

# PROMPT Implementation Guidance

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# Keys to Building a Successful Initiative



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Engage Key Stakeholders  
from the Start

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Interdisciplinary Planning  
and Implementation

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C- Suite Support

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Consistent Commitment  
By All Team Members

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# Components of Successful Participation

- Create a QI culture—a team environment emphasizing quality and patient safety
- Hold regular QI team meetings to follow and make progress
- Share important information, progress and successes with everyone impacted by PROMPT
- Be creative and flexible!





# WHO SHOULD BE ON THE TEAM?

- RNs- bedside
- Physicians
- APRNs: CNM, CNS
- Nurse Manager/Director
- Quality Improvement
- Informatics expert
- Social Work/CM
- Emergency Department
- Family Reps
- Others

# Create a Culture Ready for Change

- Must be an interdisciplinary effort
- Teams must meet regularly
- Create safe environment for:
  - Sharing
  - Listening
  - Questioning
  - Persuading
  - Respecting
  - Helping
- Use the Toolkit!
- Get Team engaged with the “Why”



# Team Engagement Strategy: Real stories

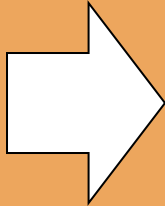
Joan Donnelly's Story

Postpartum Preeclampsia (youtube.com)



