SDOH Screening & Referral Saves Lives!

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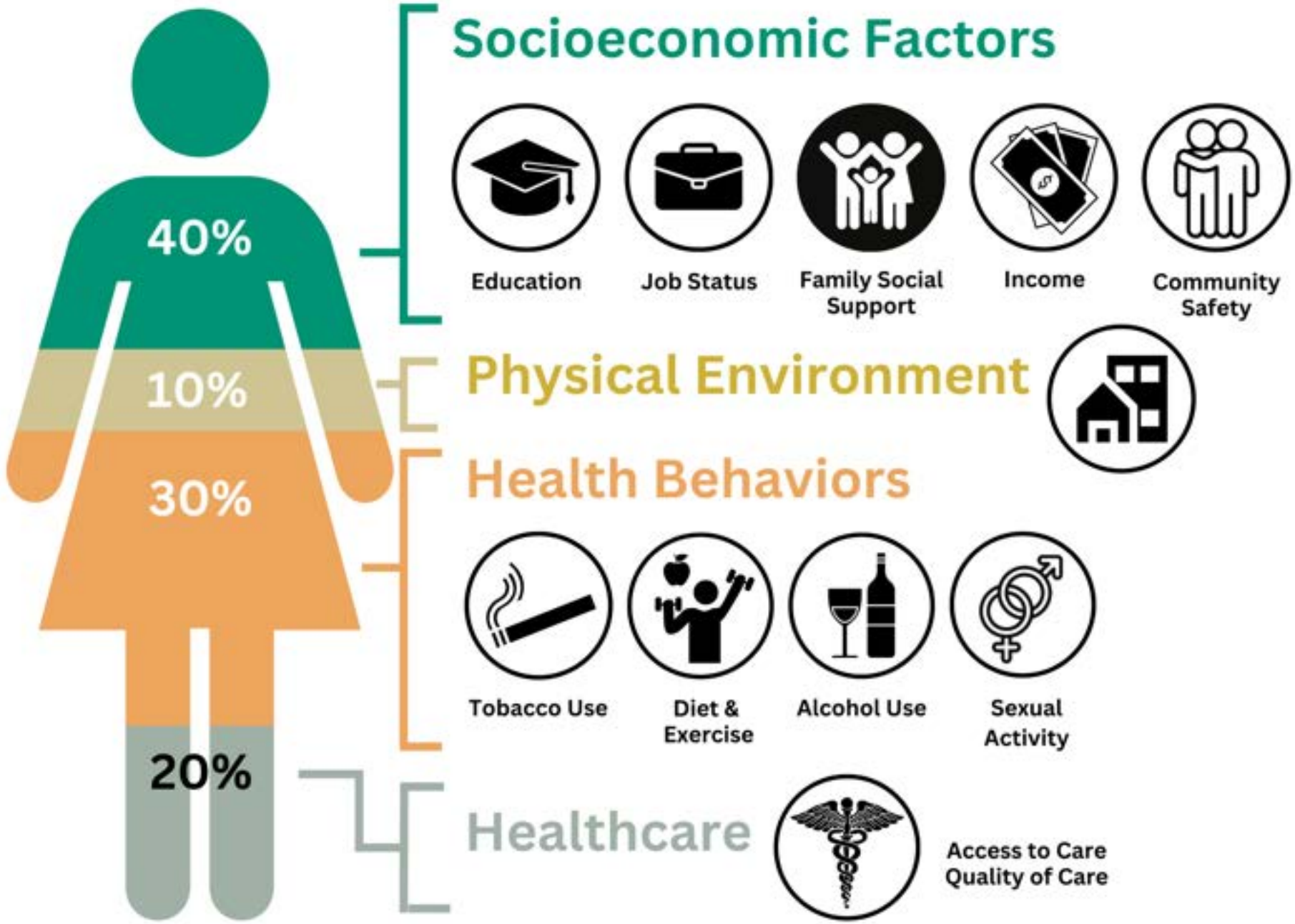
MFC
Mother-Focused Care

FPQC

What is Health?



Adapted from the Institute for Clinical Systems Improvement, Going Beyond Clinical Walls: Solving Complex Problems (October 2014)

Improving Health Outcomes

The 2020 Surgeon General's Call to Action to Improve Maternal Health includes the following directive:

"Coordinate care with community resources such as group prenatal programs, WIC, home visiting programs and others that address social determinants of health. Consider alternative approaches to expanding access and education, to include use of community health workers."

https://orwh.od.nih.gov/sites/orwh/files/docs/call-to-action-maternal-health-surgeon-general.pdf

FPQC

Global AIM

Improve maternal health by transforming hospital culture and environments to respectfully serve all mothers and their families, and by helping them meet their needs.

