

MFC

Mother-Focused Care

MFC Mid-Initiative Meeting

April 18, 2024





Florida Perinatal Quality Collaborative

FPQC Vision & Values

All of Florida's mothers, infants & families will have the best health outcomes possible through receiving **respectful**, equitable, high-quality, evidence-based perinatal care.

- **Data-Driven**
- **Population-Based**
- **Evidence-Based**
- **Equity-Centered**
- **Value-Added**

FPQC Partners & Funders



Centers for Disease
Control & Prevention



The American College of
Obstetricians and Gynecologists
WOMEN'S HEALTH CARE PHYSICIANS



Mission to Care. Vision to Lead.



AWHONN
FLORIDA
PROMOTING THE HEALTH OF
WOMEN AND NEWBORNS



AGENCY FOR HEALTH CARE ADMINISTRATION



ALLIANCE FOR INNOVATION
ON MATERNAL HEALTH



Florida Society of Neonatologists

Advancing the Care of Neonates in the Sunshine State



FLORIDA ACADEMY OF
FAMILY PHYSICIANS
SUPPORT FLORIDA'S FAMILY PHYSICIANS



MFC Advisory Committee Members—Thank You!

- Alyana & Maurice Vernon, Joining Together Ending Poverty
- Alyssa Brown, USF Health
- Amanda DelaSerna, Hillsborough Comm. College
- Amanda Wheat, BayCare Morton Plant
- Amber Hagenbuch, Bayfront Health St. Pete
- Andrea Berry, Indian River Healthy Start
- Angela Thompson Williams, FDOH
- Ankita Patel, REACHUP, Inc.
- Beth Hawn, Cleveland Clinic Martin Health
- Clarissa Ortiz, FL Assoc. of Comm. Health Ctrs
- Claudia Taboada, Nemours Hospital System
- Cole Greves, Winnie Palmer
- Danelle Ward, AdventHealth for Women
- Danielle Carter, FL Assoc. of Family Practitioners
- Danita Burch, St. Vincent's Riverside
- David McLean, UF Health Gainesville
- Desiree Schnoor, March of Dimes
- Faye Johnson, FL Assoc. of Healthy Start Coal.
- Francis Nuthalapaty, AdventHealth Medical Group
- Frank W.J. Anderson, Florida International Univ.
- Ira Sites, BayCare
- Kelli Boettcher, AHCA
- Kim Streit, Florida Hospital Association
- Kionna Pitts, REACHUP, Inc.
- Kirsten Ellingsen, Psychologist
- Lillian Nesper, FDOH
- Lori Shea, Lakeland Regional Health
- Lucette Cardona, Florida Covering Kids & Families
- M. Alexandra Cornelius, Florida International Univ.
- Maricel Perez Torres, West Kendall
- Mary O'Connor, Sarasota Memorial
- Minyon Outlaw, Celebration & Heart of Florida
- Morghan Hyatt, USF College of Public Health
- Nadine Walker, AdventHealth Central Florida
- Nancy Travis, RN, Lee Health Cape Coral
- Okezi T. Otovo, Florida International Univ.
- Paloma Prata, FL Assoc. of Healthy Start Coal.
- Rizwana Fareeduddin, AdventHealth for Women
- Roneé Wilson, USF College of Public Health
- Sharetta Remikie, Children's Services Council Broward
- Shari Crowe, Morton Plant & Mease
- Somtochukwu Abazu, USF College of Public Health
- Stanley Lynch, United Healthcare
- Terry Haag, Winnie Palmer
- Theresa Prescott, Lakeland Regional Health
- Valaria Hamilton, AvMed Health Plans
- Vanessa J. Hux, MD, OB/GYN
- Victoria Jackson, RN, Bayfront Baby Place
- Washington Hill, MD, Sarasota Memorial
- William R. Scharf, MD, AdventHealth Clinical
- Yanna De Koter, USF College of Public Health

