Access LARC

Celebrating Success

Access LARC Collaborative Webinar

Partnering to Improve Health Care Quality
for Mothers and Babies

Welcome!

- **Please enter your Audio PIN on your phone or we will be unable to un-mute you for discussion**
- If you have a question, please enter it in the Question box or Raise your hand to be unmuted
- This webinar is being recorded
- Please provide feedback on our post-webinar survey

Agenda

9/12/18

- Welcome
- Announcements
- Access LARC: Celebrating Success
- Medicaid Update
- Patient Information Update
- Questions

Quality Improvement Methods Training
September 24-25

For more info email fpqc@health.usf.edu

- FREE Training for Perinatal Professionals
- Clearwater, FL
- This 1.5 day training is aimed at hospital-based QI teams in maternal or neonatal healthcare, but is open to all who can attend **as a team** with a small scope QI project already in mind

Save the Date
FPQC 2019 Conference
April 4-5, Tampa

- Racial/ethnic disparities in maternal mortality & morbidity – Elizabeth Howell, MD, MPP

  Professor of Population Health Sciences & Policy, Obstetrics, Gynecology, and Reproductive Science, & Psychiatry, Mount Sinai Health System

- Parent topic – Lelis Vernon

  NICU Mom, National Network of Perinatal Quality Collaboratives, Patient and Family Centered Care advocate

- Racial/ethnic disparities in NICU care quality – Joachim Profit

  Associate Professor of Pediatrics (Neonatology), Stanford University

Project Announcements

- Schedule Access LARC site visit soon
- IUD Insertion Training is available
- MamaU training model will be provided to our participating hospitals/residency programs in Florida

Access LARC Data Questions? Contact Estefania Rubio at:

erubio1@health.usf.edu

(813)458-1284

Partnering to Improve Health Care Quality
for Mothers and Babies

SMH LARC: Approaching Implementation

Dr. Washington Hill
Ellen French, MSN, RNC

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Collaboration is Key to Success!

Who to Include

Multi-disciplinary Implementation Team
Disciplines & Departments
Obstetric Providers
Nursing (L & D, OB, OR, Mother/Baby)
Lactation Consultants
Billing/Collections
Contracts/MCO Liaison
IT/EMR
Pharmacy
Others (for example: QI, social work)

Our "others"

- Women and Children's Director
- The department Administrative Assistant for minutes/meeting scheduling etc.
- Medical Staff Representative (IUD privileging)
- Community Approach (reaching the patients)
  - Representative from Sarasota County Health Dept.
  - Representative from Planned Parenthood
- This FPQC Initiative was, by far, the most collaborative in and outside of the facility.

