

# Patient Education and Counseling



Access LARC Healthcare Provider Education

Partnering to Improve Health Care Quality for Mothers and Babies

## Purpose

To assist providers in educating and counseling pregnant women about longacting reversible contraception (LARC) as a contraceptive option during the immediate postpartum period.



## Objectives

- Enhance dialogue and trust between women and providers
- Engage in shared decision-making to appropriately address women' needs and preferences
- Facilitate open communication for future dialogue and care-seeking
- Foster healthy birth spacing



## Why Discuss LARC during Prenatal Care Visits?

- Patients may not realize their risk for unintended pregnancy after delivery
- Patients need time to make healthcare decisions
- Up to 40% of patients do not return for 6 week postpartum visit
- Thus, prenatal care visits are opportune time to discuss LARC

ACOG, 2016



# Why Immediate Postpartum LARC Might be Good Fit for Your Patient?

- Aligns with patients' experiences, intentions and values
  - Prior experience with contraceptive failure
  - Desire to delay another pregnancy
  - Motivation to obtain contraception
  - Prefer ease of use with LARC
- Utilizes current access to healthcare system
  - Cost and future insurance coverage may make immediate postpartum LARC an accessible and affordable option



## Patient Barriers to Postpartum LARC

Lack of knowledge about postpartum contraception options

Concerns about side effects

Restrictions by insurance

Concerns about impact on milk supply





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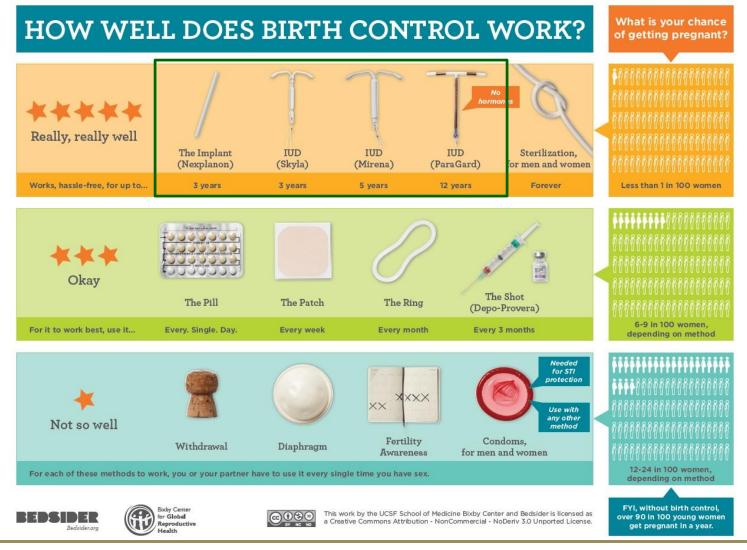
### CONTRACEPTIVE OPTIONS

## Terminology and Definitions

- Immediate postpartum LARC or postplacental LARC
  - Within 10 minutes of placenta delivery
- Post-delivery LARC
  - After delivery but before hospital discharge
- Interval LARC
  - After hospital discharge, often at postpartum visit



## Contraceptive Options







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## CONTRACEPTIVE COUNSELING AND DECISION-MAKING

# Supporting Patient Health Decision-Making

American Medical Association (2012), "the patient's right of self-decision can be effectively exercised only if the patient possesses enough information to enable an informed choice."

Providers <u>can assist</u> in educating and counseling patients, but the final decision is the patients to make

AMA, 2012





## Communication Timeline

During the 1st
Trimester

2<sup>nd</sup> and 3<sup>rd</sup> Trimester Hospital Admission L/D

Postpartum Care

Time

Prenatal care

Postpartum care





## Communication Timeline

- During Ist Trimester
  - Initiate conversations about contraception
  - Be brief and provide resources

- During 2<sup>nd</sup> and 3<sup>rd</sup> Trimester
  - Discuss postpartum contraception in detail
  - Document decisions



### Communication Timeline

- During Hospital Admission/Labor and Delivery
  - Initiate or follow-up with postpartum contraception plan discussions
  - Remind women of the ability to get LARC later if they are not ready to decide prior to delivery
- During Postpartum Care
  - Provide women with contacts such as health department or community providers to get contraception or LARC removal
  - Inquire about women's satisfaction with method of choice





## Best Practices in Contraceptive Care Encounters

- Developing relationships with patients
  - Friend-like patient-provider relationships
- Building patient trust
  - Patients perceive providers as trustworthy
- Optimizing decision-making (shared)
  - Provider informs and supports patient and patient exercises autonomy

