



## Problem

Social determinants of health (SDOH) greatly influence maternal and infant health outcomes, yet hospitals face challenges in universal SDOH screening and connecting patients with local resources. Leading organizations, like Centers for Medicare & Medicaid Services, now mandate that hospitals screen for these factors, document health-related social needs (HRSN), and refer patients to appropriate resources. Addressing essential needs such as housing, food, transportation, utilities, and safety, can significantly improve the health and well-being of mothers and families.

## Intervention

In July 2023, **[hospital name]** joined 67 maternity hospitals in the Mother-Focused Care Initiative (MFC) led by the Florida Perinatal Quality Collaborative (FPQC). The initiative aimed to help hospitals and providers transform their culture in order to respectfully serve all mothers and their families. By implementing a multidisciplinary team approach, hospitals would be able to support all pregnant and postpartum families, with emphasis placed on those patients with HRSN.

Throughout the initiative our hospital actively engaged in monthly coaching calls, attended two in-person FPQC MFC meetings, and received peer mentorship. We diligently tracked data to support our efforts. FPQC facilitated our progress by supplying an evidence-based toolkit, resource directory, and monthly QI reports to track improvement.

**Insert own hospital image**

## Health Impact

*(This is just an example; please add your hospital's data/information about metrics your hospital focused on)*

Between July 2023 and December 2024, **[hospital name]** has improved substantially across multiple measures: patient screening for SDOH increased from **\_\_% to \_\_%** and patients referred to appropriate resources increased from **\_\_% to \_\_%**. Referrals for food insecurity saw the biggest increase from **\_\_% to \_\_%**. Our hospital also engaged a patient advisor in the quality improvement team to gain family perspective and partnered with community partners to connect families to SDOH resources.

Our hospital implemented Respectful Maternity Care (RMC) through the FPQC training. RMC education completion increased from **\_\_% to \_\_%** for nurses and from **\_\_% to \_\_%** for providers. With support from our staff, we have developed a commitment to RMC practices that is displayed for our patients to see upon arrival.

MFC efforts have resulted in the development of processes to provide respectful, timely, and risk-appropriate care and services for all pregnant and postpartum patients, including arranging the needed continuum of care, the assessment of HRSN for each patient, and referrals to the appropriate services. **Although the active phase of MFC concluded in December 2024, our hospital remains committed to tracking key MFC metrics to ensure sustainability.**