

# Promoting Primary Vaginal Deliveries Initiative

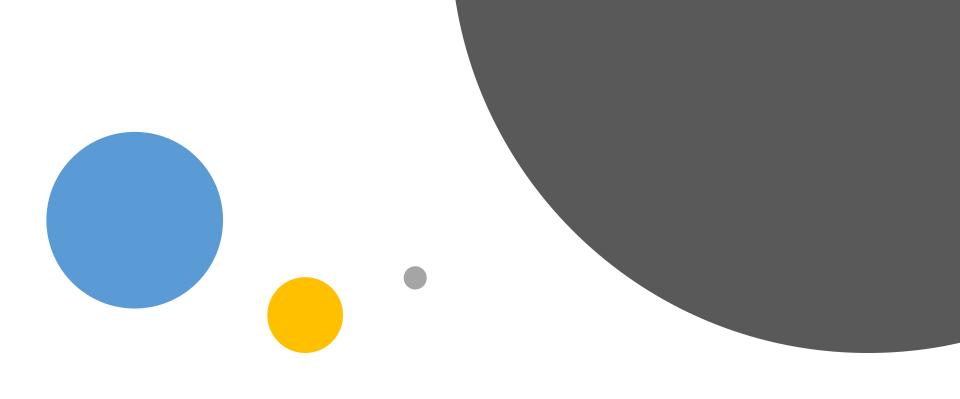
PROVIDE 2.0:
The Next Generation

Partnering to Improve Health Care Quality for Mothers and Babies

### Welcome!

- Please join by telephone to enter your Audio PIN on your phone or we will be unable to un-mute you for discussion.
- If you have a question, please enter it in the Question box or Raise your hand to be unmuted.
- This webinar is being recorded.
- Please provide feedback on our post-webinar survey.





We have been at this awhile;
We have learned a lot;
You know what you need;
We are developing more to help.
Focusing on success!

## Why Extend PROVIDE?

- The goal of the initiative was to decrease the NTSV rate 20% in participating hospital. We have only reached a 7% reduction – good, but not enough!
- Other states have come to the same conclusion – it takes time to change a culture.





### The Power of a Collaborative

- Represents a "community of change"
- Shares benchmark performance and approaches to overcoming obstacles
- Individual hospitals positively influence outcomes for participating institutions
- Develops a high quality, reliable database
- Disseminates risk-adjusted, confidential reports
- Supports the comparison of performance between hospitals
- Supports perinatal providers
- Sustainable, long-term improvement

Gould, JB. The role of regional collaboratives: the California Perinatal Quality Care Collaborative model. Clin Perinatol. 2010 Mar;37(1):71-86. Lee HC, et al. Antenatal steroid administration for premature neonates in California. Obstet Gynecol. 2011 Mar;117(3):603-9 Cite new article from CPQCC



## Added Value of FPQC Initiatives

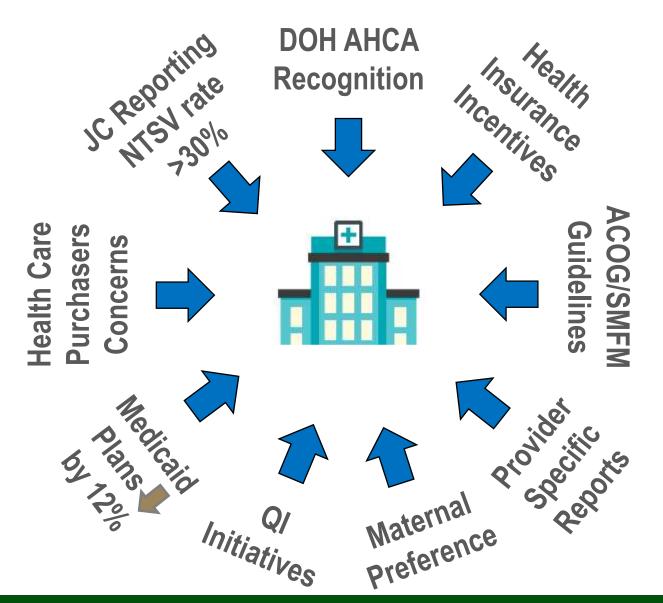
Variety of opportunities to tie into existing quality activities at your facility

- Pathways reporting
- Performance measures
- Joint Commission Reporting
- Quality Dashboards
- Patient satisfaction
- Patient safety



### Multiple Pressure Points to Improve Quality

Florida NTSV Cesarean Rates



### PROVIDE 2.0 Enhancement



- Focus on change management—Nursing leadership
- Develop new maternal education campaign
- Transform webinars to personal support & coaching
- Provide quarterly delivery attendant NTSV rates
- Launch online hospital reports including new options
- Recruit new hospitals—offer advance regional training
- Advice from leading national experts



## Change Management

Prepare for change



Revise structural measures with steps toward final goals that are measured, tracked and celebrated





Provide sample PDSA cycles



Provide more planning tools and checklists



Focus on specific short term goals to drive change







## Maternal Education Campaign

Exploring materials to help organizations and providers

better distribute information to families



### Maternal Education Partners









AGENCY FOR HEALTH CARE ADMINISTRATION













# Transform webinars to personal support & coaching

Fewer webinars



More specific interaction between teams to share progress, successes, concerns, questions