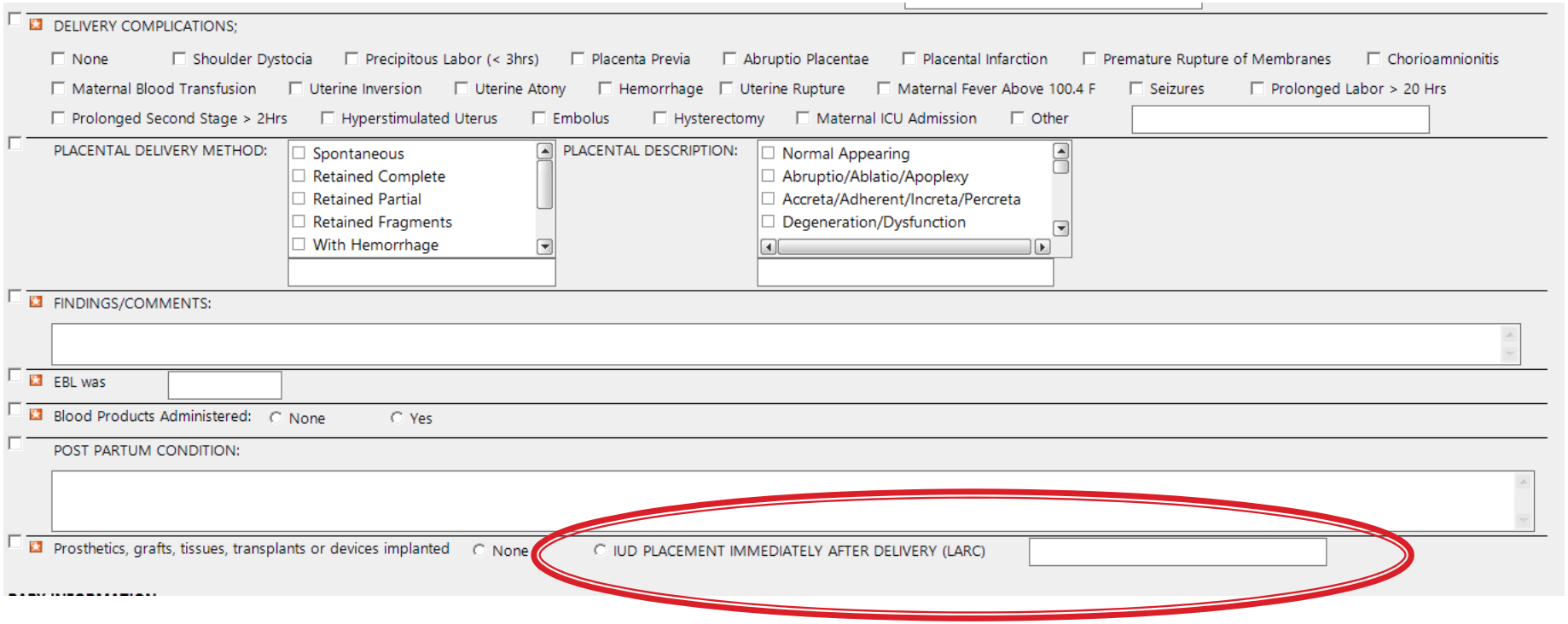
Medical Device vs. Pharmaceutical

- IUD's were decided, by SMH, to be a medical device and we were able to order directly to the floor from LeeSar.
- Mirena: Only IUD available from LeeSar.
- Billing/Coding: Changed the physician post delivery note to include documentation of IUD because it is not a medication.

Medical Device vs. Pharmaceutical

- Nexplanon is provided by our pharmacy. This had to go through approval processes to add to the formulary but will be easily coded and billed off of the medication record.

OB Immediate Post-procedure/Post-op Note (IPON): Physician Documentation



Will be adding a space for "Mirena". Lot Number and Expiration Date.

Barriers

- Providers: Not something everyone felt was necessary. Some will refuse participation with IUD.
- Lactation: Will it inhibit breastfeeding? Our lactation personnel understood the current research and had no opposition.
- Privileging: Worked with Medical Staff office.
- Pharmacy: Had to go to P & T committee but no problems.
- Billing/Collections/Contracts: Greatest Barrier to Implementation even with the correct people at the table. FPQC is helping.

Any Questions?

SARASOTA MEMORIAL

HEALTH CARE SYSTEM

Mount Sinai
MEDICAL CENTER

Florida Perinatal Quality Collaborative (FPQC) Long Acting Reversible Contraceptives (LARC) Initiative Information Technology

