# ACGME ACCREDITATION AND THE PROGRAM ADMINISTRATOR



#### **OVERVIEW**

√ The role and significance of the program administrator

√ The program administrators Role & ACGME accreditation

✓ Identify internal and external resources



### THE PROGRAM ADMINISTRATOR

### YOU ARE IMPORTANT!

"Residency Coordinators today are more than their Program Director's right hand, they are a driving force to the success of a smoothly-run program with a successful accreditation..."



# ACGME & PROGRAM ADMINISTRATOR (PA)

Background and Intent: Each program requires a lead administrative person, frequently referred to as a program coordinator, administrator, or as titled by the institution. This person will frequently manage the day-to-day operations of the program and serve as an important liaison with learners, faculty and other staff members, and the ACGME. Individuals serving in this role are recognized as program coordinators by the ACGME.

The program coordinator is a member of the leadership team and is critical to the success of the program. As such, the program coordinator must possess skills in leadership and personnel management. Program coordinators are expected to develop unique knowledge of the ACGME and Program Requirements, policies, and procedures. Program coordinators assist the program director in accreditation efforts, educational programming, and support of residents.

Programs, in partnership with their Sponsoring Institutions, should encourage the professional development of their program coordinators and avail them of opportunities for both professional and personal growth. Programs with fewer residents may not require a full-time coordinator; one coordinator may support more than one program.

#### WHAT YOU DO...

**Rotation Schedules** 

Orientation

In-Service Exams

**Evaluations** 

**Update Program Information** 

**ERAS** 

Recruitment

Resident Files

Maintain book/travel funds

**FRIEDA** 

**NRMP** 

**WebADS** 

**GME Track** 

Schedule CCC, PEC, Semi-Annual, etc

**Human Resources** 

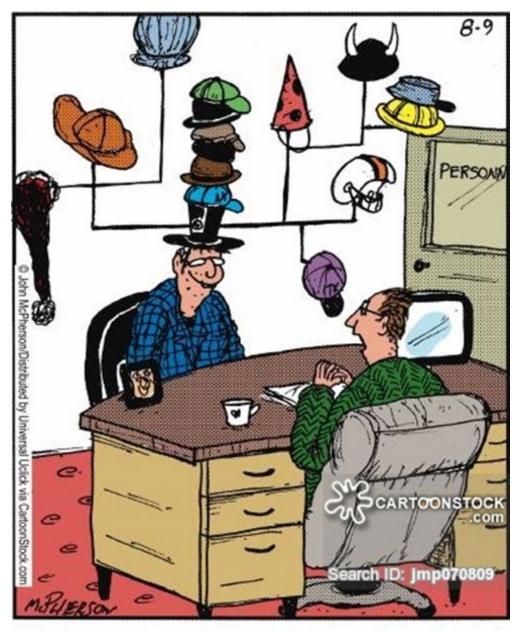
Counselor

Advocate

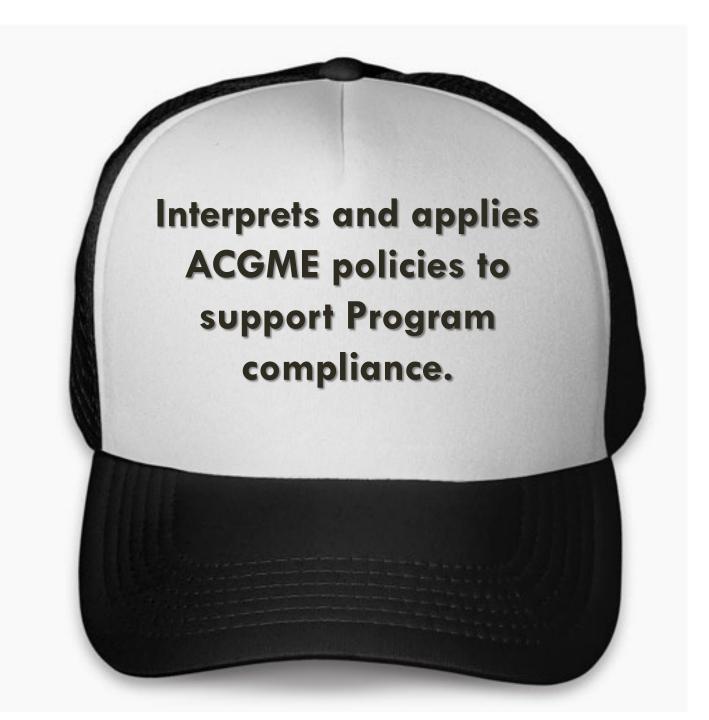
I.T.