MFC Leadership Team

FPQC Leads



Lori Reeves

Linda Detman

Clinical Leads



Jessica Brumley

Margie Boyer

Family & Community Leads



Jonna Johnson

QI & Data Team



Nicole Pelligrino



Benjamin Gessner



Estefanny Reyes Martinez



Estefania Rubio



Karen Harris



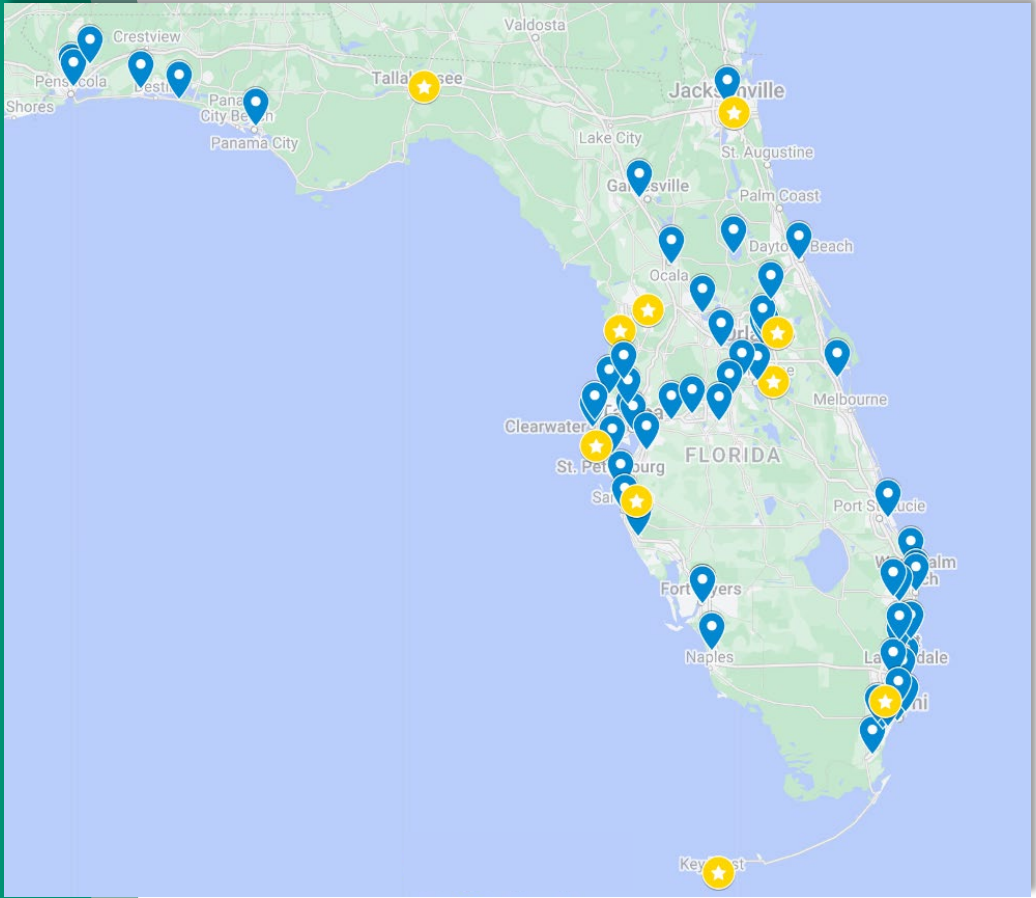
Jane Murphy



Sara Stubben



Shelby Davenport



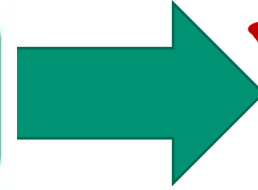
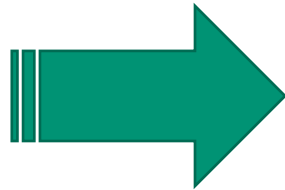
67 Participating Birthing Hospitals
64% of Florida Births



Centers for Disease
Control & Prevention



MFC Initiative is An Important *First* Step to Addressing Health Care Disparities



Upcoming Initiatives

- ✓ Hypertension
- ✓ Hemorrhage

Centers for Medicare and Medicaid Services (CMS)

“The evidence is clear: social determinants of health, such as access to stable housing or gainful employment, may not be strictly medical, but they nevertheless have a profound impact on people’s wellbeing”

CMS Administrator, Seema Verma.



The Joint Commission

“Health-related social needs (HRSN) are frequently identified as root causes of disparities in health outcomes.”

R3 Report, Issue 36.





Global AIM: Improve maternal health by transforming hospital culture and environments to respectfully serve all mothers and their families, by helping them meet needs related to social determinants of health.

Aim

By 12/2024, each hospital will:

- 1) Achieve a 20% increase from baseline in the % of patients with a positive SDOH screen who were referred to appropriate services
- 2) Have 80% of providers and nurses attend an RMC training~ since January 2023

Respectful care is a universal component of every driver & activity

Primary Key Drivers

Data Insights: maternal characteristics, risk factors, & outcomes across social determinants

Respectful Maternity Care (RMC)

Universal SDOH Screening & Linkage to Services/Resources

Family & Community Engagement in QI Work

Where Are We Now?

