

## Maternal Levels of Care Survey May 16<sup>th</sup> & 17<sup>th</sup>

TJC Surveyor: Dr. Paul Rosenberg, DO

### What you need to know... For non-OB areas

Tour- The surveyor will tour many areas that our maternal patients receive care including:

Units 34, 35, 95, Adult ED, Pediatric ED, KED, SHED, OR, SICU, CICU, Peds CICU, and/or NICU

Tips for Answering Surveyor Questions:

- Clarify the question if you do not understand and take a breath before responding
- Be succinct and answer only the question they ask
- Don't use words such as "we usually...", "we should...", "sometimes we...". Answer in a way such as "our process is..."
- If you can show the process with grease boards, etc show the surveyor our process (use your resources!)
- Manage other units and disciplines up; this is not a time to share your list of complaints

Questions the Surveyor may ask:

- Discuss the care of a patient with impending delivery (or HTN, hemorrhage)
- Discuss the interdisciplinary nature of your unit (RT, OT, SW, Dietary, etc)
- How do you communicate with OB unit and handoff care with them?
- Do you have necessary medications for maternal patients?
- Availability of US, fetal monitors, newborn transport/warmers on units?
- What is the availability of providers and specialty services in your areas? (i.e. pediatric surgery, anesthesiology, cardiac surgery) Are they 24/7? On-call vs. onsite?
- Blood availability

Policies: All policies found on the Bridge. L&D policies under 'Unit Specific, L&D'. Below are some specific ones your area may need to be aware of.

- Care of OBGYN in ED
  - [Care of Women with Obstetrical/Gynecologic Needs – Nursing – UF Health Policies, Procedures, and Plans – Gainesville](#)
- Postpartum Hemorrhage
  - [Obstetric Management of Post-Partum Hemorrhage – UF Health Policies, Procedures, and Plans – Gainesville](#)
- Hypertension in Pregnancy
  - [Hypertension in Pregnancy – UF Health Policies, Procedures, and Plans – Gainesville](#)