Sales

Accountant



"Yes, yes, I get the symbolism, Mr. Sanchez. You can wear many hats. Very clever."





#### **ACGME**

is a shorter form of

Accreditation Council for Graduate Medical Education



#### WHAT IS THE ACGME?

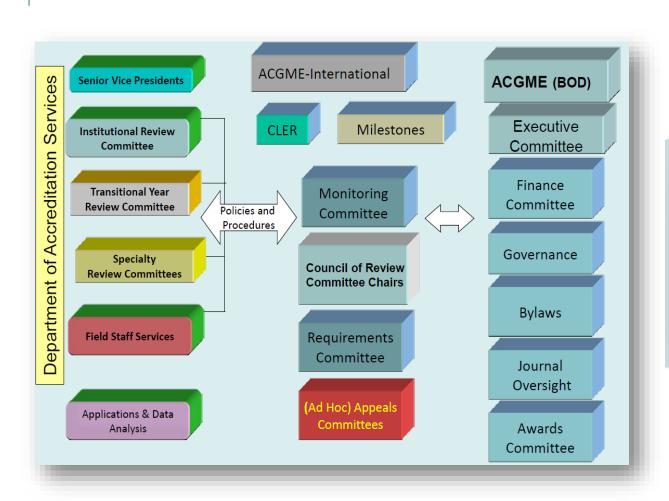
The Accreditation Council for Graduate Medical Education (ACGME) is an independent, not-for-profit, physician-led organization that sets and monitors the professional educational standards essential in preparing physicians to deliver safe, high-quality medical care to all Americans.

In Academic Year 2018-2019, there were approximately 11,700 ACGME-accredited residency and fellowship programs in 181 specialties and subspecialties at approximately 850 Sponsoring Institutions.

There were approximately 140,500 active full- and part-time residents and fellows.

1 out of 7 active physicians in the US is a resident or fellow.

#### ACGME: ORGANIZATIONAL STRUCTURE



#### **Board:**

- Sets Policy & Direction
- Responsible for accreditation
- Delegates authority to accredit programs/ institutions to its RC
- Monitors RC
- Sets budget and fees

#### REVIEW COMMITTEE

#### Three Types of Review Committees

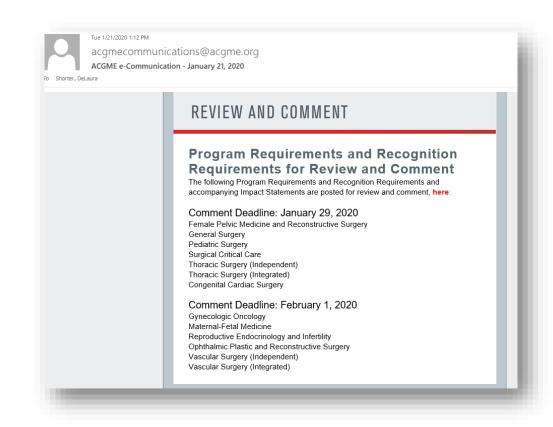
- \*\*Specialty Review Committee,
- Transitional Year Review Committee, and
- Institutional Review Committee.

