

Partnering to Improve Health Care Quality  
for Mothers and Babies

Promoting Primary Vaginal Deliveries

# WHY PARTICIPATE IN PROVIDE 2.0?



## **PROVIDE** Project Goals

- 👉 **PROVIDE** hospitals reduce their NTSV cesarean rates by at least 20% by initiative end
- 👉 The ultimate goal is for Florida's rate to match if not surpass the U.S. rate in three years

# Why a Quality Improvement Initiative?

- 👤 FPQC supports hospitals as they develop and implement multi-disciplinary teams and strategies
- 👤 Lets your hospital work to implement **evidence-based** QI strategies, methods and tools to adapt and implement in your hospital
- 👤 Offers an environment to learn and share with others: successes, challenges, ideas

# Why a Quality Improvement Initiative?

- 👤 Hospitals that participate in multi-organization quality improvement collaboratives achieve more gains faster than those who do so alone
- 👤 Past participants have found participation useful to:
  - 👤 not “reinvent the wheel” and
  - 👤 “sustain the energy for improvement”

# For this initiative, FPQC will:

- 👤 Build a strong collaborative learning environment to support hospitals in driving change
- 👤 Coordinate state and national experts and resources to support the improvement process
- 👤 Offer content oversight and process management for the initiative
- 👤 Offer participants evidence-based information from both medical and quality improvement experts
- 👤 Offer tools and resources in implementing process changes and improving documentation
- 👤 Develop/adapt/update useful materials and tools as needed by the initiative

# PROVIDE Initiative Resources

## Technical Assistance

from FPQC staff, state Clinical Advisors, and National Experts

Monthly Collaboration Calls with hospitals state-wide

Project-wide in-person collaboration meetings

Educational sessions, videos, and resources

Monthly and Quarterly QI Data Reports

Monthly e-mail Bulletins

Custom, Personalized webcam, phone, or on-site Consultations & Grand Rounds Education

## Online Tool Box

Algorithms, Sample protocols, Maternal education tools, Slide sets, etc.

# Labor Support Skills to Promote Vaginal Birth

## *Regional Workshops*

### Target audience:

- PROVIDE hospital **L&D staff nurses, clinical nurse specialists, educators, providers**

### Content:

- Promoting spontaneous labor
- Promoting first stage
- Comfort for women
- Second stage support
- Fetal well-being assessment



# Labor Support Skills to Promote Vaginal Deliveries



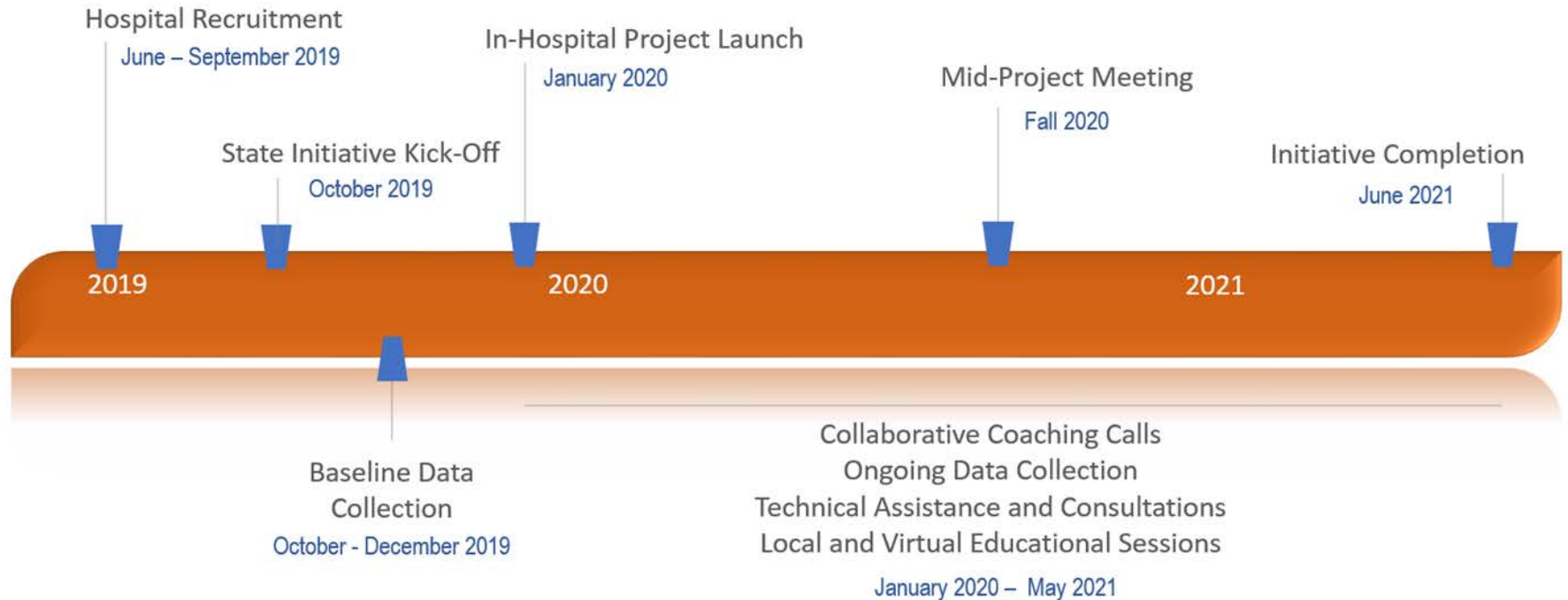


# PROVIDE 2.0

**ENHANCEMENTS**

- 👤 **Educational snippets:** videos of various lengths to share with others on key topics
- 👤 **Monthly coaching calls**
  - 👤 Collaborate, Learn, Share: Chat with other hospitals working on the same issues you are
  - 👤 Receive real-time guidance from clinical mentors
- 👤 **Maternal education campaign promotion**
- 👤 **NTSV cesarean rate reports by delivery attendant**

# PROVIDE 2.0 Timeline



# PROVIDE 2.0 Initiative Kick-Off

- 👤 **Participating hospitals must send a team to the in-person meeting on Oct 17, 2019 in Orlando**



If you plan to participate in the PROVIDE Initiative, please have your team champions/leaders save the date!