Data Insights: maternal characteristics, risk factors, & outcomes across populations



Process in place for demographic and SDOH intake



Written action plan to address a health disparity

Respectful Maternity Care (RMC)



Strategy in place to share Respectful Care for pts.



Need for physician education

Universal SDOH Screening & Linkage to Services/Resources



Increased SDOH screening and referrals



Make sure linkage is meaningful (warm hand off)

Family & Community Engagement in QI Work



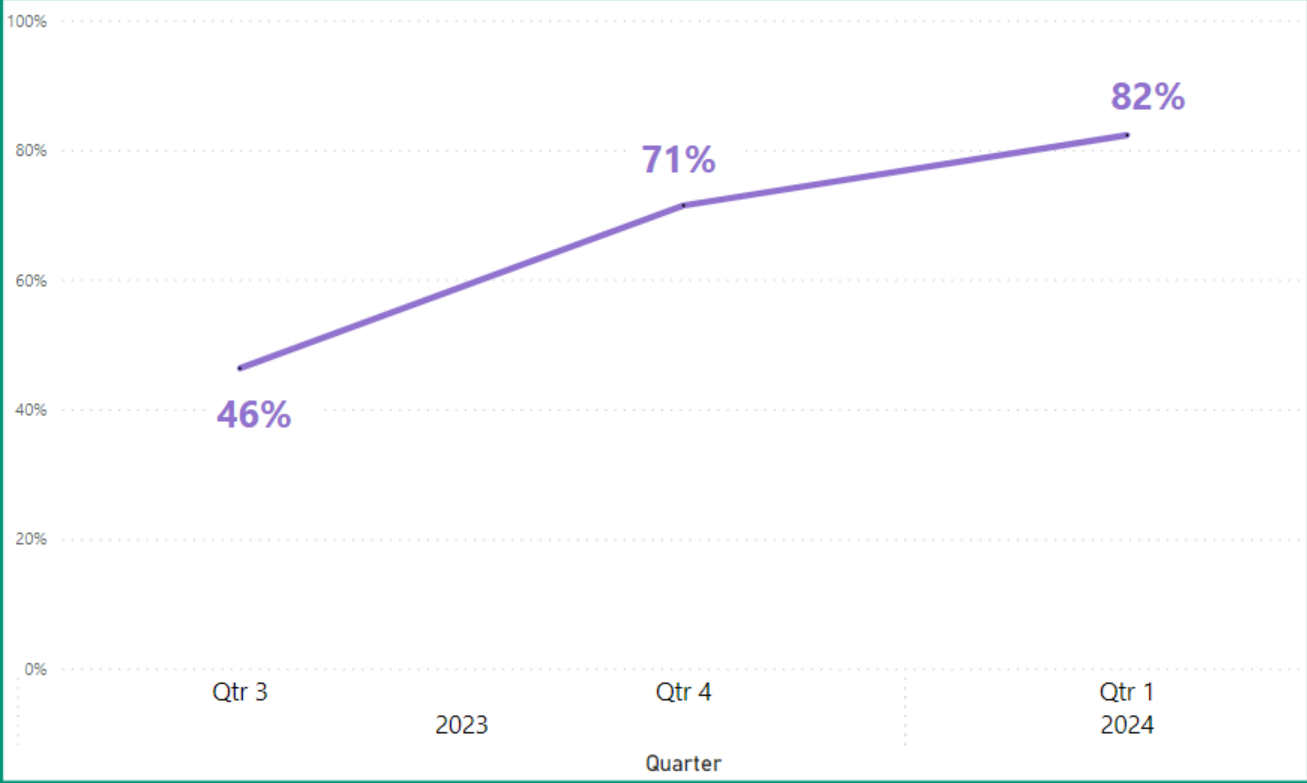
Engage advisors in QI work

Respectful Maternity Care

- Five train-the-trainer sessions were held around Florida in the fall of 2023, with 114 participants
- RMC training is a 4-hour course that includes two hours of RMC coursework and two hours of how to teach it
- Additional course offered April 17 in Orlando

