

Patient Debrief

WHY

- To ensure the patient understands what happened to them and is emotionally supported

WHAT

- Short discussion with patient on what occurred and what to expect (recovery and follow up)

WHEN

- After the patient is stable and before discharge

WHERE

- At the bedside (if possible)

WHO

- Provider, RN, patient, support persons(s)

Patient Debrief

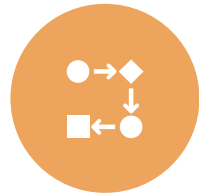
HOW

- Review clinical event (Provider)
- Pause for questions
- Listen to the family/patient & respond to their needs/questions
- Express concerns & offer time for questions for clarity
- Document the discussion as part of plan of care/discharge instructions (Provider)
- Document discussion & reinforce information (RN)
- Notify provider if patient is not clear on events & **plan of care** (RN)
- Utilize skilled communicators/interpreters as appropriate
- Delineate the follow up plan with **written discharge instructions**

Team Debrief



A brief retrospective analysis of an event used to identify strengths & any system opportunities



Participants benefit from the retrospective review of their own actions and the actions of others



Facilitator leads: All can be trained to be a facilitator. Do not wait for manager to lead



Numerous debrief forms are available. AWHONN tool is in toolbox. Customize for your hospital

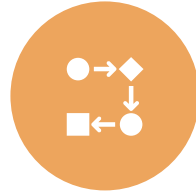


A focused team debrief immediately after an event is different from a more comprehensive peer review or an RCA

Team Debrief Components



What went well? Always start here!



What might have been done differently?



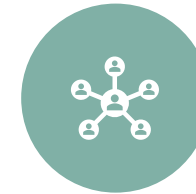
Any areas of opportunity or processes needing improvement?



Any system, environmental, or equipment issues that prevented you or the team from performing optimally?



Share key findings, observations, personal insights



How was communication with the team, patient, and family?



A plan can then be created for future follow-up of identified issues