#### Specialty Committee Membership

- Physician members
- Resident
- Public member

#### REVIEW COMMITTEE ROLE

 Prepare, revise, and/or recommend, Specialty specific and Institutional Requirements to reflect current educational and clinical practice



#### REVIEW COMMITTEE ROLE

 Provides peer evaluation to assess the degree to which programs or sponsoring institutions comply with the published educational Standards The Review Committee may use the following information to assess programs:

- a. Continuous Data Collection/Review
  - (1) ADS annual update
  - (2) Resident Survey
  - (3) Faculty Survey
  - (4) Certification examination performance
  - (5) Case Log data
  - (6) Hospital accreditation data
  - (7) Other
- b. Other data (episodic)
  - (1) ACGME Complaints (Section 23.10)
  - (2) Verified public information
  - (3) Historical accreditation decisions/citations
  - (4) Institutional quality and safety metrics
  - (5) Other

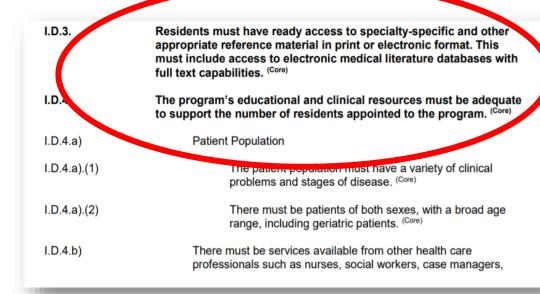
#### **ACCREDITATION STANDARDS**

- Common Program Requirements (CPR)
- Specialty Specific Requirements
- Institutional Requirements

#### **ACCREDITATION STANDARDS: CPR**

# Common Program Requirements (CPR)

- Foundational elements for all GME programs
- Three versions
  - Residency
  - Fellowship
  - One year Fellowship
- Embedded in the requirements of your specialty/subspecialty
- CPRs are easily recognizable because they are in bold font



# ACCREDITATION STANDARDS: SPECIALTY REQUIREMENTS

- Text that are <u>Not</u> bolded are specialty/Sub-specialty specific.
- Note all subspecialties
   (fellowships) accredited by the
   ACGME are overseen by the
   same Review Committee as
   their prerequisite specialty
   (core residency).

I.D.3.	Residents must have ready access to specialty-specific and other appropriate reference material in print or electronic format. This must include access to electronic medical literature databases with full text capabilities. (Core)
I.D.4.	The program's educational and clinical resources must be adequate to support the number of residents appointed to the program. (Core)
I.D.4.a)	Patient Population
I.D.4.a).(1)	The patient population must have a variety of clinical problems and stages of disease. (Core)
I.D.4(a).(2)	There must be patients of both sexes, with a broad age range, including geriatric patients. (Core)
I.D.4.b)	There must be services available from other health care professionals such as nurses, social workers, case managers,

### NON-CITABLE CONTENT IN REQUIREMENTS

Statements of philosophy

(Text in Italics)



II.B.

**Faculty** 

Faculty members are a foundational element of graduate medical education – faculty members teach residents how to care for patients. Faculty members provide an important bridge allowing residents to grow and become practice-ready, ensuring that patients receive the highest quality of care. They are role models for future generations of physicians by demonstrating compassion, commitment to excellence in teaching and patient care, professionalism, and a dedication to lifelong learning. Faculty members experience the pride and joy of fostering the growth and development of future colleagues. The care they provide is enhanced by the opportunity to teach. By employing a scholarly approach to patient care, faculty members, through the graduate medical education system, improve the health of the individual and the population.

Statements of background and intent





Background and Intent: While the ACGME recognizes the value of input from numerous individuals in the management of a residency, a single individual must be designated as program director and made responsible for the program. This individual will have dedicated time for the leadership of the residency, and it is this individual's responsibility to communicate with the residents, faculty members, DIO, GMEC, and the ACGME. The program director's nomination is reviewed and approved by the GMEC. Final approval of program directors resides with the Review Committee.

#### REQUIREMENT CATEGORIZATION

- 10 "Detail" requirements
- 16 "Outcome" requirements
- 269 "Core" requirements

\*Core Requirements: Statements that define structure, resource, or process elements essential to every graduate medical educational program.

