

Mother's Own Milk (MOM) Initiative

October 2016 Learning Session:

Supporting Milk Supply

Partnering to Improve Health Care Quality for Mothers and Babies

Welcome!

- Please enter your Audio PIN on your phone or we will be unable to un-mute you for discussion.
- If you have a question, please enter it in the Question box or Raise your hand to be unmuted.
- This webinar is being recorded.
- Please provide feedback on our post-webinar survey.



Agenda 10/6/2016

- Project Announcements
- NeoQic Human Milk with the Tufts Medical Center Team
- Monitoring Milk Supply: Using the EMR with TGH's Team
- Q&A and Discussion



Announcements

- Please Save the Date!
 - MOM Initiative webinars will be the first Thursday of the month I PM EST (unless otherwise stated)
- November 3rd Topic: **Staff Education**
 - If your BRN Masters haven't started, don't know where to start, etc., please contact Ivonne Hernandez ihernand@health.usf.edu



We are providing nursing CEUs for this event!

Florida Perinatal Quality Collaborative QUALITY IMPROVEMENT METHODS TRAINING

October 20 and 21, 2016 9 am – 4:30 pm Orlando, FL

Must attend in teams of at least 3 people per site with a pre-identified small scope perinatal QI project



Learn how to take a small-scope obstetric or neonatal quality improvement idea and create a concise aim and process, get team members involved, and run a Plan Do Study Act cycle to improve patient care.

FOR MORE INFORMATION AND TO REGISTER: http://tinyurl.com/QITrainingOct

"Informative and in-depth information for creating and participating in QI projects"

"The trainers were extremely knowledgeable, willing to assist with individual projects, and provided a safe environment to learn"

"I am excited about implementing our plan in our unit!"

<u>Target Audience:</u> Hospital obstetric and neonatal nurses, physicians, quality specialists, educators, administrators, and other care providers.

Announcements

Data submitted on discharged infants by the Ist of the month will be included in the report you will receive by the 15th

- Send us your questions!
 - We are happy to help on anything clinical, technical, data, etc.
 - FPQC@health.usf.edu



Resources on our Project Site!



health.usf.edu/publichealth/chiles/fpqc/mom

Webinar slide sets and Webinar recordings are archived on Box, due to their larger size.

June 21, 2016 - Data Collection





Partnering to Improve Health Care Quality for Mothers and Babies

Today's Topic:

SUPPORTING MILK SUPPLY

Tufts neoQic Team



Shelly Sepulveda MSN NICU Tufts, **Meg Parker** MD neoQIC Lead Boston Medical Center **Linda Potts** MSN LDR & MIU, and **Lisa Enger** BSN IBCLC Lactation Tufts Medical Center







Mothers Own Milk: NeoQic Human Milk

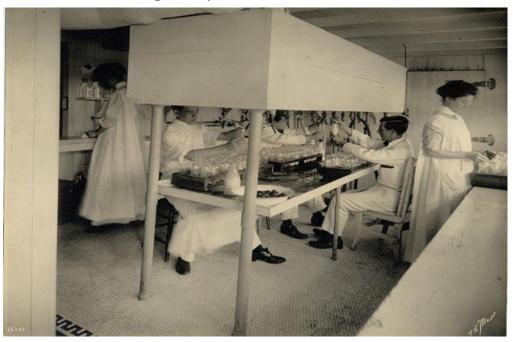
Tufts MC Team: Linda Potts MSN RN, Lisa Enger RN IBCLC, Shelly Sepulveda MSN RN, Annmarie Melino RN, Brenda Tanquay MS, RN, Shelly Bazes MSN RN NP, Jennifer Reardon RN, Maryanne Volpe MD, Geoff Binney MD, Michael Tanguay MBA. Susan Haas MD Northeastern Univ





Floating Hospital for Children at Tufts Medical Center Boston , Massachusetts

The <u>first</u> Milk Bank in the United States was established at
The Floating Hospital for Children in 1911





And yes....we started out as a boat!!