    Dehlendorf, Krajewski & Borrero, 2014







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Educating and Communicating with Patients

## PATIENT EDUCATION AND COUNSELING

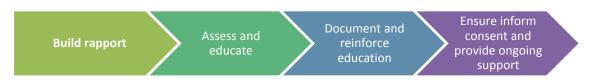
# Steps for Engaging Patients in Contraceptive Decision-making

I. Build rapport with women (and families)

2. Assess and educate women (and families)

3. Document and reinforce education

4. Ensure informed consent and ongoing support









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#### Creating a Friendly and Open Environment

### 1. BUILDING RAPPORT

**Build rapport** 

Assess and educate

Document and reinforce education

Ensure inform consent and provide ongoing support

## Build Rapport

- Rapport-building is a way to show patients that you respect them and value their opinions.
  - Make small talk
  - Make sure the patient is comfortable (e.g., wearing clothing during discussion, seated upright)
  - Ask patients for main and other health concerns
  - Encourage questions



Dehlendorf, et al., 2014





## Talking Points

Hello, I am \_\_\_\_\_. How's it going?

Before we begin, we tell all our women that whatever is discussed remains between you and me and other members of the care team

Do you have any questions before we get started?

**Build rapport** 

Assess and educate ocument and reinforce education

Ensure inform consent and provide ongoing support





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#### Determining Needs and Preferences

## 2. ASSESS AND EDUCATE WOMEN

**Build rapport** 

Assess and educate

Document and reinforce education

Ensure inform consent and provide ongoing support

### Focus on Women's Preferences

- Initiating the contraception discussion:
  - Say: "We recommend that moms wait at least 18 months before getting pregnant again. This is best for healthiest mom and baby."

SAsk: "Have you thought about if and when you would like to have another child?"





## Follow-up Questions

"When do you think that might be? How important is it to you to prevent pregnancy until then?"



Build rapport

Assess and educate

Document and reinforce

Ensure inform consent and provide ongoing support



## Discuss Pros & Cons

- Allow the patient to describe good and bad things related to their response(s):
  - "What are some of the **good things** about becoming pregnant within a year?"
  - "What are some of the disadvantages about...?"

- Summarize patients responses
  - "So on the one hand \_[PROS]\_, and on the other hand \_[CONS]\_."



### Gain Patient Feedback

- Ask permission before sharing information
  - "I have some information about recommendations for [X]?"

Give <u>specific</u> and <u>tailored</u> information

- Elicit reaction from patient
  - "What are your thoughts on that?"



## Assess Patient Preferences for Contraception

- Ask about any contraceptive use
  - What forms of birth control have you used before? What about before this pregnancy?
- Assess likes/dislikes of previous methods or methods of interest
  - What did you like/dislike about that method?
  - What method(s) do you think you would like to use following your pregnancy?
- Ask patient about knowledge/interest in LARC, if not mentioned



### Provide Tailored Information on Methods

- If the patient is interested in a method:
  - Make contraceptive decision-making "easy" not overwhelming
  - Remind patients they can discuss this topic again later
  - Use skill-based strategies (e.g., teach back, show models) to engage patients
  - Discuss method choice, removal and reinsertion, switching methods, and correct/consistent use





### Show and Tell

Show methods, model how they can be used and allow patients to touch and see them







## Provide Context for Comparing Methods

- Providers can provide context or use scenarios to help patients make an informed decision
  - \*A woman may want to get LARC before leaving the hospital because she might have difficulty coming for a follow-up appointment"





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#### Planning or Avoiding Pregnancy

## 3. DOCUMENT AND REINFORCE EDUCATION

**Build rapport** 

Assess and educate

Document and reinforce education

Ensure inform consent and provide ongoing support

### Time to Decide

In the early part of prenatal care, patients are given information and time to decide their plans for postpartum contraception

In the 2<sup>nd</sup> and 3<sup>rd</sup> trimester, providers can follow-up to see if women have decided on a course of action





### Documentation

Providers should document in the patient chart when additional contraceptive education and counseling takes place

Once patients reach a decision, providers can limit follow-up to patient-initiated discussions or until the final few visits before delivery to check-in



## Factors that May Influence Decision-making

- Pregnancy ambivalence (e.g., methods may seem too permanent)
- Lifestyle (e.g., erratic schedule, transportation issues, cohabitation/married)
- Socio-behavioral factors (e.g., insurance, remembrance, transportation, partner input)
- Medical issues (e.g., pre-term delivery, risk of STIs)