<sup>†</sup>**Detail Requirements:** Statements that describe a specific structure, resource, or process, for achieving compliance with a Core Requirement. Programs and sponsoring institutions in substantial compliance with the Outcome Requirements may utilize alternative or innovative approaches to meet Core Requirements.

**\*Outcome Requirements:** Statements that specify expected measurable or observable attributes (knowledge, abilities, skills, or attitudes) of residents or fellows at key stages of their graduate medical education.



#### **EXAMPLE**

IV.C.3.h)

Experiences must include required critical care rotations (medical or respiratory intensive care units, cardiac care units). (Core)

IV.C.3.h).(1)

These experiences cannot be fewer than three months and more than six months over the 36 months of training. (Detail)

Application for New Program

> Outcomes Core Detail

Initial Accreditation

Init. Accred. With Warning

Cont. Accred. w/o Outcomes

Accreditation with Warning

Probationary Accreditation

Outcomes Core Detail Continued Accreditation

Outcomes Core Detail

<u>STANDARDS</u>

Outcomes Core Process Detail Process

#### REVIEW COMMITTEE ROLE

- 3. Confers an accreditation status annually with regard to meeting requirement standards.
  - Continued Accreditation with/without warning
  - Continued Accreditation without Outcomes
  - Initial Accreditation with/without Warning

#### **Adverse Actions:**

- Accreditation Withheld
- Probationary Accreditation
- Withdrawal of Accreditation
- Reduction in Resident Complement (non-voluntary)



#### Key to Standard Notification Letter for Status of Continued Accreditation

(Text in italics provides explanations of the sections in the letter; nonitalicized text is standard text of the letter)

#### Accreditation Council for Graduate Medical Education

515 North State Street Suite 2000 Chicago, Illinois 60610

Phone 312.755.5000 Fax 312.755.7498 Web www.acgme.org Program Director Name Director, Residency Program

Program Name Address Line 1 Address Line 2 City State Zip

Date

Dear Dr. Program Director:

The Residency Review Committee for X, functioning in accordance with the policies and procedures of the Accreditation Council for Graduate Medical Education (ACGME), has reviewed the information submitted regarding the following program:

Specialty

Name of Program Sponsoring Institution City, ST

Program 1000000000

Based on all of the information available to it at the time of its recent meeting, the Review Committee accredited the program as follows:

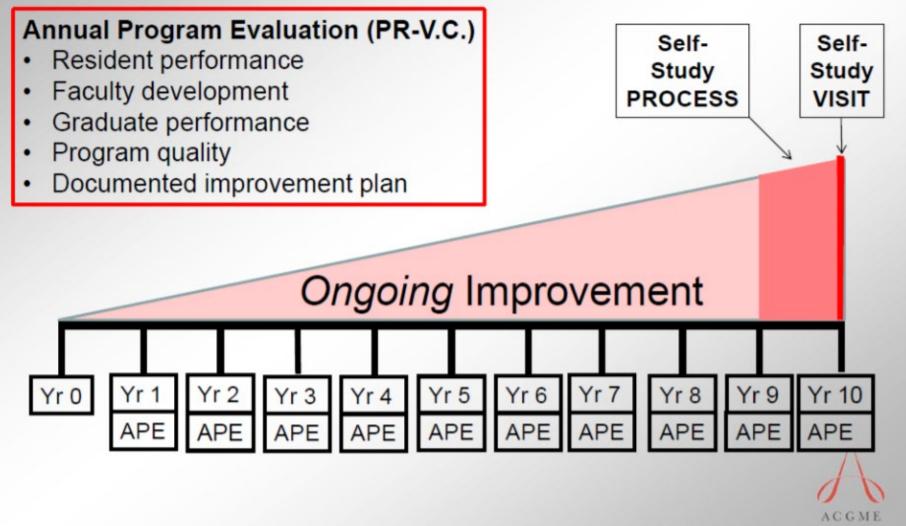
Status: This is the accreditation status assigned to the program or institution by the Review Committee following annual review of the program or institution.

Maximum Number of Residents: If the Review Committee approves resident complement, this section lists the maximum number of residents that may be appointed to the program at any given time.

