GOOD CATCH ERROR REPORTING

What is a Good Catch?
An unplanned event that did not result in injury, illness or damage - but had the potential to do so,
OR
ANY potential medical error
Below are instructions on how to report a good catch at USF and at our affiliate sites

**Tampa General Hospital**
* Create a report using the Provider Quick Submit form from a TGH computer and have your TGH login information.
* TGH User ID Help: Look on the back of your TGH ID badge. Under the smaller barcode, you will see a 6-digit number. Change the first number to a letter following this sequence (0=a; 1=b, etc.). The first letter is followed by the remaining 5 numbers (Example: 312345 = user ID: d12345).
  
  **Note** – Reset your password by going to [https://myaccess.tgh.org/](https://myaccess.tgh.org/)
* From a TGH computer through EPIC-> look for the Hyperlinks menu -> Incident/Event Reporting, and enter your username and password.
* Select the Provider Quick Submit icon (scroll down and shown to the left). Icons are alphabetized by title.

**University of South Florida**
* From a USF Health computer, click on the RL icon; or using a web browser, go to [http://RLPROD/RL6_Prod](http://RLPROD/RL6_Prod).
* Sign in using your USF Health username and password.

**James A Haley VA**
* Must log on using a VA computer; click “report a concern.”

**Moffitt Cancer Center**
* From a Moffitt computer, go to the MoffittNet homepage. Select My Applications from the top menu. Choose the RL Moffitt Safety Report icon from the Moffitt applications menu.

**Bay Pines VA**
[https://vaww.visn8.portal2.va.gov/apps/bay/SitePages/EIR.aspx](https://vaww.visn8.portal2.va.gov/apps/bay/SitePages/EIR.aspx)
* On a VA computer, click the link above or click VA shortcuts which is a gold star and then click on “JPRS” link (Joint Patient Safety reporting) to complete.

**Johns Hopkins All Children's Hospital:**
* From a JH ACH desktop computer, click on the “Hero” icon.

If you have concerns about an event, please read through [SIP FAQs](https://myaccess.tgh.org/) or contact the Self-Insurance Program (SIP) at the following:
  
  USF Self-Insurance Program
  Ph: 813-974-8008
  Fax: 813-974-8114
  E-mail: usfsip@health.usf.edu