Sep. 12, 2018

Kylie Rowlands-Perez

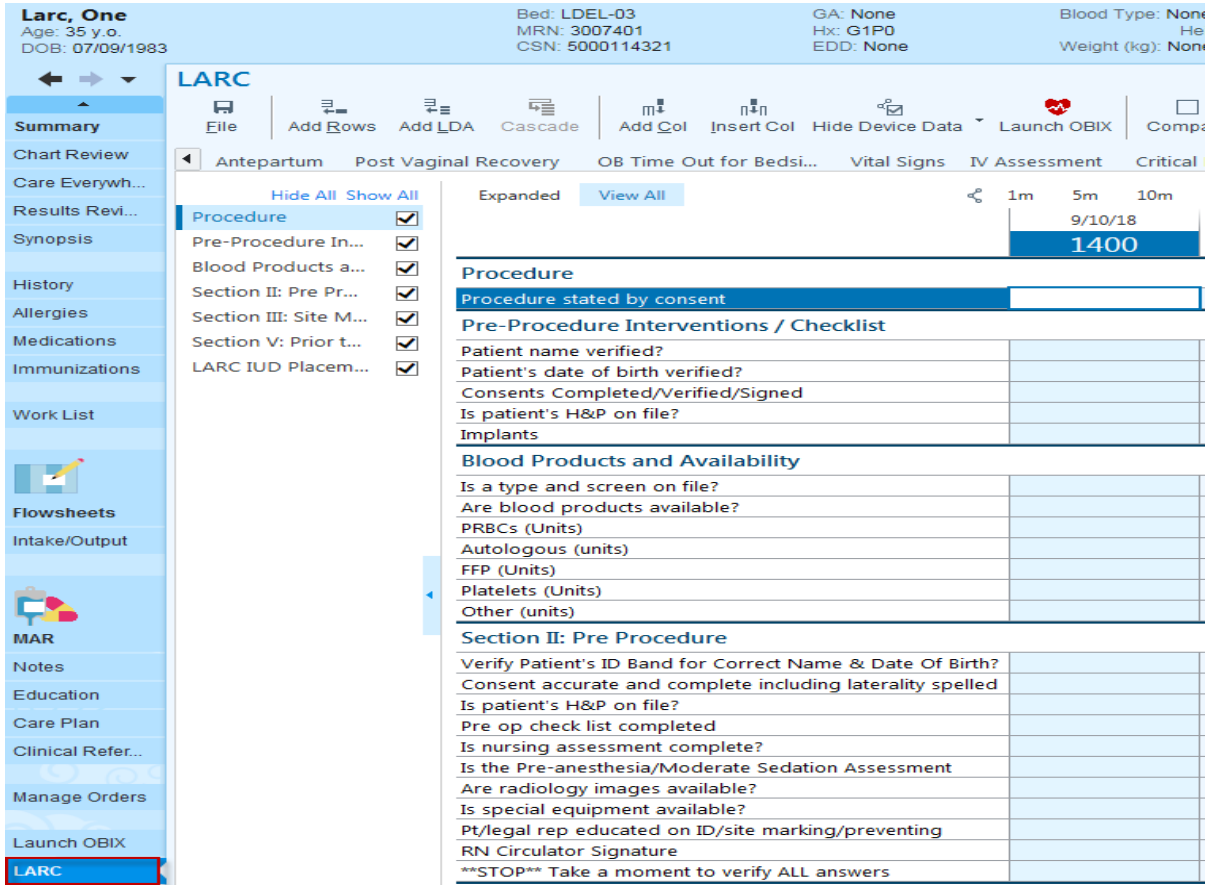
Lyn Eidam

LARC Initiative

- Monthly meetings with all disciplines
- Buy-in
- Billing & contracts
- Pharmacy
- Supply Chain
- Policy
- Consent
- IT