Move from spectator to discussant





## Development of short video clips or "snippets" for on-demand training

- For staff meetings
- For morning briefs
- To upload into hospital learning systems







- Mentor consultations during team/department meetings
- Short touch-base calls
- Advice from national experts
- Grand Rounds presentations







Discussion forum on FPQC Facebook page

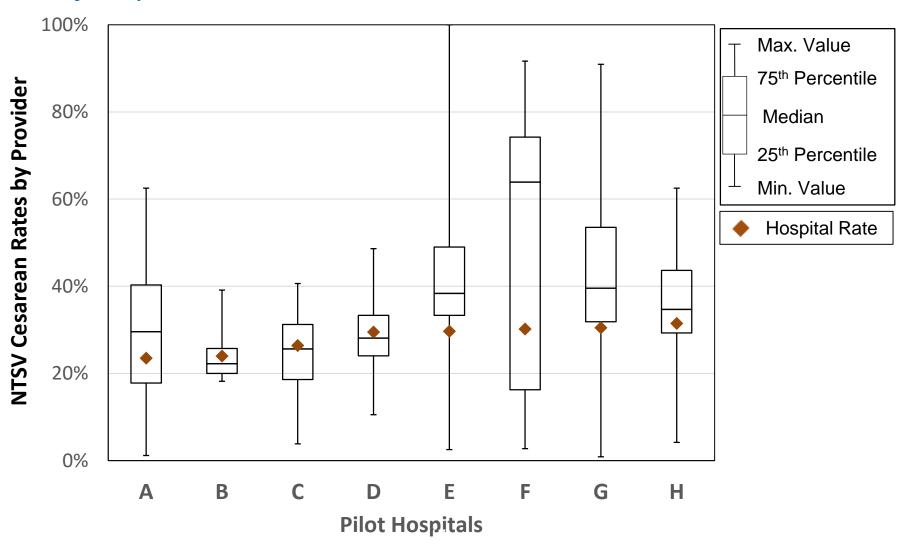


Simple, targeted provider resources (such as FPQC response to ARRIVE trial)



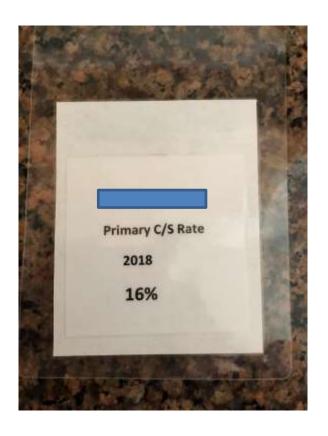
### NTSV Cesarean Rates by Delivery Attendant

"The power of provider-level data was the single most important tool that finally started to 'move the needle'." **CMQCC** 

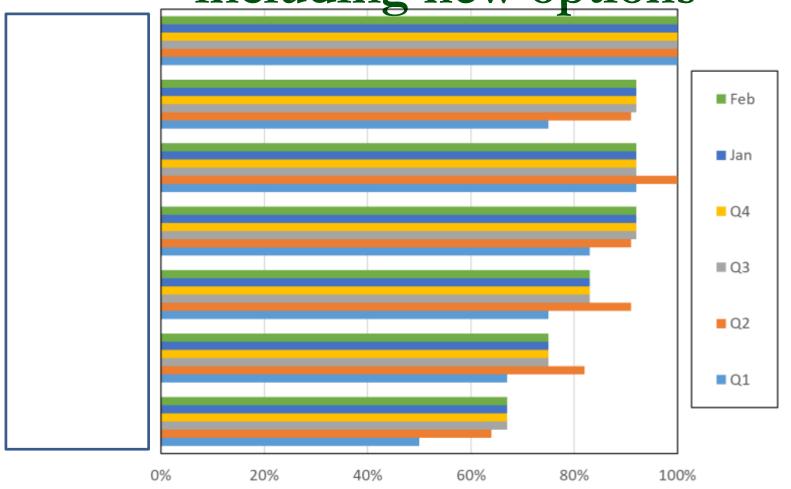


### Sharing Ideas to Use Data to Motivate





Launch online hospital reports including new options



### Other Ideas

More user-friendly data reports

Tools to facilitate huddles and other team communication

What else?





## Recruit New Hospitals

- Regional trainings to cover PROVIDE basics to interested and new hospitals
- Healthy Start and other community partners helping with outreach
- We need your help here too! Let you colleagues know about PROVIDE 2.0!









## Next Steps

- Refresh PROVIDE teams and recruit new champions if necessary
  - Need champions, not necessarily directors
  - Credibility, clout, commitment, charisma

Submit online continuation commitment



## Next Steps

- Continue submitting data
  - You do not need a new data use agreement or any signed contracts (no end date on original DUA)
- New "baseline" assessment to re-determine priority focus
- Participate in the Oct 17th "kickoff" in Orlando
  - Re-energize, collaborate on ideas, learn more QI/ change management techniques, learn even more!





Partnering to Improve Health Care Quality for Mothers and Babies

## Q & A

If you have a question, please enter it in the Question box or Raise your hand to be un-muted.

We can only unmute you if you have dialed your Audio PIN (shown on the GoToWebinar side bar).



### THANK YOU!

Archived webinars, Resources, and Tools can be found online at

https://health.usf.edu/publichealth/chiles/fpqc/provide

Technical Assistance: FPQC@health.usf.edu

Partnering to Improve Health Care Quality for Mothers and Babies