Perinatal & Neonatal Services

- ► General and High Risk Obstetrics
 - 23 Post Partum Beds
 - 7 Labor and Delivery Rooms/ 2 Operating Rooms
 - 8 Mother Special Care Beds
 - Mothers routinely transferred to Post Partum for NICU proximity
 - Well Newborn Nursery with staff after 11 pm





NICU Serivce

- ► Level III NICU
 - 40 Beds, Average Daily Census 26
 - Receives transports from outlying hospitals as well as inborn infants

PICU, Pediatric BMT, Pediatrics and a General Pediatric practice are also part of Tufts and The Floating Hospital for Children







Lactation Support Services

- ► Budgeted for 1 FTE
 - Currently .6 staffed
 - 1 BSN IBCLC
- ▶ Per Diem Staff
 - 3 non RN IBCLC









neoQIC of Massachusetts



A Who, What, Why, and Where Guide to understanding what we are doing!

WHO?

A group of 10 Massachusetts hospitals with Level III NICUs working together to increase the use of human milk for Very Low Birth Weight (VLBW) infants. These hospitals are Baystate, BIDMC, BWH, BMC, Children's, MGH, South Shore, St. Elizabeth's, Tufts, and UMass.

Here at Tufts our team consists of MD's, Nurses, Lactation Consultants, QI support. These members come from OB, Neonatology, LDR/MSCU, MIU and NICU.

WHAT?

The goal of this 2 year project (1/2015-12/2016) is to increase the amount of human milk that VLBW infants receive.

You may hear much talk about "PDSA's"! What is a PDSA? This is a way to make and test small changes, Plan, Do, Study, Act. Our team looks at the overall goal of increasing the amount of human milk to VLBW infants and decides on different approaches to get to that goal. We plan out our small change, make the change for a short period of time, study if this actually brought about the goal we were looking for and then act on this change to implement or revise and test again.

WHY?

Human milk is the food that is made exclusively for human babies. The rates of NEC and infections have been shown to decrease with the use of human milk. Infants fed with human milk may also go home more quickly from the NICU. Other benefits include better tolerance to feeding and achievement of full feedings more quickly, aid in visual acuity, better bioavailability of substances needed for growth and development.

We hope to work together to provide evidence based guidelines, parent information, staff education to achieve the best possible outcome for our VLBW infants which in turn will help all infants.

· Where?

Our focus is on increasing the amount of human milk for our VLBW infants in the NICU. This means that we will be testing changes in LDR, NICU and MIU and MSCU.

Please ask questions, offer suggestions. We will keep you informed of our PSDA projects and their outcomes as well as our progress in increasing human milk for our VLBW infants. If you have an idea please let us know!





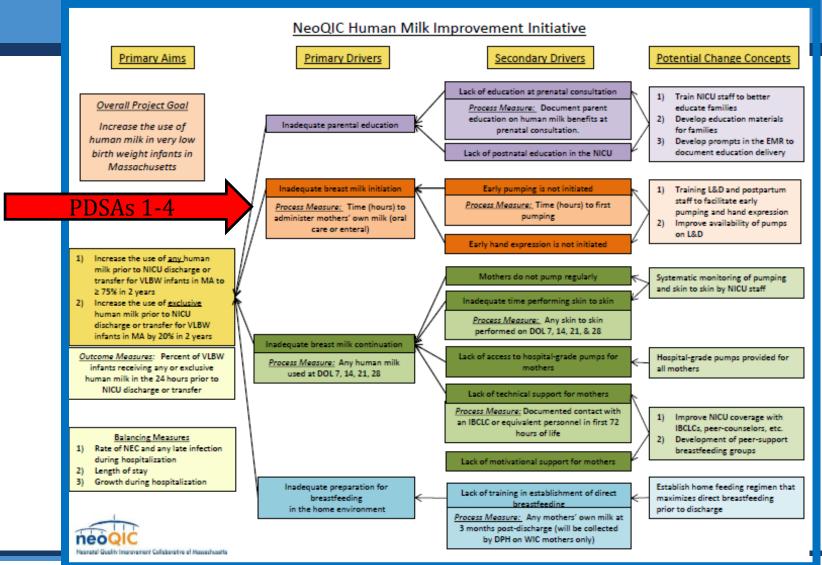
Overview

- □ Overall Project Goal: Increase the use of human milk in very low birth weigh infants in Massachusetts
- □ Tufts MC Interdisciplinary Team includes: Physician leader, NICU, LDR/MIU Nurse leaders, RN's, Lactation Consultants, and Quality RN, Northeastern University Health Systems Engineering Students