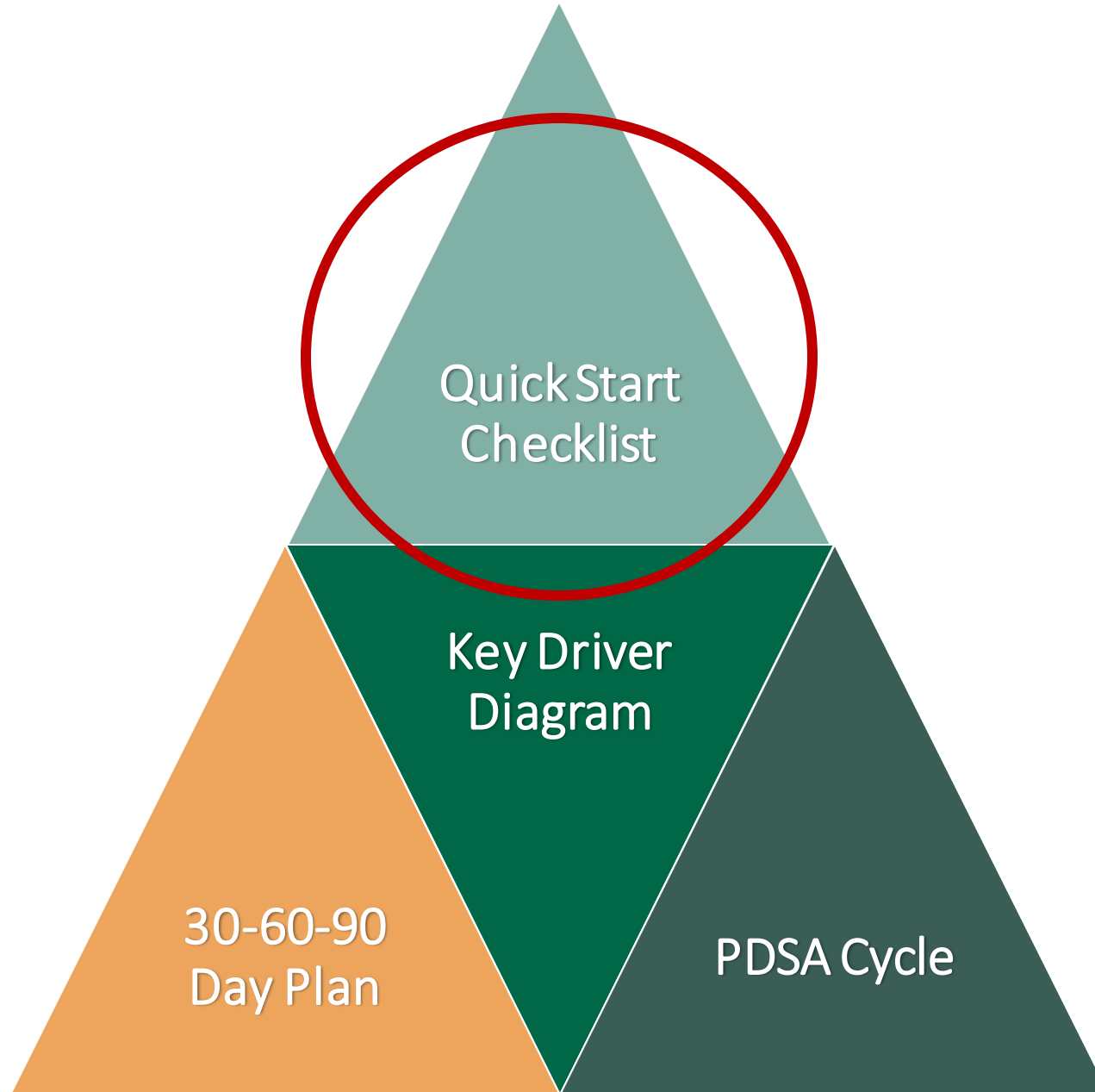


# PROMPT Team Meetings



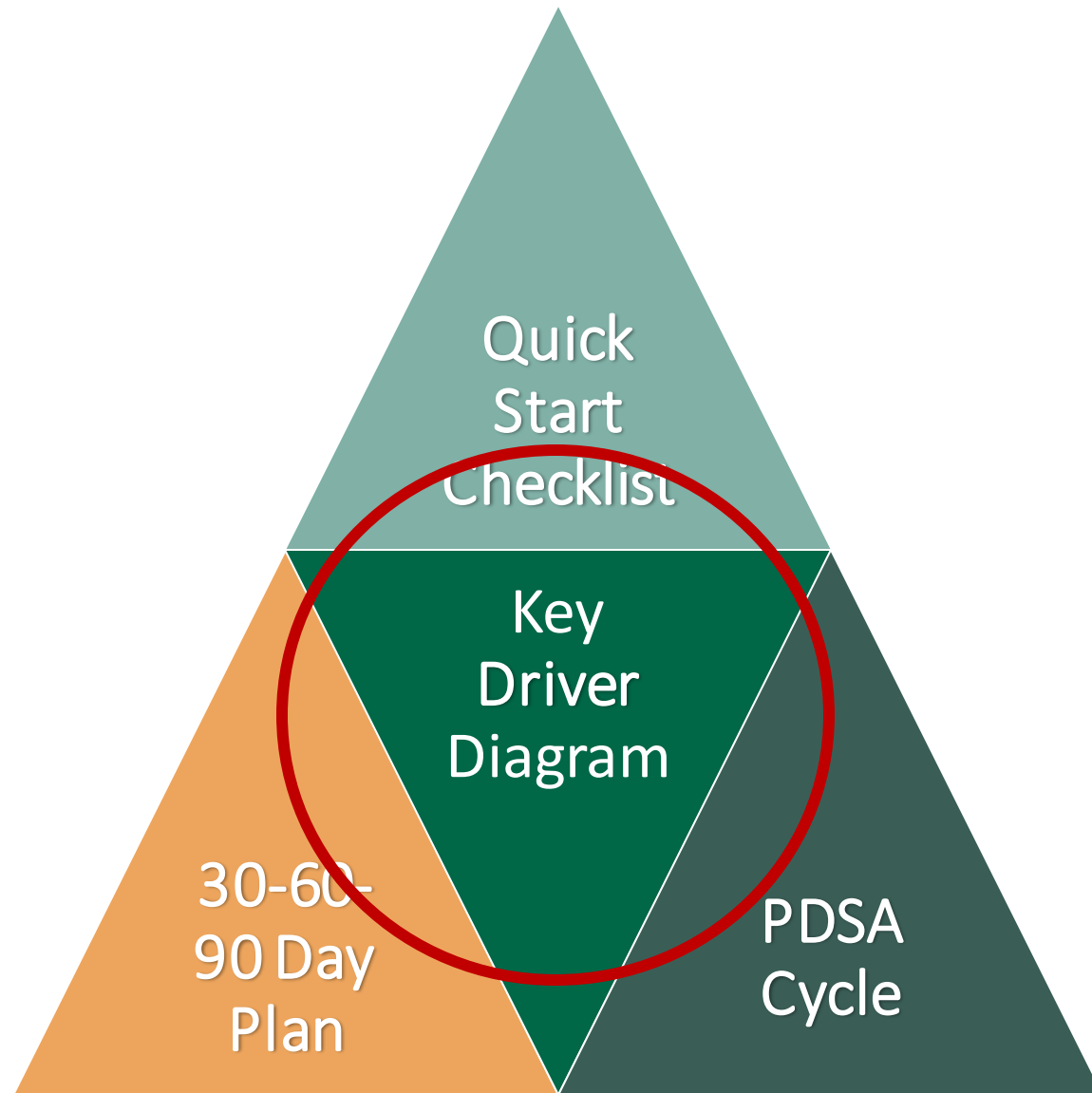
- Initially meet bi-weekly or monthly depending on work
- Include all departments affected
- Include community/family rep
- Have an agenda and minutes
- Review data, 30-60-90 Day Plan, PDSA cycles
- Discuss insights from webinars/coaching
- Share progress and challenges with administration – follow communication plan





