



DO YOU HAVE IDEAS TO HELP IMPROVE OUR HEALTH SYSTEM?

Become an advisor for the TGH Patient and Family Advisory Council (PFAC).

Contact the Office of Patient and Family Engagement at 813-844-8152.

WHAT MAKES A GOOD ADVISOR?

A good advisor is someone who:

- Listens and shares their opinions in a respectful manner
- Thinks about ways to improve health care
- Works well with others
- Attends regular monthly meetings
- Has experience as a patient or caregiver

This is a volunteer position and does not require any special qualifications. We will provide you with the training and information needed to become a PFAC advisor if you are selected.

Come meet other patients, caregivers and parents in a supportive and positive environment. Express your voice, your experience, and your unique perspective to assist TGH team members in improving the TGH Health System.

PATIENT AND FAMILY ADVISORS HELP US BY:

- Sharing stories about healthcare experiences in training sessions for nurses, doctors, and other hospital staff.
- Helping to create materials and plans for improving health care quality and safety for all patients.
- Providing input on how to improve our policies and care practices.
- Giving feedback regarding personal healthcare experiences and those of their loved ones.
- Letting us know what went well and what we can do better.

**We are grateful to the patients
and families who become advisors.**

APPLY NOW!



“When you as a patient are treated with high quality care, dignity, and respect you should be impressed with that level of service delivery. When your family is treated with the same dignity and respect, making you become respectful of the culture and value of the organization, you want to give back and pay it forward. Being a PFAC advisor allows you that opportunity to become a part of something so much larger than just your healthcare. You become a part of that cutting edge by being asked by the hospital how as a patient or family member will this work, what can we do better to make the patient experience better, and what can we do to reduce your anxiety and get you well and home. Now is the chance to be a part of that exciting journey by joining the TGH Patient and Family Advisory Council.”

Joe Papy, patient advisor