□ Our first key driver of interest was breast pumping initiation





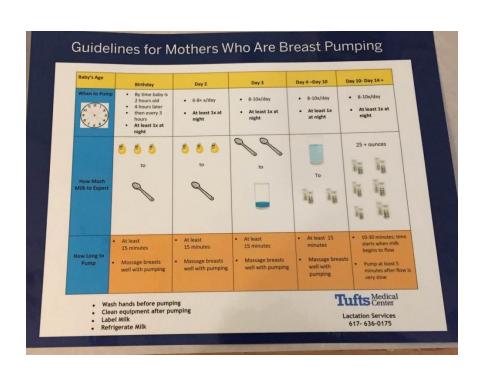






PDSA 1

Educating Parents and Staff



Helpful but no change in time to first pump





PDSA 2 &3

We moved to creating a reminder to pump....

This did not change time to first pump



We then looked at documentation.....

Nope no wins there!!









[Hospital Name] NeoQIC Meeting Agenda

Meeting Name: _	Neo Qic	Human	MILK.	Date: _	2-11-16	
Attendees: 5W	elly Seal	eda				

Using the Template
For Meetings helped keep meetings
Short and Productive

Topic & Discussion Points	Actions	Person Respons	Short a
1a. Review Current Aims 1b. Data Review Updated Run charts (attached) (10 mins) Start Time. 2. Review Last PDSA (results attached)	- higher than we thought bried well a purponer	Jen + Annel	c Indo
(15 mins) Start Time:	Red cap data in now - more to be envolled review of data	Whatengs	ay.





PDSA 4

Health System	Tufts medical Center				Date	11/30/2015				
Team	Shelly S	da Potts		PDSA #	4					
Aim										
Key Driver Be	Inadequate breast milk initiation									
		Change to Test								
To improve the tir	To improve the time to first pump to 6 hours after deliv				Place in which first pumping is targeted					
Plan										
	Enabling Actions				Define Measures					
To inform Staff incon admission	track time to first pump for all NICU mom admissions to Mother infant unit									
Do	Do									
Who	What				When	Where				
Nurses and CCT's	The staff will set up and assist MOM to puadmission			on	On admission	MIU				
Study										
Measures	Before	After		Qualitative Observations						
time to first pump	13.2	7	The implementaion of an addition to a system already in place (Admission); providing Kits to minimize the change in workflow has allowed this to be a sustainable improvement							
2										
Act										
If	If PDSA is Unsuccessful									
continue move to next plan which involves kangaroo care										

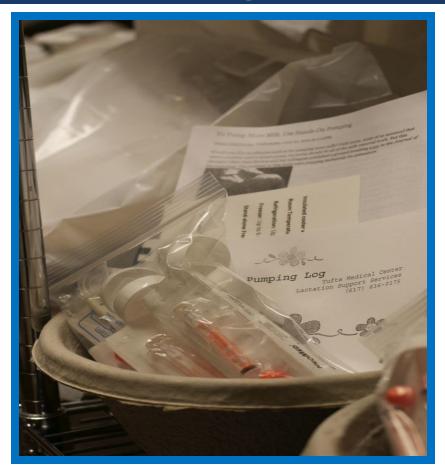




Admission Pumping Kit

What's in the kit???