LARC

- We Rule:
  - Department Based
    - L&D
    - Postpartum



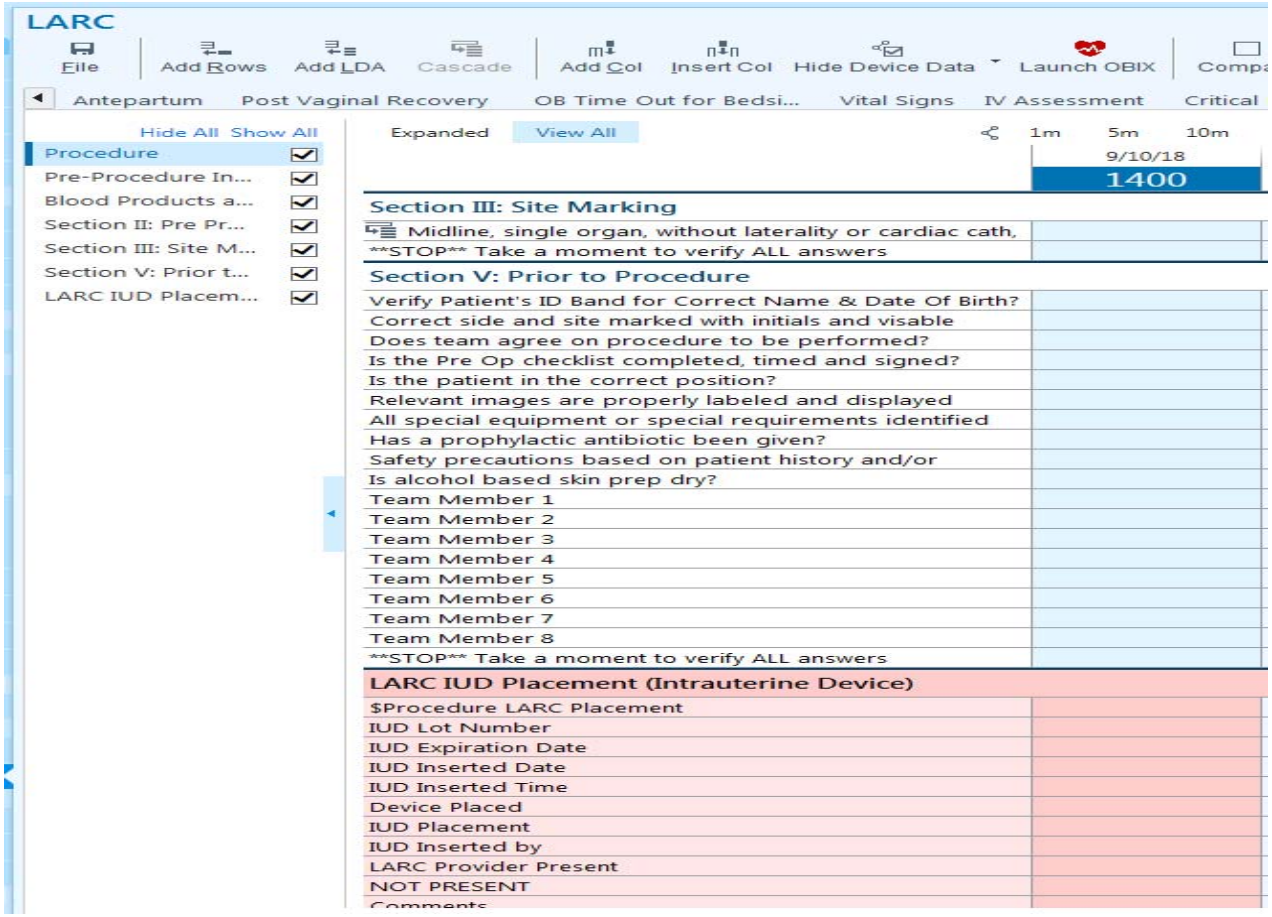
LARC

Labor and Delivery

Risk Management

- Approval of Consent
- Approval of

Pre-Proc. Check List



LARC

Labor and Delivery

- IUD Lot Number (Manual Entry)
- IUD Expiration Date (Manual Entry)
- IUD Inserted Date/Time (Manual Entry)
- Device Placed:
  - Mirena
  - Paragard (Copper)