FPQC MFC Primary Driver

Universal SDOH Screening and Linkage to Services/Resources

- Screen all mothers for SDOH.
- Assist & refer mothers to help meet needs in a successful & respectful way working with community partners.

Screening Items

- Transportation
- Housing
- IPV
- Food
- Utilities

New CMS Requirements for SDOH

Of all patients admitted to hospital, how many were screened for SDOH?

- Denominator: All patients admitted to your hospital who are 18 years or older.
- Numerator: The number of patients who were screened for the five domains of SDOH including Food Insecurity, Housing Instability, Transportation Needs, Utility Difficulties, Interpersonal Safety (all five domains must be reported).

CMS required reporting timeline:

- Collection period: January 1, 2024 – December 31, 2024
- Submission deadline: May 15, 2025

TJC - 5 Elements of Performance (EPs) around SDOH effective Jan 2023

Strategies

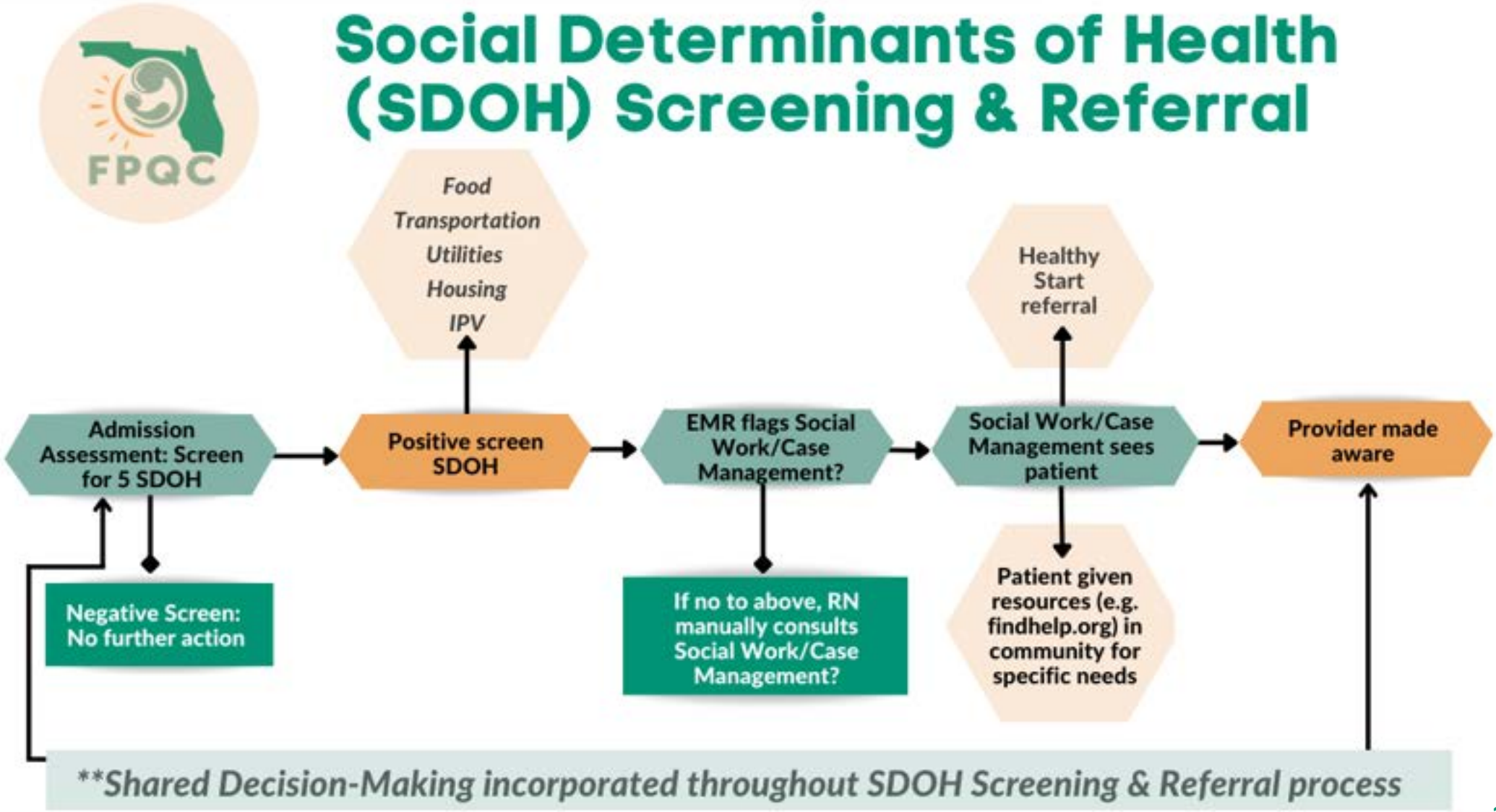
- Assess current workflow SDOH screening/referral (GEMBA walk)
- Review EMR for standard SDOH screening & determine if tool needs to be added
- Educate hospital team on “why” behind SDOH screening & referral
- Provide training on how to screen for SDOH