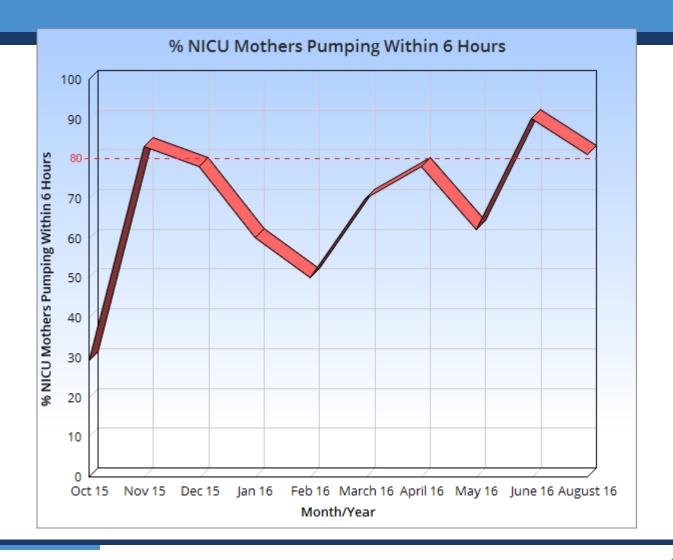
- Pumping Log
- Storage Reference Card
- Hand Expression information
- Swabs and Syringes
- Electric Pump Kit
- Cleaning Supplies







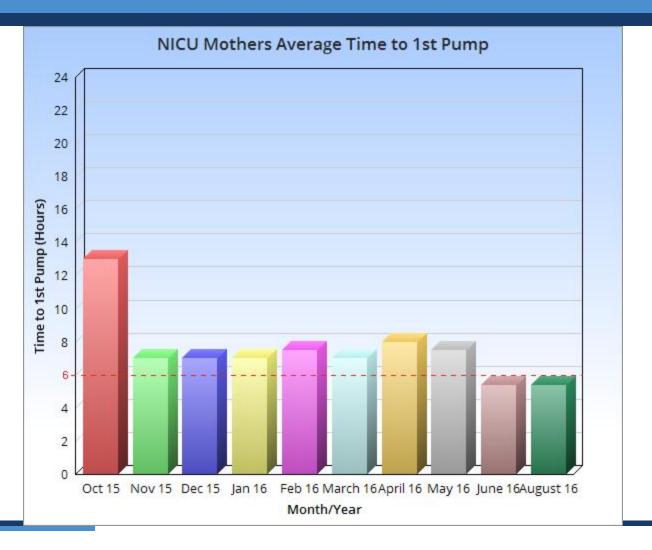
Percentage of Mothers pumping by 6 hours





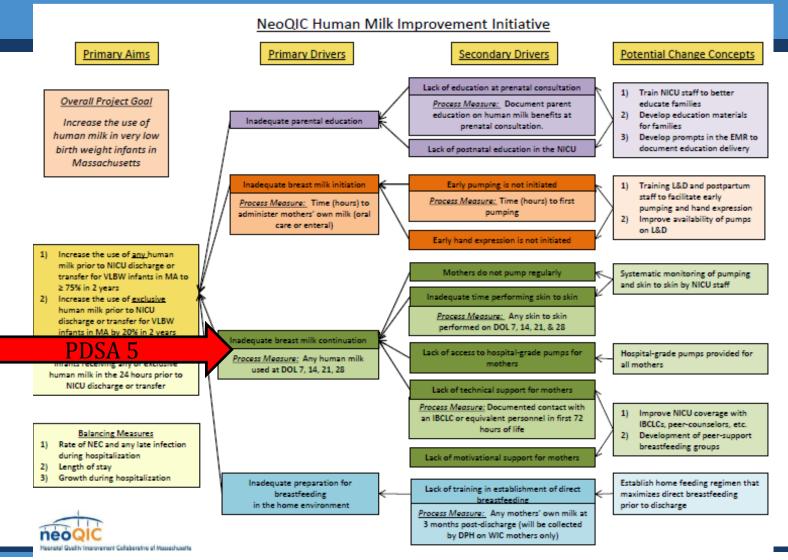


AVERAGE HOURS TO FIRST PUMP













PDSA # 5

- ► Aim is to improve KC documentation in all NICU infants from 38% (survey monkey) to 60% in all NICU babies by 3/1/2016.
- ▶ Plan: Standardize where to document KC,
- provide information during safety huddles and electronic communication...make it a Unit initiative
- How did we test this change?
- Chart audits are done weekly in a similar fashion to the data being kept, to determine percentage of documentation for KC
- ► Current documentation improved from 38% to 85%







