USF Health Employee Remote Work Experience Survey

June 12th 2020, 12:35 pm MDT
Q1 - Which mission area are you associated with? (Check more than one if applicable.)

Over 1100 employees completed the survey.

- Education
- Clinical
- Research
Q2 - How would you rate your current experience with remote work?
Q2A (Optional) – How can USF Health improve the remote work experience for employees?

Common Themes
• Providing computer equipment and supplies to use remotely
• Improving access to software and technology issues
• Maintaining communication and engagement
Q3 - Is your home office adequately set up (equipment, supplies, furniture, Wi-Fi, etc.) to support your success while working from home?
Q3 - Optional - What else do you need to ensure your success? (Choose all that apply.)
Q3A - Optional - What else do you need to ensure your success?

Other – Common responses mostly related to equipment & supplies
• Phone & headset
• Space/furniture
• Printer & ink
• Desktop computer equipment
• Camera
Q4 - Do you believe you get more work done when working remotely?
Q5 - Does your supervisor set clear goals that you can easily follow while working from home?
Q6 - How do you mostly receive feedback from your supervisor while working from home?

- I don't receive feedback from my supervisor
- Phone call
- Digital communication (text, email)
- Teams or other videoconferencing platform
Q7 - Are you happy with how you receive feedback from your supervisor?
Q8 - Does working via Microsoft Teams (or other collaboration platform) provide sufficient interaction with your coworkers to allow a sense of camaraderie?
Q8A Optional - What methods do you recommend for fostering a sense of camaraderie for those working remotely?

Common Themes

• Meetings
  • Maintaining face-to-face meetings where appropriate
  • Expectation to be on camera at least a portion of the time
  • Maintaining regular meetings and check-ins to promote engagement, motivation and sense of camaraderie

• Social Connection
  • Frequent interactions & casual/impromptu meetings
  • Virtual teambuilding opportunities
  • Virtual space for casual interactions
Q9 - Would you like more training and/or resources on remote work and collaboration tools?
Q10 - When we begin our “new normal,” do you want to continue working from home?