Residents per Level: If the Review Committee approves resident complement by year, this section specifies the maximum number of residents that may be appointed at each level of the program.

Effective Date: The effective date of the accreditation action is the date of the Review Committee meeting at which the action was taken.

# Ten Year Self-Study Visit



#### WHO IS MY RC?



Accreditation Data System (ADS)

ACGME Surveys 🖸

Case Log System 🕜

What We Do

Designated Institutional Officials Program Directors and Coordinators

Residents and Fellows

Meetings and Educational Activities

Data Collection Systems

**Specialties** 

Home > Specialties > Plastic Surgery

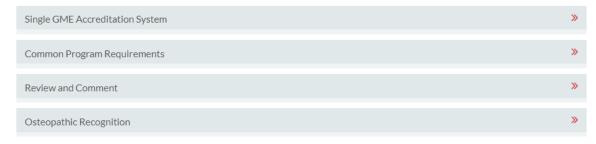
#### **Plastic Surgery**

The documents and resources housed within this section are provided by the Review Committee for Plastic Surgery and its staff at the ACGME to assist ACGME-accredited programs and those applying for accreditation in this specialty area and its applicable subspecialties.

#### PLASTIC SURGERY SUBSPECIALTIES

Hand Surgery Craniofacial Surgery

#### OTHER ACCREDITATION RESOURCES

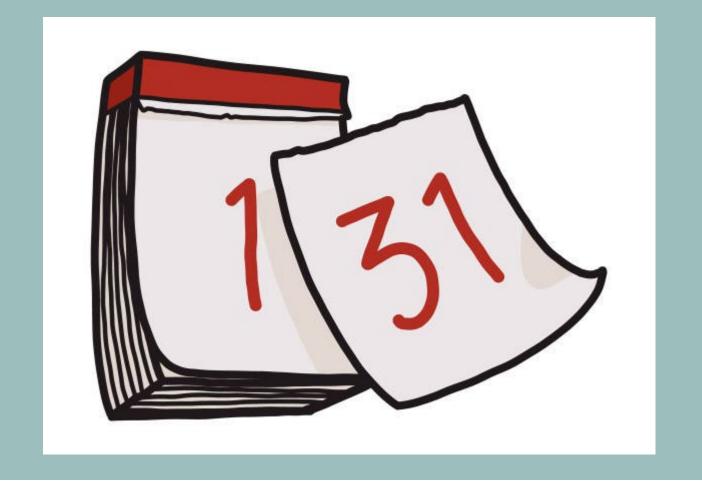






#### ACGME: WHAT YOU NEED TO KNOW

- Be familiar with Institutional requirements
- Know Common Program Requirements
- Know Specialty-specific Program Requirements
- Remain current on changing requirements and trends
- ☐ Join listserve for your specialty (if available)
- Network with friends in the same or other specialties
- Attend national meetings



# THE ACCREDITATION CALENDAR

JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
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#### CASE LOGS: WHAT IS IT?

A web based application developed in 2000 by the ACGME to allow the required programs the ability to enter and maintain resident experience/case/procedure data as required by the RRC