Please document

Hangoroo Care (KC)

on the front of

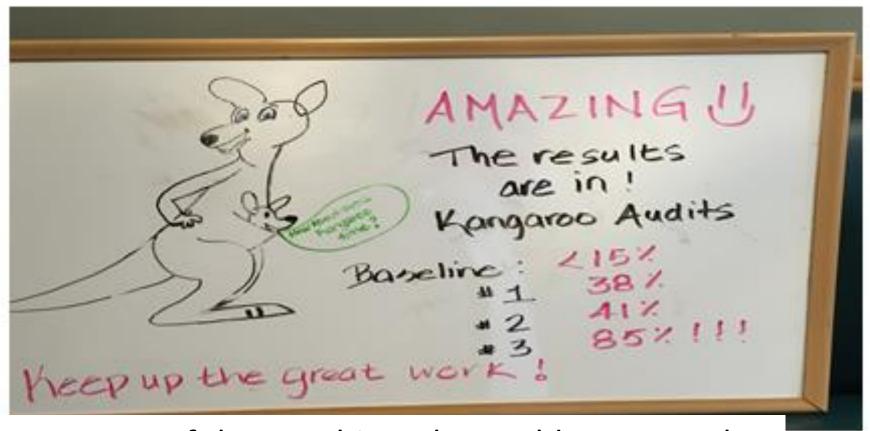
the flowsheet

under position

The Agreed upon documentation



The Nursing Reminder Board!!

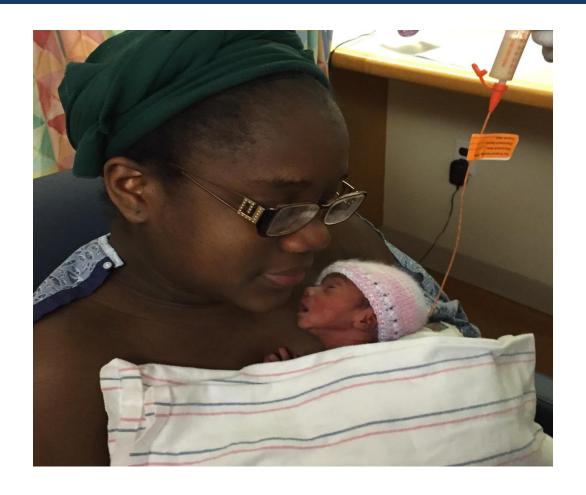


Percentage of those Babies who could Kangaroo by criteria did and were documented

This is over a 3 week period.



Kangarooing and Getting Mom's Milk







Ongoing PDSA Work

- ► Pumping at the Bedside
- ► Collaboration with Level 2 nurseries to improve time to first pump
- ► Information for Transport Team to inform parents of Importance of early pumping and breastmilk





PUMPING at the BEDSIDE

Nursing Information Sheet

Help Moms Make More Milk! Encourage Pumping at the Bedside

Why?????

- Pumping close to baby and especially after skin to skin time has been shown to increase mom's milk production. We now have 90% of NICU moms in MIU initiating pumping within 6 hours. To continue this initiative and support healthy milk supplies research shows pumping at bedside facilitates a better milk supply.
 - Acuna-Muga et all "Volume of Milk Obtained in Relation to Location and Circumstances of Expression in Mothers of Very Low Birthweight Infants" Journal of Human Lactation 2014, Volume 30(1) 41
- Pumping at bedside allows mom to spend more time with her baby, no need to leave to pump.
- It's Family Friendly!!

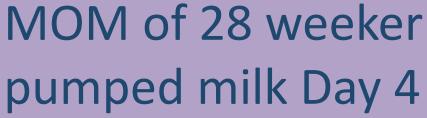
PLEASE!! Encourage moms to pull up a pump and pump with her baby!







