





## Unique Stressors and Challenges in the Hospitality Industry: Establishing the Need for Future Solutions

Wednesday, February 20, 2019 9:00 AM - 3:00 PM

## USF Phyllis P. Marshall Student Center (Room 3705) 4103 Cedar Circle, Tampa, FL 33620

**Registration Page:** 

https://2019hospitalityworkshop1.eventbrite.com

Time	Speaker(s)	Торіс
9:00 AM – 10:00 AM	Registration & Networking	
10:00 AM - 10:30 AM	Keynote Speaker: Mark Havard, Hyatt Regency Orlando	Injuries in the Hospitality Industry: Trends, Pressures, and Initiatives
10:30 AM - 11:00 AM	Steve Jex, Ph.D. Professor, University of Central Florida Mindy Shoss, Ph.D. Associate Professor, University of Central Florida Paul Spector, Ph.D. Professor, University of South Florida Moderated by: Kristin Horan, Ph.D.	Panel Discussion: Psychosocial Stressors & Needs Assessment
11:00 AM - 11:30 AM	Assistant Professor, University of Central Florida Deborah Breiter Terry, Ph.D. Professor, University of Central Florida	The Nature of the Hospitality Industry
11:30 AM - 12:00 PM	<b>Patrick Moreo, Ph.D.</b> Dean of the College of Hospitality & Tourism Leadership, University of South Florida	Why Hospitality Matters: Size and Scope of the Industry
12:00 PM - 1:00 PM	Dismiss for Lunch (on your own)	
1:00 PM - 3:00 PM	Steve Hall, Ph.D. Marriott HR Research & Analytics	Program Evaluation Tutorial