

Maternal Levels of Care Reverification

Overview

- Hospitals receive 7 days' notice before the scheduled reverification visit
- The reverification visit content is the same as the initial site visit
- Any questions should be directed to your hospital's TJC Verification Account Executive

*Information regarding reverification can be found on page 8 of The Joint Commission Maternal Levels of Care [2025 Verification Process Guide](#). The relevant text from this page is included below.

***The reverification visit is the same as the initial onsite visit.** Please review the full 2025 Verification Process Guide and Florida LOMC Playbook Stage 4 resources for information concerning the contents of the onsite visit.

Maternal Levels of Care Verification - Verification Visit Notification and Postponement Policies

Notice of Re-Verification On-site Visit

Your organization will receive notice from The Joint Commission **seven (7) business days prior to the first day of the scheduled visit date(s)** for Maternal Levels of Care re-verification. The notice will be **emailed to the individuals identified on your account as the Primary Verification Contact and CEO** and will include the specific verification visit date(s) and the program being assessed. Additionally, once the reviewer arrives onsite the Notification of Scheduled Events section on your organization's extranet site, The Joint Commission Connect, is populated with the event including a link to the reviewer's name, biographical sketch and photograph.

Verification Visit Postponement Policy

The Joint Commission may not verify a program if the Organization does not allow The Joint Commission to conduct a verification visit. In rare circumstances, it may be appropriate to request a review postponement. An organization should direct a request for postponement to its Account Executive. A request to postpone a verification visit may be granted if a major, unforeseen event has occurred that has totally or substantially disrupted operations, such as the following:

- A natural disaster or major disruption of service due to a facility failure
- The organization's involvement in an employment strike
- The organization's cessation of admitting or treating patients
- The organization's inability to treat and care for patients and its transference of patients to other facilities

The Joint Commission may, at its discretion, approve a request to postpone a review for an organization not meeting any of the criteria listed above.

Your organization's **Verification Account Executive** can answer questions about these policies, or put you in contact with other Joint Commission staff that can assist you.