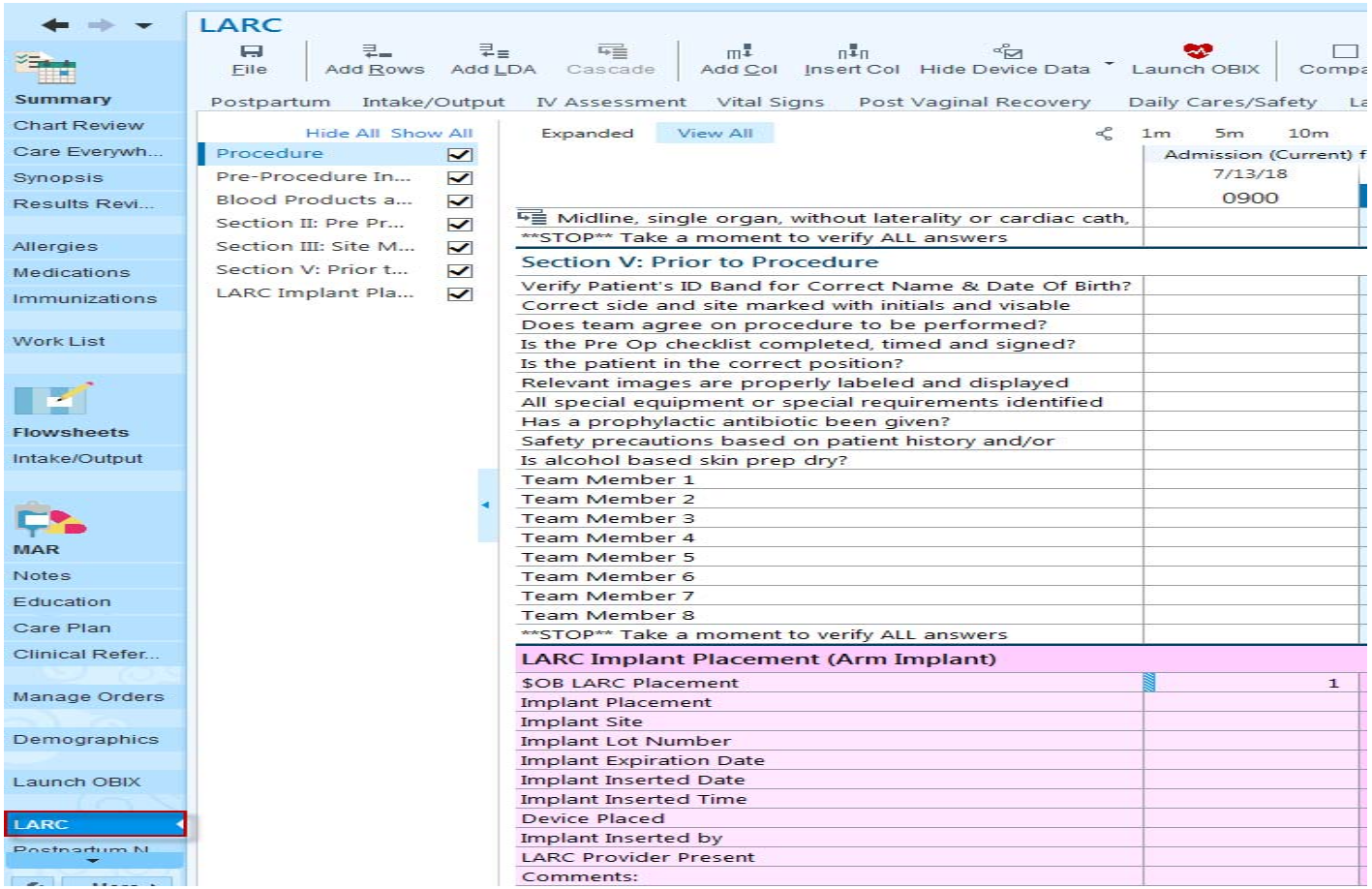
LARC IUD Placement (Intrauterine Device)	
$Procedure LARC Placement	
IUD Lot Number	
IUD Expiration Date	
IUD Inserted Date	
IUD Inserted Time	
Device Placed	
IUD Placement	
IUD Inserted by	
LARC Provider Present	
NOT PRESENT	
Comments	

- IUD Placement
  - Immediately Postpartum SVD
  - Immediately Postpartum C/S
- IUD Inserted by
  - Name of the physician
- LARC Provider Present
  - Attending, Resident, Nursing Student, Medical Student, Midwifery Student, Family Planning Fellow, Faculty

LARC IUD Placement (Intrauterine Device)	
$Procedure LARC Placement	
IUD Lot Number	
IUD Expiration Date	
IUD Inserted Date	
IUD Inserted Time	
Device Placed	
IUD Placement	
IUD Inserted by	
LARC Provider Present	
NOT PRESENT	
Comments	