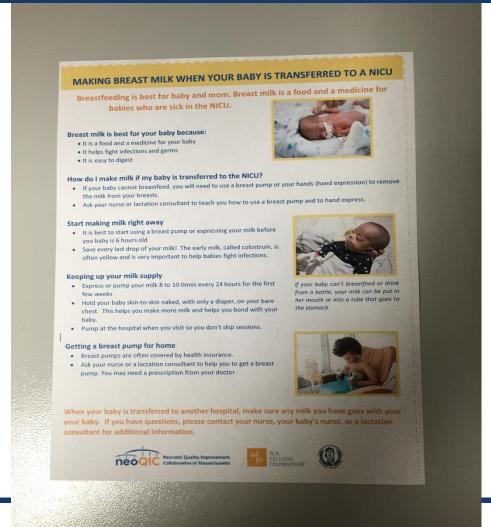








Information for Transfer Families







Monitoring Milk Supply

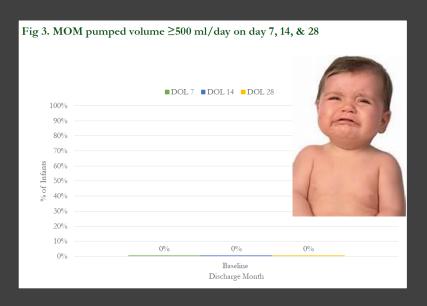
MICHELE PLATT - NURSE CHAMPION

KAREN FUGATE - TEAM LEAD



In the beginning...

BASELINE DATA



ANALYSIS

Direction of goodness is up, zero is not good.

We had no idea what our total 24 hour pumped volume was unless lactation happened to document. Were we really that bad?

Needed standardized way to document before we could determine if we needed to improve

/30/2016

Don't despair...

We can only get better, can't get worse than "0"

Assembled our improvement team and reviewed our baseline data

Decided "coming to volume" needed to be our first focus

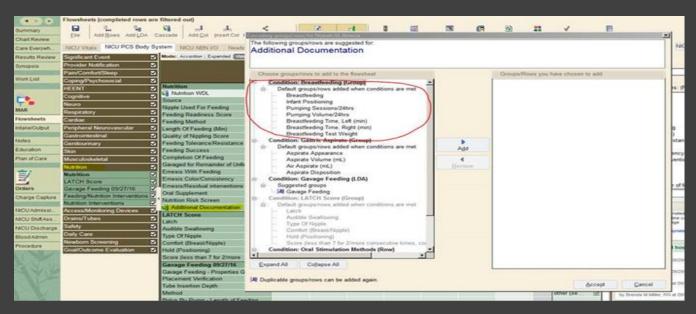
 If you don't establish a good supply up front, measures close to discharge will not be applicable because there will be no MOM

Solution:

- 1. Emphasis on pumping logs
 - Placed in pumping starter kits
 - Placed on NICU Portal for easy staff access
- 2. Standardized place to document
- 3. Wanted ability to pull data into a report

/30/2016

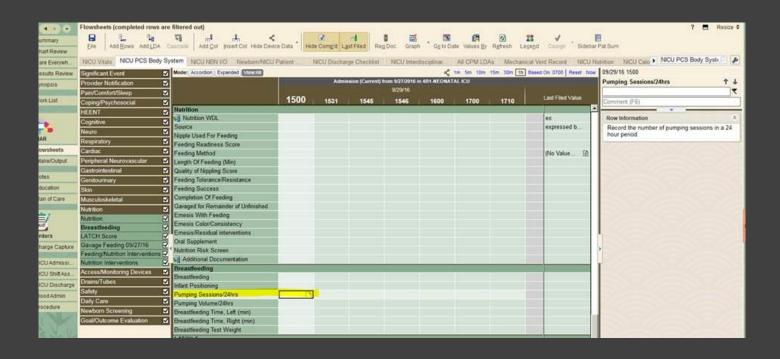
Customized "breastfeeding group" in EPIC



Nurse adds to flowsheet by selecting the "breastfeeding" group from the "additional documentation" cascade under "Nutrition"