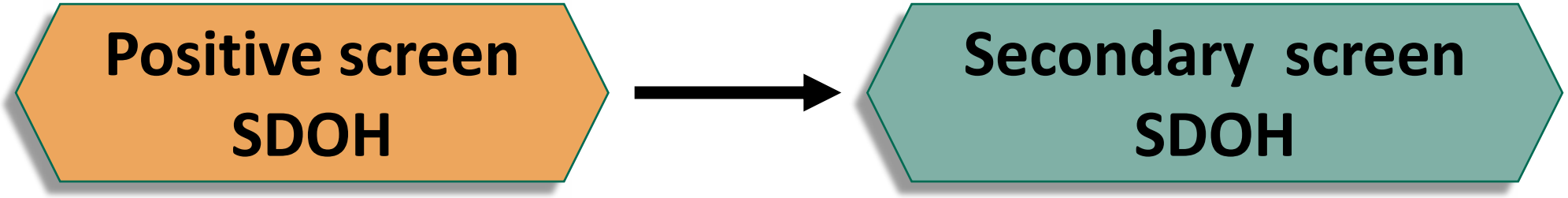
Resources

- FPQC Toolbox has examples of SDOH screening in EMR

FPQC

Suggested Process for SDOH Screening





- Suggested FPQC secondary screening questions
- Tailored specifically for new mothers
- Framed by the Maternal Advisory Group
- Designed for share decision-making
- Should be asked privately
- Screening process should define who asks these

Link Patients to Available Community Services

- Connect with Health Start Coalition
- Resource Directory for your community
- Review quarterly

Florida Healthy Start
Florida Association of Healthy Start Coalitions

Linkages to Services & Resources Recommendations

Florida Healthy Start
Florida Association of Healthy Start Coalitions

findhelp

UNITE US

Others?

MFC Review

- Screened patients
- Identified Community Resources
- Referred to Services

Shared Decision-Making Model


Step 1
Seeking participation.
Step 2
Helping you explore & compare treatment options.
Step 3
Assessing your values and preferences.
Step 4
Reaching a decision with you.
Step 5
Evaluating your decision.

Source: AHRQ

Source: AQUA—National Health Service Great Britain

Putting it all together

Mother-Focused Care (MFC)

Focus: Assist hospitals and providers in transforming their culture and environment to respectfully serve all mothers and their families and helping them to meet their needs.

Aim: By 12/2024, each hospital will:
1) Achieve a 20% increase from baseline in the % of patients with a positive SDOH screen who were referred to appropriate services

2) Have 80% of providers and nurses attend an RMC training~ since January 2023

~RMC training that includes topics defined by FPQC

Primary Drivers	Secondary Drivers
Data Insights Learn about the mothers served: characteristics, risk factors, & outcomes across populations	Improve the collection of individual patient characteristics Use PQI & Differences in Perinatal Outcomes dashboard to identify differences. Share findings and build ongoing plans to address gaps
Respectful Maternity Care (RMC) Learn, define, commit, and implement respectful care for mothers and learn over time how well they are performing	Educate provider and staff about respectful maternity care and its components and strategies Develop a hospital commitment with providers and staff support Implement and use an ongoing respectful maternity care survey and other methods of maternal feedback to improve care
Universal SDOH Screening and Linkage to Services/Resources Screen all mothers for SDOH. Assist & refer mothers to help meet needs in a successful and respectful way working with community partners	Screen all mothers for SDOH using a standard process and format Link patients to available services and resources for identified SDOH using a community resource directory and other referrals Educate hospital staff on processes for developing a mutually agreed-upon plan of care utilizing a shared decision-making model
Family & Community Engagement in Hospital QI Work Include family and community representatives in defining and implementing their hospital's QI initiative	Educate QI Team and leadership about family and community advisor involvement Engage family and/or community advisors to provide ongoing input on QI efforts and care provision

Questions?

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