#### CASE LOGS: WHAT YOU NEED TO KNOW?

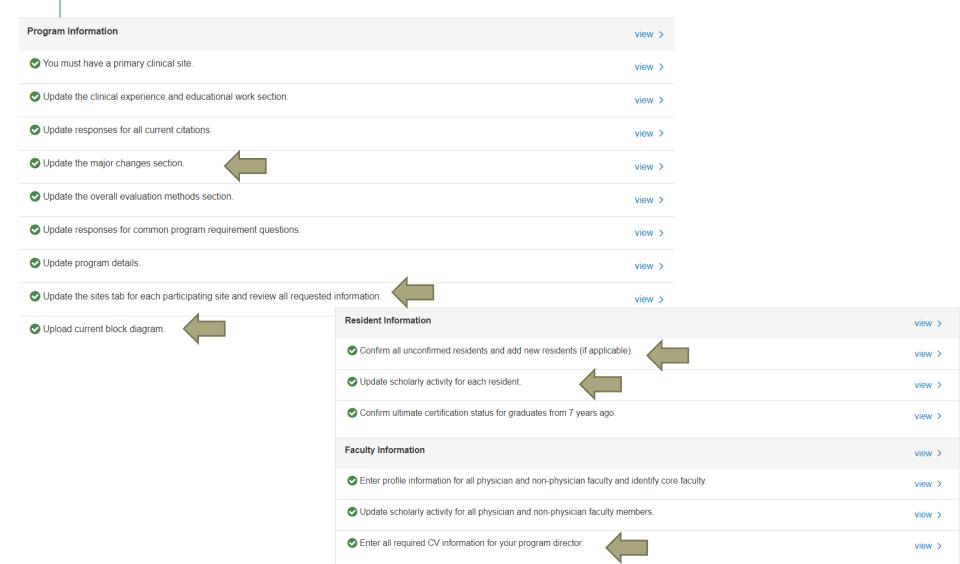
Does your program's RRC require trainees to log case logs/procedures/diagnosis in ADS?

## If yes

- Run Case log report at minimum semi-annually with CCC and Semi-Annual
- If case or procedure minimums are not defined but trainees are required to log in WebADS, you must monitor!

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#### WEBADS ANNUAL UPDATE



# WEBADS ANNUAL UPDATE: WHAT YOU NEED TO KNOW?

- Start collecting data early!
- Conduct PEC meeting before submitting to ACGME

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						RESIDENT & FACULTY EVALS					
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#### MILESTONES: WHAT IS IT?

Milestones are learning trajectories highlighting significant points in resident and fellow development to assess learner competency in six key areas of medical education:

- Patient Care (PC);
- Medical Knowledge (MK);
- Professionalism (Prof);
- Interpersonal and Communication Skills (ICS);
- Practice-based Learning and Improvement (PBLI); and
- ☐ Systems-based Practice (SBP).

#### THE CLINICAL COMPETENCY COMMITTEE (CCC)

#### Membership:

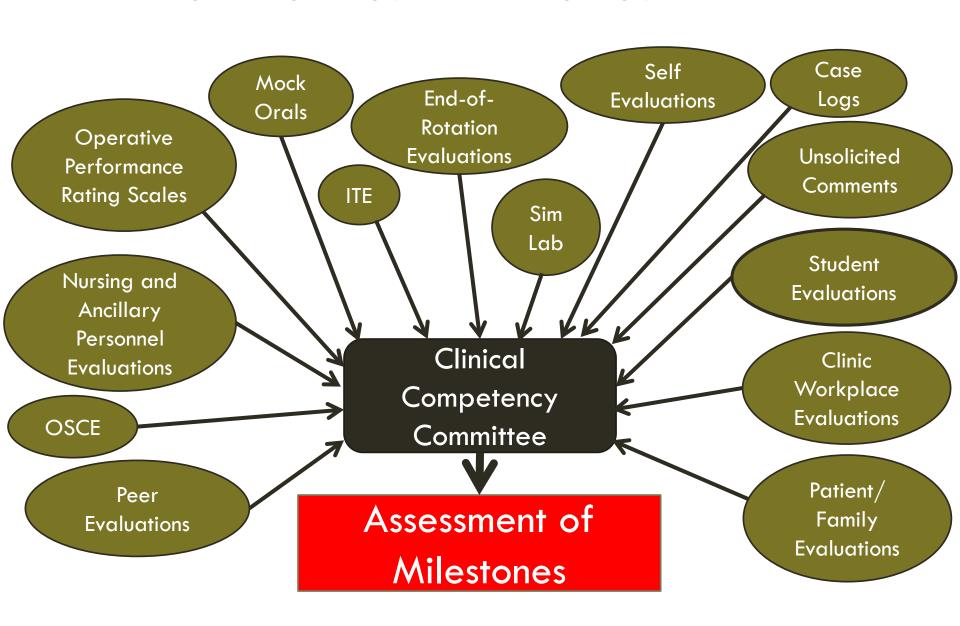
- $\square$  must be appointed by the program director.
- At a minimum must include three members of the program faculty, at least one of whom is a core faculty member.
- Additional members must be faculty members from the same program or other programs, or other health professionals who have extensive contact and experience with the program's residents.