# Participating Hospitals will:

- 👤 Assemble a strong QI team (physician, nurse midwife, nurse, and administrative champions); conduct regular team meetings
- 👤 Complete pre- and post-implementation surveys
- 👤 Attend in-person kick-off and face-to-face mid-project meetings
- 👤 Augment hospital/department policies to reflect recommended quality processes and procedure changes



# Participating Hospitals will also:

- 👤 Participate in monthly coaching calls
- 👤 Schedule an on-site educational and technical assistance consultation from FPQC advisors and staff
- 👤 Implement adapted recommended quality processes and procedure changes within the hospital
- 👤 Submit all hospital assessment and initiative data on a regular and timely basis

# HOW TO APPLY to PROVIDE

**Complete the online application  
by **September 15<sup>th</sup>, 2019****



The link to the application can be  
found at:

[health.usf.edu/publichealth/chiles/fpqc/  
provide](http://health.usf.edu/publichealth/chiles/fpqc/provide)

Team members will be contacted to confirm leadership roles.

Contact [FPQC@health.usf.edu](mailto:FPQC@health.usf.edu) with any questions.

# Quick Start Checklist

## FIRST

- 1. Recruit QI team - physician, nurse, administration champion
- 2. Attend regional PROVIDE 2.0 Orientation Workshop
- 3. Review FPQC PROVIDE website to understand improvement goals and strategies:
  - a. Online Toolkit
  - b. Overview slide set
  - c. ACOG AIM Bundle for Supporting Vaginal Births
  - d. Other nationally vetted resources
- 4. Review, complete and return PROVIDE Date Use Agreement
- 5. Review PROVIDE Data Collection Form and identify data collection method/staff
- 6. Write down questions or concerns

## NEXT

- 1. Attend PROVIDE 2.0 Kick Off meeting (October 17, 2019 in Orlando)
- 2. Schedule regular team meetings and develop communication plan to keep stakeholders updated on initiative
- 3. Complete and submit Baseline Data Assessment
  - Review charts
  - Review policies
  - Assess staff knowledge of labor support to promote vaginal birth, quality improvement methods
- 4. Identify primary focus area



- 5. Schedule hospital kick-off for January 2020
- 6. Diagram your hospital's process flow in primary focus area
- 7. Draft 30-60-90 day implementation plan
- 8. Prioritize and plan your first Plan-Do-Study-Act (PDSA) cycle
- 9. Schedule on-site or virtual consultation with FPQC

### **ONGOING**

- 1. Participate in regular coaching activities
- 2. Submit monthly data
- 3. Review monthly data reports with QI team, staff and providers
- 4. Review and update 30-60-90 day implementation plan

All PROVIDE Initiative Resources are available at [health.usf.edu/publichealth/chiles/fpqc/provide](https://health.usf.edu/publichealth/chiles/fpqc/provide)

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# FREQUENTLY ASKED QUESTIONS

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# FAQ

## **Is there a cost to participate in these initiatives?**

- 👤 No – there is no charge.
- 👤 This project is supported by the Florida Department of Health, Alliance for Innovation in Maternal Health and your hospital's voluntary FPQC membership contributions. Additional in-kind support comes from professional organizations across the state.

# FAQ

## **How many Champions does our hospital need to participate in each initiative?**

- 👤 A minimum of 3 Leadership Team Members is required from each hospital. We encourage more.
- 👤 Must include a Project Lead, a Physician Champion, a Nurse Champion, a Data Lead, and a Hospital Administrator. These roles may overlap.
- 👤 Must also have a birth certificate lead to assist with improving birth certificate reporting on cesareans.
- 👤 Can also include: Quality Improvement Specialist, Midwife Champion



# FAQ

## Who should the Project Lead person be?

- 👤 The Project Administrator is the hospital official making the commitment for hospital participation, will be the Hospital Team Leader for the initiative, and the FPQC's main contact.
- 👤 This person should have influence to drive change, ultimate project oversight, and management to ensure implementation objectives and timelines are met.

# FAQ

## **Are there opportunities for hospitals to have personalized one-on-one programmatic support during the initiative?**

-  In-person, virtual, and/or phone assistance will be available to participants at all times. At least one on-site consultation will be scheduled for each participating hospital.
-  FPQC will tailor assistance to meet local needs. This may include Grand Rounds, virtual participation in team meetings, peer to peer consultation and other activities as needed.

# FAQ

## Who from the participating hospital is required to attend the initiative in-person meetings?

- 👤 Your full leadership team is encouraged to attend, especially your nurse champion, your physician champion, your midwifery champion (if applicable), your project administrator, and your data lead.
- 👤 **At a minimum, 2 persons** from your team are required to attend to receive the training and bring the information back to your department.



# FAQ

## How will we receive Recruitment and other announcements?



**Join our mailing list at [FPQC.org](https://www.FPQC.org)**  
(click “communications” in the left side navigation bar)



**[Facebook.com/TheFPQC/](https://www.facebook.com/TheFPQC/)**



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