

PACC: Highlights from the Day

- Engage families in your QI team, they can help you understand what they need, and what will work
- **Hospitals are doing a fantastic job!**
- Halfway through the project, sustain momentum and think about innovative approaches to close remaining gaps
- Would be helpful to have a list that enables hospitals to connect with peers who use the same EHR systems to build on success
- Think about innovative partnerships – explore residency training programs for emergency medicine, get the emergency nurses on board and they will bring their colleagues!
- Be the first follower! **Create momentum**
- Engage with peers, patients, colleagues – share success stories!
- Use your data – share it with your team, talk about what you can learn from it
- Use your data team at FPQC to help you use and understand your data
- Move beyond less effective QI processes and explore more effective approaches, like forcing functions that build change into automated/embedded processes
- Think about alternative approaches to the 2-week PP visit if capacity is an issue – nurse driven protocols!
- Explore innovative billing solutions – shift visits from antepartum to PP, or use 2 week visit as part of global package then bill outside the packet for the second visit
- Add “pregnant in the last year?” to your EHR and triage systems
- Use your QI tools, PDSAs, Gemba walks, etc.
- Share any successes with FPQC by emailing them to **FPQC@usf.edu** and sharing in your coaching calls
- **WE ARE MAKING A DIFFERENCE!**