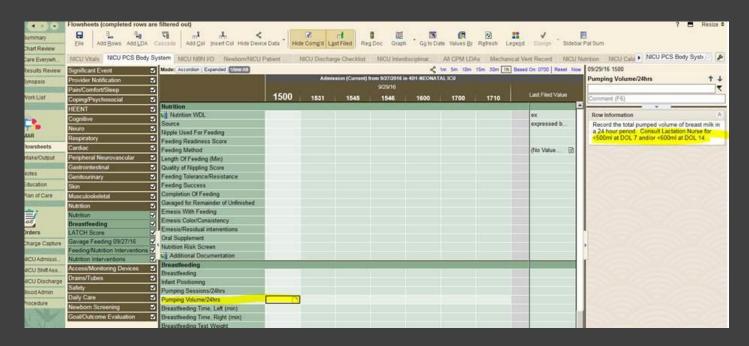
9/30/2016

Pumping Sessions/24hrs



9/30/2016

Pumping volume/24hrs



Built reminder in "row information" to consult lactation for low supply issues

9/30/2016

How are we doing now

Implemented in August

Requested to document pumping sessions and pumping volume at least once in 24hrs

Spot check 9/29

- □ 19 total <1500gm or <30wk infants receiving MOM in NICU
 </p>
- 10 of 19 (53%) had the "breastfeeding" section added to their flowsheet.
- 5 of the 10 (50%) with the "breastfeeding" section added had documentation at least once in the pumping session or pumping volume/24hr rows.

Next steps:

- 1. Incorporate specific questions regarding pumping sessions and pumping volume in daily medical rounds and weekly Nutrition Rounds
- 2. Re-educate staff how to add "breastfeeding" section to flowsheet and where to document

9/30/2016 40

August discharges





9/30/2016 41



Partnering to Improve Health Care Quality for Mothers and Babies

DISCUSSION AND Q&A

If you have a question, please enter it in the Question box or Raise your hand to be un-muted.

We can only unmute you if you have dialed your Audio PIN (shown on the GoToWebinar side bar).



Partnering to Improve Health Care Quality for Mothers and Babies

PUMPING SUPPORT & ASSISTANCE



Top Ten Jobs for ______ to help with Pumping!

- I-Assemble the breast pump
- 2-Turn pump on and press drop button for Premie Plus pattern (This pattern helps to get the colostrum out).
- 3-Adjust vacuum. Mom should pump at the maximum pressure that is comfortable but that does not hurt.
- 4-When mom is finished pumping, don't waste any colostrum. Save every drop!
- 5- Label bottle with WHITE breast milk label: baby's first and last name, Medical Record number, and date and time that mom finished pumping.
- 6-Orange dots for colostrum-Number in the exact order that mom pumped until mom is making 20 milliliters per breast.
- 7-Dishwashing: The parts that touch her breast should be taken apart and washed with hot soapy water (Palmolive) and rinsed well and then put on towel to air dry.
- 8-Sterilization: One time per day. Use microwave bag to steam clean (2 ounces of water in bag for 3 minutes in microwave).
- 9-Keep pump log with most important columns being date, time, and amount.
- 10-Oral care with colostrum as soon as you have drops!

10 Steps for Partners/ Families to help with pumping!





Pumping Support: Shared Responsibility

- How to handle a mom that is groggy from medications and has no support person with her?
- Getting C/S to pump when exhausted and in pain?
 - Address pain control
 - Cluster care and include pumping support
 - Provide assistance with pumping, Support Person, Staff RN (LDR/PP/NICU), Peer Counselor, Patient Care Tech?



Resources

- Pumping Logs (English/Spanish)
 - http://health.usf.edu/publichealth/chiles/fpqc/momtoolbox
- Increasing Milk Supply for NICU Families Info Sheet (English/Spanish)
 - http://www.lactationtraining.com/resources/handoutsparents/handouts-lactation/increasing-supply-nicu-baby
 - http://www.lactationtraining.com/resources/handoutsparents/increasing-supply-spanish/download
- Do you have resources you want to share? Email them to us: FPQC@health.usf.edu



How Best to Support with Long Term Pumping?

- Importance of breast pumping initiation
 - Pump Early & Pump Often
 - At least 8 /day and once at night
 - Mom's Role: Pump, Eat & Sleep (first 2 weeks)
- Pumping frequency & 24 hour Milk Supply
- Increasing 24 hour Milk Supply > 500 ml
 - Skey time points DOL 7, 14 & 28
- Skin to Skin Holding)



SAVE THE DATE



Florida Perinatal Quality Collaborative

ANNUAL CONFERENCE April 27-28, 2017