LARC PostPartum

- Device Placed
  - Nexplanon



Atrium Health

Access LARC

Implementation Progress Update

September 12, 2018

Presenters

Amy Bell, DNP, RNC, NEA-BC, CPHQ
Atrium Health Quality Division
Quality Director – Women's and Children's Services and Levine Cancer Institute

Amy McNeill, MHA, CPHQ
Atrium Health Quality Division
Outcomes Specialist – Women's Health

Kathy Shaffer, MSN, RN, AGCNS-BC, CBC
Atrium Health
Carolinas Medical Center
Clinical Nurse Specialist – Women's Service Line

Atrium Health

Successes

- **Multidisciplinary Collaboration**
  - Active team members include: Physician & Nursing Champions, Quality, Pharmacy, MCO Liaison, Pregnancy Medical Home Coordinator, Educators, Midwives

- **Education and Training**
  - Forums included: Grand Rounds, Departments meetings, Lunch & Learns, Perinatal Safety Collaborative Retreat, and learning module available online
  - Training provided using Mama-U model

- **Processes**
  - Integration with current processes for consents, time outs, etc.

Atrium Health

Successes

- **Unit Readiness**
  - Creation of equipment toolkit

- **Initial Documentation Development**
  - Includes pharmacy orders and initial device tracking

- **Partnering with Coding & Billing**
  - Process to track initial patients to confirm appropriate capture

- **Inclusion of Corporate Compliance**

Atrium Health

Barriers

- **Reimbursement & Cost**
  - North Carolina does not currently cover the cost of devices placed inpatient
- **Current limitations with communication through the EMR**
- **Establishing pharmacy processes and device availability**
  - Ordering processes to confirm right location at right time

Atrium Health

Next Steps

- Full documentation build to support communication between inpatient/outpatient and database development for tracking of patient outcomes

- Continue advocating at the State level for reimbursement of devices
  - Partnering with other North Carolina health systems to support the conversations

- Integrate education into discharge app for patients
  - Potentially include assessment to assist with patient decision making