## Educating on Side Effects

Patients complain that they were not adequately informed of the side effects of some methods

Unanticipated side effects such as irregular or heavy bleeding, headaches, depression, low libido, cause patients to discontinue contraception, particularly LARC

Build rapport

Assess and reinforce education

Ensurement and reinforce education

Dickerson et al., 2013





## Educating on Other Options If patients do not want LARC or do not want

- If patients do not want LARC or do not want LARC immediately postpartum, tell them that there are other options, such as:
  - Hormonal options (e.g., pill, patch, ring, and injectable)
  - Sterilization (e.g., tubal ligation, Essure, vasectomy)
  - Barrier methods (e.g., condoms and diaphragms)
  - Natural methods (e.g., calendar method)
- Remember to discuss <u>advantages</u>, <u>disadvantages</u>, and <u>potential risks</u> for each option

Build rappor

Assess and educate

Document and reinforce education

Ensure inform consent and rovide ongoing support



# Assess Patient Readiness for Contraceptive Decision-making

- Determine how ready the patient is to address this concern (i.e. postpartum contraceptive use)
  - "On a scale from I-IO, with I being not ready at all and IO being completely ready, how ready are you to [X]?"
- Depending on patient response, create an action plan with their preferences in mind

Build rapport

Assess and educate

Document and reinforce education

Ensure inform consent and provide ongoing support



## Action Planning

- Elicit and reinforce self-motivating statements such as "I am confident that I can take the pill everyday"
- Help patient think through ways to handle side effects should they occur. Develop at least 2 strategies
  - "I will carry panty liners or pads with me in case I experience irregular bleeding."







# Talking Points

Will you summarize the steps you will take to [X]?

I've written down a summary of things I will follow-up with you next time.

Build rapport

Assess and educate

Document and reinforce education

Ensure inform consent and provide ongoing support





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#### Changing Intention into Action

## 4. ENSURE INFORMED CONSENT AND PROVIDE ONGOING SUPPORT

Build rapport

Assess and educate

Document and reinforce education

Ensure informed consent and provide ongoing support

# A Patient Wants LARC Immediately Postpartum

- Ask patient what questions/concerns they have
- Describe the insertion procedure with images and models
- Discuss how consent will be obtained
- Describe the removal and re-insertion process, how they can schedule an appointment

Build rapport

Assess and educate

Document and reinforce education

Ensure informed consent and provide ongoing support





### A Patient Wants a non-LARC Method

- Ask patient what questions/concerns they have
- Describe in detail how the patient will use the method, use models, charts, calendar
- Assess patient's thoughts/attitudes regarding their ability to use method of choice
- Provide patient with comprehensive patient-friendly resources to assist them later:
  - Websites/Apps/Handouts
  - Sontact/referral to primary care/free clinic/health department







### Patient that Cannot Decide at this Time

- Ask patient what questions/concerns they have
- Tell them that they can have some time to consider their decision
- Provide patient with comprehensive patient-friendly resources to assist them:
  - Websites/Apps
  - Handouts/information
- Inform them that you will follow-up again or schedule a follow-up appointment with them



Assess and

ocument and reinforce education

Ensure informed consent and provide ongoing support



## Patient that Declines Contraception

- Ask patient what questions/concerns they have
- Share/remind patients of the risks associated with short birth spacing
- Assure them that they can make a decision at a later date
- Give them contact information/referral to an agency that can provide contraception after delivery

Build rapport

Assess and educate

Document and reinforce education

Ensure informed consent and provide ongoing support



### What is informed consent?

As an ethical doctrine, informed consent is a process of communication whereby a patient is enabled to make an informed and voluntary decision about accepting or declining medical care

Build rapport

Assess and educate

Document and reinforce education

Ensure informed consent and provide ongoing support

ACOG, 2009





## Gaining Consent

- ACOG affirms 8 statements, that include:
  - Patient acknowledgement of participation in medical treatment
  - Respect for patient's moral right, bodily integrity and self-determination regarding sexual and reproductive health
  - Active patient involvement
  - Consent as an ongoing process rather than a signed form



ACOG, 2009





## Removing LARC

"Women using LARC methods must always be free to discontinue use, even absent of a medical reason for doing so."

#### CONSENT FOR THE REMOVAL OF THE IUD

I have asked to have my IUD removed. I am aware that once the IUD is removed, I will need another method of contraception unless I am planning a pregnancy.

