

GOOD CATCH ERROR REPORTING

What is a Good Catch?

An unplanned event that did not result in injury, illness or damage - but had the potential to do so,

OR

ANY potential medical error

**Why I report a
Good Catch**

**Good Catch
reporting is a
fundamental part
of creating a
culture of safety.**

**DO YOUR PART TO HELP
KEEP PATIENTS SAFE.**

Learn more about how you can report
by contacting RL.support@health.usf.edu

Below are instructions on how to report a good catch at USF and at our affiliate sites

Tampa General Hospital

- * Create a report from a TGH computer and have your TGH login information.
- * TGH User ID Help: Look on the back of your TGH ID badge. Under the smaller barcode, you will see a 6-digit number. Change the first number to a letter following this sequence (0=a; 1=b, etc.). The first letter is followed by the remaining 5 numbers (Example: 312345 = user ID: d12345).
Note – Reset your password by going to <https://myaccess.tgh.org/>



University of South Florida

- * From a USF Health computer, click on the RL icon; or using a web browser, go to http://RLPROD/RL6_Prod.
- * Sign in using your USF Health username and password.



James A Haley VA

<http://www.vaww.tampa.va.gov/>

- * Must log on using a VA computer; click “report a concern.”



Moffitt Cancer Center

http://ldtlibrary/RLSolutions/Support/SubmitSafetyReport_help/SubmitSafetyReport_help.htm

- * From a Moffitt computer, go to the MoffittNet homepage. Select **My Applications** from the top menu. Choose the **RL Moffitt Safety Report** icon from the Moffitt applications menu.



Bay Pines VA

<https://vaww.visn8.portal2.va.gov/apps/bay/SitePages/EIR.aspx>

- * On a VA computer, click the link above or click VA shortcuts which is a gold star and then click on “JPRS” link (Joint Patient Safety reporting) to complete.



Johns Hopkins All Children's Hospital:

- * From a JH ACH desktop computer, click on the “Hero” icon.



If you have concerns about an event, please read through [SIP FAQs](#) or contact the Self-Insurance Program (SIP) at the following:

USF Self-Insurance Program

Ph: 813-974-8008

Fax: 813-974-8114

E-mail: usfsip@health.usf.edu