Universal SDOH Screening

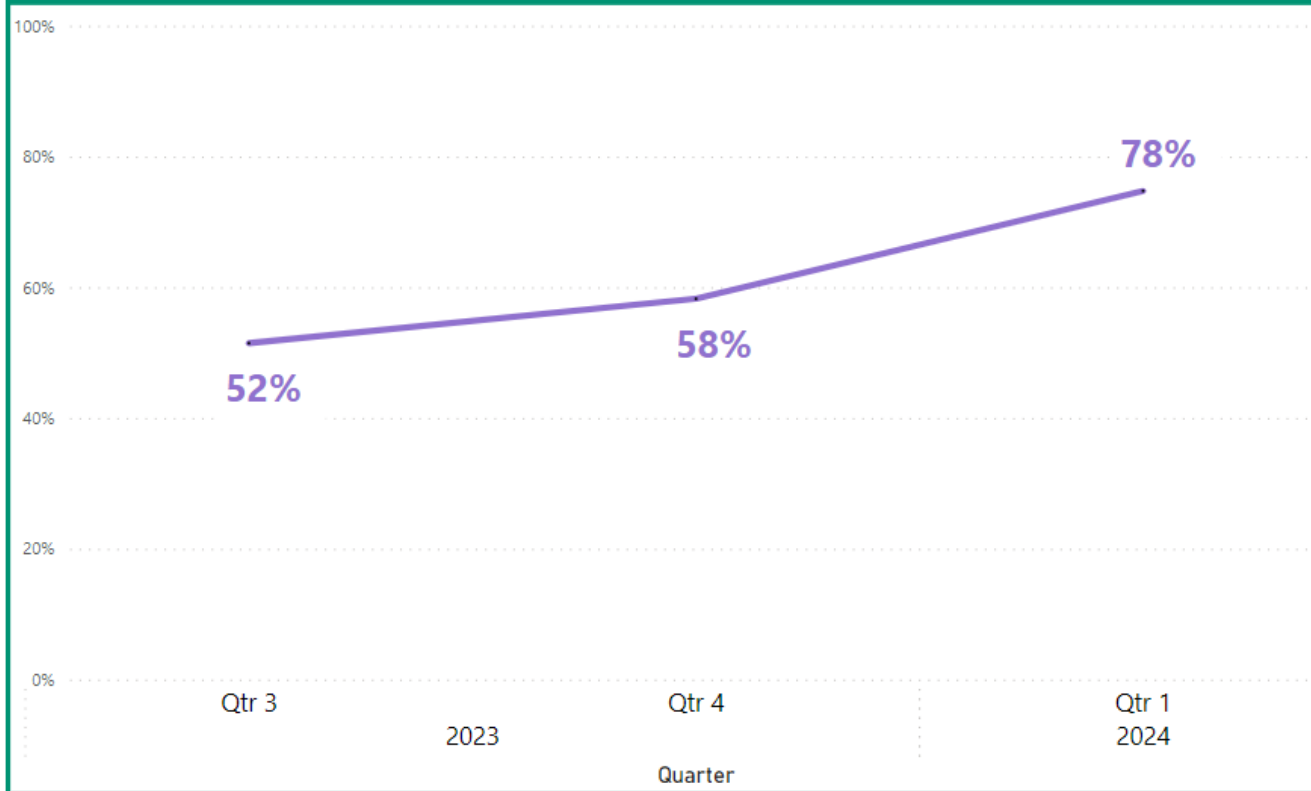
% of Patients Screened for SDOH



9% of all Screens have resulted in positive SDOH Screening

Referrals to Appropriate Services

% of Patients Referred to Appropriate Services



78% of patients with a positive SDOH Screen were referred to appropriate services

Healthy Start Supporting MFC

Attended Kickoff

MFC launch April 26, 2023 in Orlando

Resource Directories

All hospitals will need support with resources for referral so that women identified with needs in SDOH can be referred to appropriate services in a timely manner – shared quarterly

Listening Sessions

Listening session including at least five women per county with positive SDOH needs – telling the story. Audio only format to be shared with hospital teams, de-identified to protect women

What we hoped to learn....

What are Florida parents' experiences in birth hospitals?

What do postpartum parents need?

How can we improve respectful maternity care?

Private Hospital & Healthy Start Meetings

- Share recordings
- Discuss findings
- How can hospitals use this information to improve care in their hospital, their community and Florida?

POLL

**Has your Hospital listened to the Mothers Voices
Audio Recording with your Healthy Start
Coalition?**

MFC's Mothers Advisory Group

"Being able to share my experience in hopes that what I experienced wouldn't happen to another woman."

Why?

Respectful care, means to me, that regardless of who you are, where you're from or what you look like, you will feel as if you were seen, heard, properly informed of all choices and included in decisions about my healthcare decisions.

I still remember my nurse's name and how she compassionate, caring and nurturing she was. She must've known I felt nervous and afraid. I hope that all new moms get someone that special to take care of them during their most vulnerable moments.

"I feel as if more women would love the opportunity to share their experiences as they navigate their new experience."

Questions?

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www.fpqc.org

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 @TheFPQC



“To improve the health and health care of all Florida mothers & babies”