I have had an opportunity to discuss my questions and concerns and after doing so give my consent for the IUD removal.

Patient Signature

Today's Date

**Professional Obtaining Consent** 

**Build rapport** 

Assess and educate

Document and reinforce education

Ensure informed consent and provide ongoing support

UCSF Bixby Center for Global Reproductive Health. n.d.





# Talking Points

I would like to now share information with you about the specific procedure...

What questions do you have?

Assess and educate

Document and reinforce education

Ensure informed consent and provide ongoing support







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# COMMUNICATION AS A PROCESS

### Communication Timeline

Introduce LARC at prenatal visits Reinforce messaging throughout prenatal care Gain informed consent regarding postpartum contraception

Be available to support patient after delivery

Time

Prenatal care

Postpartum care



# Reiterating Health Messages

- Each healthcare team member can play a role in ongoing education about contraception:
  - In-take: Ask patient about prior education or postdelivery plans through forms or virtual check-in system (link to electronic health record)
  - Work-up: Ask permission to share information about contraception or ask if patients have questions or concerns
  - Examination: Follow-up with patient regarding information other staff shared and continue the conversation until a decision is reached\*

\*Waiting to make a decision is a decision and decisions may be made after several interactions



# Ensuring Women's Reproductive Autonomy

- Not all patients will follow provider suggestions and may not choose LARC or any other form of contraception—it is the patient's choice to do so
- Future follow-up/interactions should include tailored information that reflects patient's preferences
- Be sure to document reasons why patients do not wish to use contraception







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FAQs

# How do I know who is eligible for ippLARC?

#### **Summary Chart of U.S. Medical Eligibility Criteria for Contraceptive Use**

Condition	Sub-Condition	CHC			POP		Injection		Implant		LNG-IUD		Cu-IUD	
		- 1	С		С	- 1	С	- 1	С	- 1	С	1	С	
Age			arche		enarche		narche		enarche		arche		arche	
			o <40=1 to <18=			to <18=2			to <18=1		to <20= <b>2</b>		to <20=2	
		≥40	)= <b>2</b>		8-45= <b>1</b>	18-45= <b>1</b>			18-45= <b>1</b>		0=1	≥2	0=1	
				- >	>45= <b>1</b>		>45= <b>2</b>		>45= <b>1</b>					
Anatomic abnormalities	a) Distorted uterine cavity										4		4	
	b) Other abnormalities										2		2	
Anemias	a) Thalassemia	1	1		1		1		1		1		2	
	b) Sickle cell disease <sup>‡</sup>	2			1	1		1		1		2		
	c) Iron-deficiency anemia	1			1		1		1		1		2	
Benign ovarian tumors	(including cysts)	1 1		1	1		1		1		1			
Breast disease	a) Undiagnosed mass	2*			2*		2*		2*		2		1	
	b) Benign breast disease	1		1		1			1		1		1	
	c) Family history of cancer	1		1		1			1		1		1	
	d) Breast cancer <sup>‡</sup>			Т				Т						
	i) current		1		4		4		4		4		1	
	ii) past and no evidence of current	3			3		3		3		3		1	
	disease for 5 years	_			_				_		3		١	
Breastfeeding	a) <1 month postpartum	_	3*		2*		2*		2*					
(see also Postpartum)	b) 1 month or more postpartum		2*		1*		1*		1*					
Cervical cancer	Awaiting treatment	- 2			1		2		2	4	2	4	2	
Cervical ectropion		1		_	1		1		1		1		1	
Cervical intraepithelial		2	2		1		2		2		2		1	
neoplasia Cirrhosis	a) Mild (compensated)	1		Н	1		1		1		1		1	
Cilliosis	b) Severe <sup>‡</sup> (decompensated)		_		3		3		3		3	_	1	
Deep venous thrombosis	a) History of DVT/PE, not on anticoagulant	-	•		3		3		3		3		•	
(DVT)/Pulmonary	therapy													
embolism (PE)	i) higher risk for recurrent DVT/PE	4			2		2		2		2	1		
	ii) lower risk for recurrent DVT/PE	3		2		2			2		2		1	
	b) Acute DVT/PE		1		2		2		2	2 2		2		
	c) DVT/PE and established on													
	anticoagulant therapy for at least 3 months													
	i) higher risk for recurrent DVT/PE		<b>!</b> *		2		2		2		2		2	
	ii) lower risk for recurrent DVT/PE	_	3*		2		2		2		2		2	
	d) Family history (first-degree relatives)	2	2		1		1		1		1		1	
	e) Major surgery													
	i) with prolonged immobilization	4		_	2		2		2		2	_	1	
	ii) without prolonged immobilization	2	_		1		1		1		1		1	
	f) Minor surgery without immobilization	1	_	╙	1		1	╙	1		1		1	
Depressive disorders			*	╙	1*		1*	╙	1*		1*	_	1*	
Diabetes mellitus (DM)	a) History of gestational DM only	1			1		1		1		1		1	
	b) Non-vascular disease							_			_			
	i) non-insulin dependent		2		2		2		2		2		1	
	ii) insulin dependent <sup>‡</sup>	2		2		2		2		2		1		
	c) Nephropathy/retinopathy/neuropathy <sup>‡</sup>	3/	3/4* 2 3 2			2		1						
	d) Other vascular disease or diabetes of >20 years' duration <sup>‡</sup>	3/	4*		2		3		2		2		1	