- Hardwire processes for patient identification

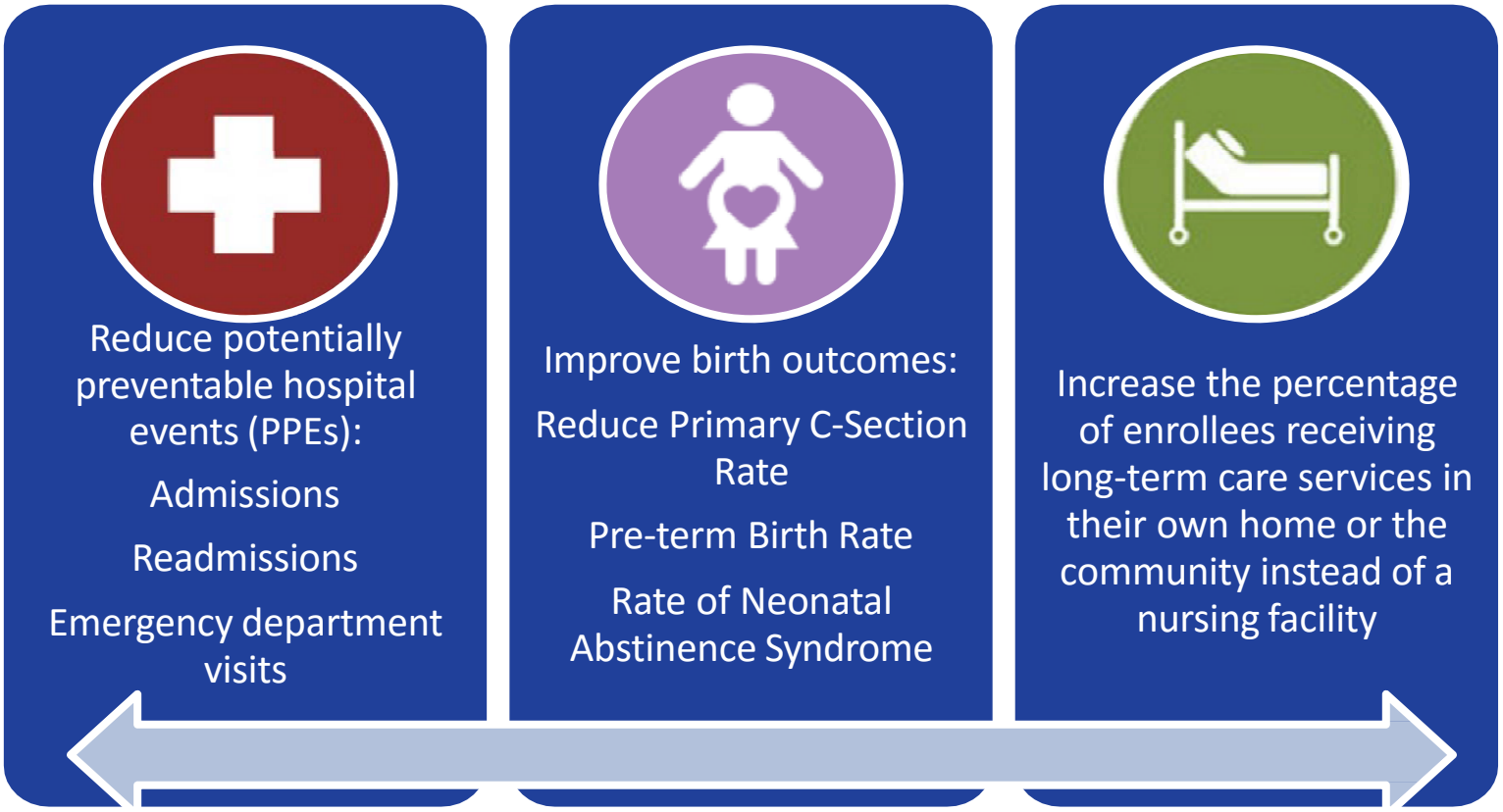
Atrium Health

Agency for Health Care Administration: Statewide Medicaid Managed Care (SMMC) 2013-2018 Updates & Medicaid Complaint Form Resources

Ursula K. Weiss, PhD
Bureau Chief
Medicaid Quality
Division of Medicaid
Agency for Health Care Administration

Janicka D. Harris, MPH
Government Analyst II
Clinical Compliance Monitoring
Bureau of Medicaid Quality
Agency for Health Care Administration

New 2013-2018 SMMC Program Goals



SMMC OVERVIEW WEBINAR
FRIDAY, SEPT. 14TH

United States (Toll-free): 1-877-309-2071
Access Code: 512-278-688

VIEW ENTIRE SMMC PRESENTATION HERE:
http://ahca.myflorida.com/Medicaid/mcac/docs/2018-07-10_Meeting/SMMC_Update_7-2018.pdf

Thank you!

Questions/ Topics	Contact Information
GENERAL	Recipients and providers with general questions or concerns about Medicaid, please contact a Florida Medicaid representative 1-877-254-1055 or visit http://ahca.myflorida.com/medicaid/statewide_mc/
CLAIMS PROCESSING/ MEDICAID BILLING	Providers needing assistance on how to submit a claim for IPP LARCs, please contact the Medicaid Fiscal Agent (DXC): 1-800-289-7799, option #7 or email healthplan.support@dxc.com
FILE A COMPLAINT	If the issue involves a Medicaid Managed Care Plan, you must use the Plan's provider complaint/appeal process, **prior** to submitting the complaint to the Agency. Plans must report all provider complaints to the Agency. https://www.flmedicaidmanagedcare.com/complaint/#/

PLEASE SEE SLIDE NOTES - HOW TO FILE A COMPLAINT

FPQC

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Q & A

If you have a question, please enter it in the Question box or Raise your hand to be un-muted.

We can only unmute you if you have dialed your Audio PIN (shown on the GoToWebinar side bar).

THANK YOU!

Technical Assistance:

FPQC@health.usf.edu

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