# Quick Start Checklist

1. Recruit QI team – Lead, MD lead, RN lead, QI/data lead, administrative champion
2. Review, complete and return PROMPT Data Use Agreement
3. Attend PROMPT Kick-off Meeting
4. Complete the PROMPT Pre-Implementation Survey
5. Write down questions or concerns



**Tools to Use**

# PROMPT: Pregnancy-Related Optimal Management of Hypertension

**Global aim:** Improve maternal health through hospital-facilitated timely recognition and treatment of hypertensive disorders of pregnancy during pregnancy and the postpartum period.

## Aim

By June 2026, PROMPT hospitals will increase by 20% the percentage of patients receiving:

- Timely treatment for persistent acute-onset severe hypertension within 1 hour from the first severe range BP reading
- Appropriate discharge education and scheduled follow-up encounters within 3-7 days post-discharge.

*\*Respectful care is a universal component of every driver and activity*

## Primary Drivers

**Readiness:**  
implementation of standard protocols/processes

**Recognition:**  
early identification and assessment

**Response:**  
management for every pregnant or PP patient w/acute severe HTN

## Secondary Drivers

Develop standard protocols/processes for identification, management, and treatment of severe HTN

Ensure rapid access to severe HTN medication

Integrate a patient advisor in your QI team\*

Assess and document if patient presenting is pregnant or has been within the past year in all care settings

Ensure accurate blood pressure measurement & assessment

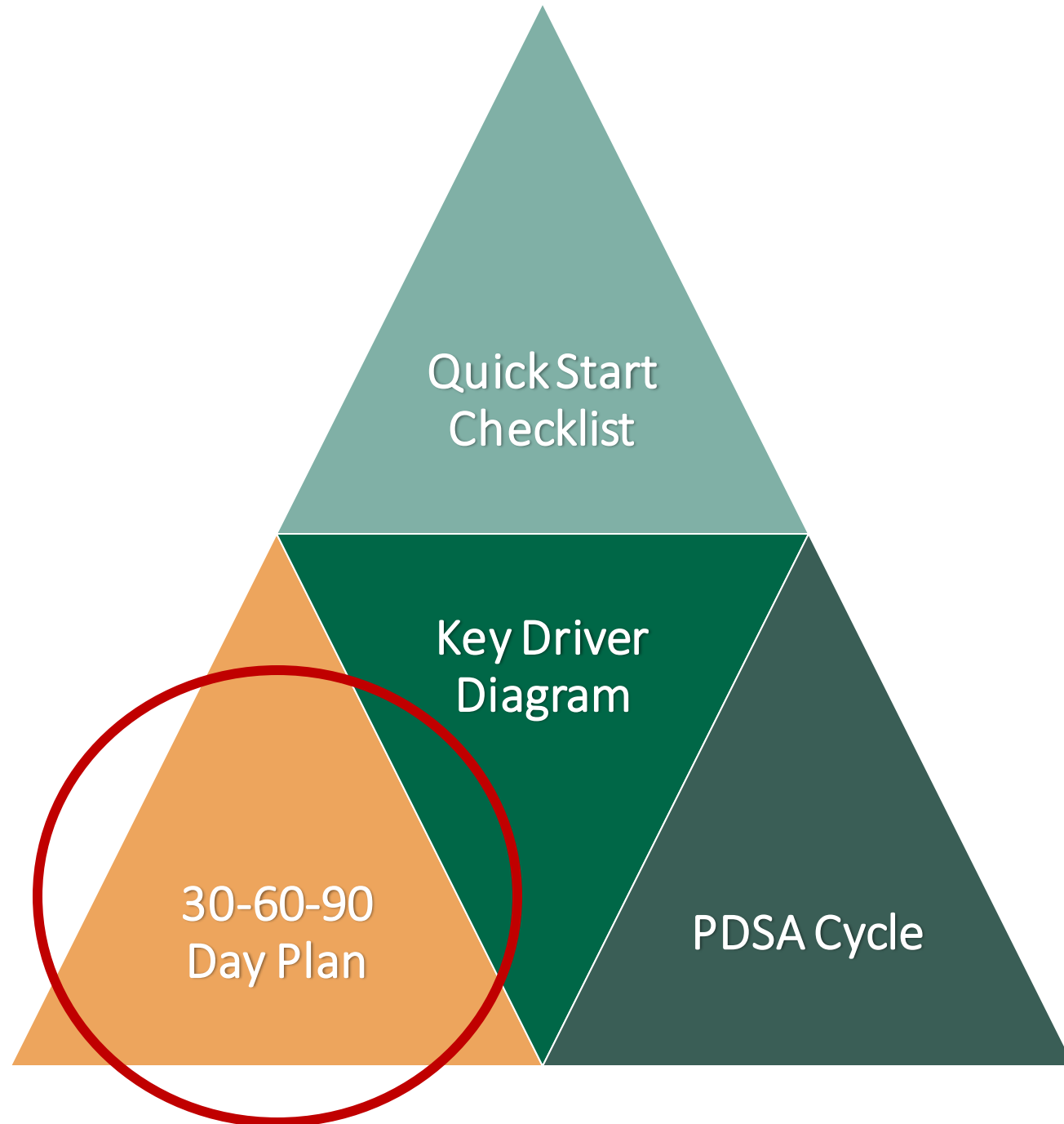
Provide verbal and written HTN education to patients and support persons\*