Condition	Sub-Condition		HC	POP		Injection		Implant		LNG-IUD		Cu-IU		
		- 1	С	-	С		С	1	С	1	С	-	C	
ndometrial cancer‡			1	1		1		1		4	2	4	2	
Endometrial hyperplasia		1		1		1		1			1	1		
Endometriosis		1		1		1		1			1	- 2	2	
Epilepsy <sup>‡</sup>	(see also Drug Interactions)	1*		1*		1*		1*		1		1		
Gallbladder disease	a) Symptomatic													
	i) treated by cholecystectomy	2		2		2		2		2		1		
	ii) medically treated	3		2		2		2		2		1		
	iii) current	3		- 2	2	2		2		2		1		
	b) Asymptomatic		2	- 2	2		2		2		2		1	
Gestational trophoblastic	a) Decreasing or undetectable ß-hCG levels	1		1		1		1		3		3		
disease	b) Persistently elevated ß-hCG levels or malignant disease <sup>‡</sup>	1		1		1		1		4		4	1	
Headaches	a) Non-migrainous	1*	2*	1*	1*	1*	1*	1*	1*	1*	1*		1*	
ricauacrics	b) Migraine		2"	-	1	-	- "	-1-		-	-		_	
	i) without aura, age <35	2*	3*	1*	2*	2*	2*	2*	2*	2*	2*		1*	
	ii) without aura, age <35	3*	4*	1*	2*	2*	2*	2*	2*	2*	2*		1*	
	iii) with aura, age 235	4*	4*	2*	3*	2*	3*	2*	3*	2*	3*		1*	
		4-	4-	_	_				1					
History of bariatric surgery <sup>‡</sup>	a) Restrictive procedures	604	Cs: <b>3</b>		1		1		1		1		1	
	b) Malabsorptive procedures		.s: <b>3</b>	3		1		1		1		1		
History of cholestasis	a) Pregnancy-related	2		1		1		1		1		1		
	b) Past COC-related	- 3	3	2		2		2		2		1		
History of high blood pressure during pregnancy		2		1		1		1		1		1		
History of pelvic surgery		1		1		1		1		1		1		
Human	High risk	1		1		1*		1		2	2	2 2		
immunodeficiency virus (HIV)	HIV infected (see also Drua Interactions) <sup>‡</sup>	1*		1*		1*		1*		2	2	2	2	
	AIDS (see also Drug Interactions) <sup>‡</sup>	1*		1*		1*		1*		3	2*	3	2	
	Clinically well on therapy		lf on t	reatment, se		e Drug Interd		actions		2	2	2	2	
Hyperlipidemias	emiliany went on therapy	2/3*		2*		2*		2*		2*		1*		
Hypertension	a) Adequately controlled hypertension	3*		1*		2*		1*		1		1		
пурененяюн	b) Elevated blood pressure levels (properly taken measurements)								•		•			
	i) systolic 140-159 or diastolic 90-99	3		1		2		1		1		1		
	ii) systolic ≥160 or diastolic ≥100 <sup>‡</sup>	4		2		3		2		2		1		
	c) Vascular disease	4		2		3		2		2		1		
Inflammatory bowel	,													
disease (Ulcerative colitis, Crohn's disease)		2/3*		2		2		1		1		1		
	<u> </u>	od; LN	G-IUD=	elevono	orgestr	el-rele								
1 No restriction (meth	striction (method can be used)  Theoretical or p the advantages					gh								
Advantages general proven risks	ly outweigh theoretical or Unacceptable I	health	risk (m	ethod i	not to									



For full access, visit:

https://www.cdc.gov/reproductivehealth/contraception/mmwr/mec/summary.html



# Do all pregnant women have health coverage for LARC?

- Pregnant women who have Medicaid should be able to receive LARC during their hospital stay and after discharge
- Women with private insurance should check with their insurer
- Providers should check women's insurance before offering these methods and communicate that they may gain access to this method after discharge through the health department or Federally Qualified Health Centers (FQHCs) for low or no cost





# Do expulsion rates increase with immediate postpartum insertion?

Expulsion of LARC following immediate postpartum insertion is higher than insertions at other time points, however, the cost-benefit of providing these methods is great since the majority of women fail to return for follow-up appointments



### What are the side effects of LARC?

- Most women discontinue LARC because of:
  - Irregular bleeding
  - Nausea
  - Depression or anxiety
  - Headaches

ACOG, 2012



## Does LARC Affect Breastfeeding?

- Progestin-based contraceptives are safe for breastfeeding moms and babies
  - A systematic review of 43 studies showed no evidence of adverse effects (Kapp et al., 2010)

Immediate postpartum LARC do not increase risk of adverse events (i.e. poor infant growth and

development) (Shaamash et al., 2005)





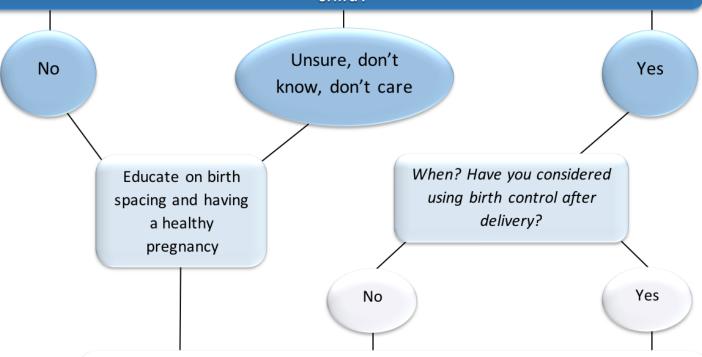


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### SAMPLE MATERIALS

SAY: We recommend moms wait at least 18 months before getting pregnant again after delivery. This is best for the healthiest mom and baby.

ASK: Have you thought about if and when you would like to have another child?



- 1) Build rapport with women (and families/partners)
- 2) Assess women's intentions and educate women (and families/partners) using motivational interviewing
- 3) Document patient's preferences and reinforce education throughout care
- 4) Provide informed consent and ongoing support (may include referrals or linkages to care)



#### Consent for Immediate Postpartum Intrauterine Contraceptive Insertion

#### Why is birth control important after having a baby?

The return to fertility after having a baby can be unpredictable. You may be able to get pregnant before your next period even begins. Using birth control to help plan for your future family is important. Waiting at least **a year and a half** (18 months) before you get pregnant improves your health and the health of your next baby. For example, by waiting to get pregnant you can decrease the risk of health problems, such as having a baby too early (preterm birth), or having a baby who has health issues (growth and development; birth defects).

#### What is an intrauterine device (IUD)?

An intrauterine device (IUD) is a very effective birth control method that is made of a T-shaped plastic rod that stays in your uterus. There are 2 types of IUDs available:

- Copper IUD (Paragard®): Contains no hormones, works for up to 10 years
- Hormonal IUD (Mirena®, Liletta®, Skyla®, Kyleena®): Provides a low dose of a hormone (progestin), works for up to 3-7 years, depending on which device you choose.

Once the IUD is placed, it prevents pregnancy in over 99% of women who use it, similar to getting your tubes tied. The IUD can be removed at any time, and you can get pregnant right after it is removed.



### Additional Resources

For more resources, see...

### FPQC Access LARC Toolbox

\* Access LARC Initiative Tool Box



This is the tool box of materials for hospital teams working on the Access LARC Initiative.

New items are added regularly; We suggest bookmarking this page!

Please contact FPQC@health.usf.edu about any issues or questions about materials.





### References

American College of Obstetricians and Gynecologists. 2016. "Optimizing Postpartum Care." Retrieved (https://www.acog.org/Clinical-Guidance-and-Publications/Committee-Opinions/Committee-on-Obstetric-Practice/Optimizing-Postpartum-Care).

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