Provide Interdisciplinary clinician team training for early recognition and treatment of OB hypertensive emergencies (ED, OB, Cardiology, ICU)\*

Implement standardized protocol for treatment of severe HTN

Provide trauma-informed support for patients\*

Schedule postpartum encounter 3-7 days after discharge



# 30-60-90 Day Plan

Foundations	
Strengths	
Barriers	

Looking Ahead	
Three Things to Accomplish in the Next 30 Days	
Three Things to Accomplish in Next 60 Days	
Three Things to Accomplish in Next 90 Days	



# 3 Things to Accomplish in the Next 30 Days



Review interdisciplinary team members and fill any gaps



Schedule team monthly meetings for the next 6 months



Review/revise policies, procedures and education plans

# What is a PDSA cycle?

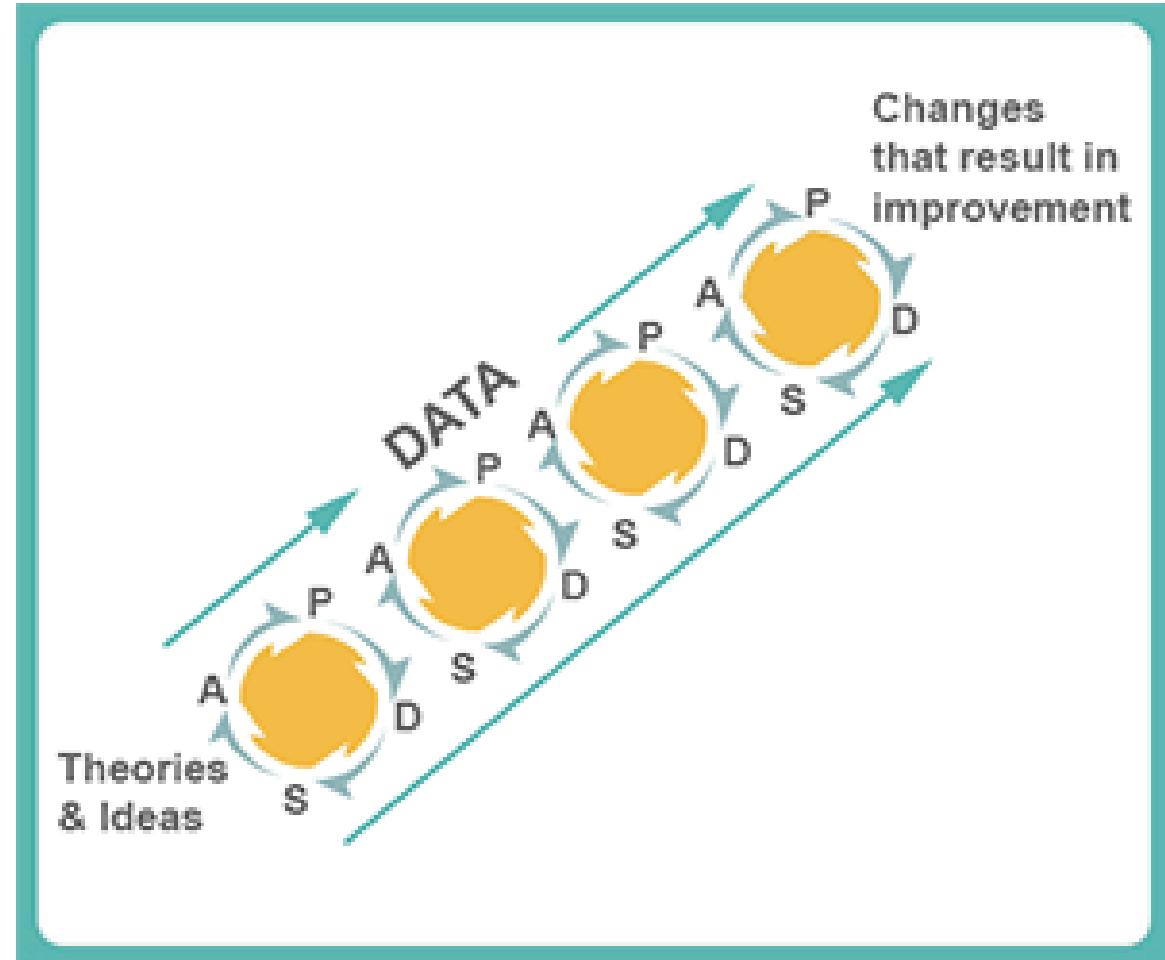
- Useful tool for developing & documenting tests of change to for improvement
- AKA PDCA

**P** – Plan a test

**D** – Do a test

**S** – Study & learn  
from test results

**A** – Act on results



# Reasons to test changes

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## PDSA cycles benefits



**Learn** whether change will result in improvement



**Predict** the amount of improvement possible



Evaluate the proposed change work in a **practice environment**



**Minimize resistance** at implementation

# Potential Implementation Barriers & Strategies to Overcome

## Potential Barrier Drivers

- Time limitations

## Strategies to Overcome

- Make sure meetings are organized and succinct
- Involve bedside clinical team members- consider use of clinical ladder
- Standardize meeting time for ease of scheduling; consider virtual option
- Use regularly scheduled department meetings to highlight project and results- be succinct

# As the Project Continues...

- **Celebrate** successes along the way
- **Display data** by keeping it current AND interesting
- **Make it stick**
  - Routinization
- **Plan for sustainability**



Where do I  
Start BEFORE  
I start?.



Assess	Review	Attend	Plan
Assess your team to assure all critical departments included	Review PROMPT resources	Attend Data Collection Webinar: November 7th or 14th @ Noon	Plan for PROMPT launch – bulletin boards; staff meetings; event invitations

**October-December 2024**

# January 2025

## Launch

Official launch at your hospital!

Plan to participate on monthly coaching calls!

Educate clinicians & hospital leadership on importance of PROMPT & hospital standards

Engage clinical team early & often!



## Begin

Begin submitting prospective data!

Plan a call with your Coach-Mentors!

# PROMPT Initiative Resources

Monthly  
Coaching Calls  
with hospitals  
state-wide

## Online Toolbox

Algorithms, Sample protocols, Education tools, Competencies,  
Slide sets, etc.

## Technical Assistance

from FPQC staff,  
state Clinical  
Advisors, and  
National Experts

Educational  
sessions,  
videos, and  
resources

Initiative-wide  
collaboration  
meetings

Monthly and  
Quarterly QI  
Data Reports

Regular  
E-mail Bulletins

Custom, Personalized  
virtual, phone, or on-site  
Consultations & Grand Rounds  
Education

# PROMPT Initiative Website

<http://www.fpqc.org/PROMPT>

# Questions?