#### THE CLINICAL COMPETENCY COMMITTEE (CCC)

#### Charge

- Review all resident evaluations at least semi-annually;
- Determine each resident's progress on achievement of the specialty-specific Milestones; and,
- meet prior to the residents' semi-annual evaluations and advise the program director regarding each resident's progress.

#### CLINICAL COMPETENCY COMMITTEE



## **TIMELINE**



#### MILESTONES: WHAT YOU NEED TO KNOW?

- ☐ There are 2 reporting windows for milestones December and June.
- Milestones must be entered for all active residents including those who left the program on or after September 1st (for Mid-year) and January 15th (for Year- end) in WebADS
- Evaluations must be mapped to Milestones in New Innovations.
- Speak with your Program Director on how to prepare for CCC meeting

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## ACGME LETTER OF NOTIFICATION (LON)



#### Key to Standard Notification Letter for Status of Continued Accreditation

(Text in italics provides explanations of the sections in the letter; nonitalicized text is standard text of the letter)

#### Accreditation Council for Graduate Medical Education

515 North State Street Suite 2000 Chicago, Illinois 60610

Phone 312.755.5000 Fax 312.755.7498 Web www.acgme.org

#### Date

Program Director Name Director, Residency Program Program Name Address Line 1 Address Line 2 City State Zip

#### Dear Dr. Program Director:

The Residency Review Committee for X, functioning in accordance with the policies and procedures of the Accreditation Council for Graduate Medical Education (ACGME), has reviewed the information submitted regarding the following program:

#### Specialty

Name of Program Sponsoring Institution City, ST

Program 1000000000

Based on all of the information available to it at the time of its recent meeting, the Review Committee accredited the program as follows:

#### LON

- Continued Accreditation
- Continued Accreditation with Warning
- Probationary Accreditation (must undergo a site visit before a Review Committee may confer Withdrawal of Accreditation upon it.)
- ☐ Withdrawal of Accreditation (must undergo a site visit before a Review Committee may confer Withdrawal of Accreditation upon it.)
- Administrative Withdrawal

#### THE ACCREDITATION PROCESS

#### Continuous Data Collection/Review

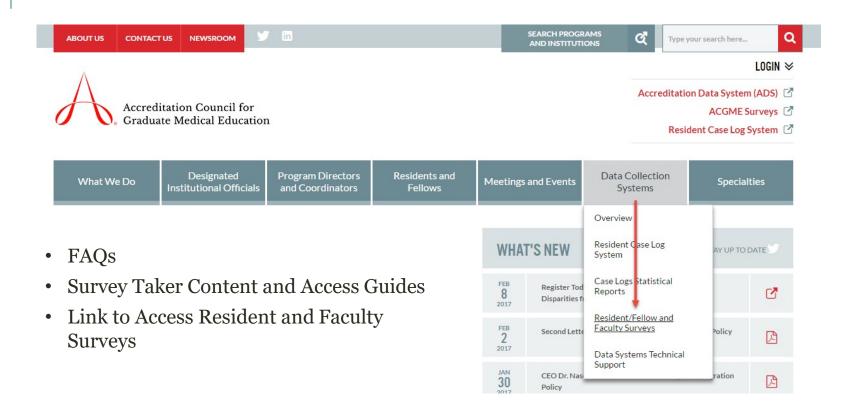
- (1) ADS annual update
- (2) Resident Survey
- (3) Faculty Survey
- (4) Certification examination performance
- (5) Case Log data
- (6) Hospital accreditation data
- (7) Other

#### Other data (episodic)

- (1) ACGME Complaints
- (2) Verified public information
- (3) Historical accreditation decisions/citations
- (4) Institutional quality and safety metrics
- (5) Other

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## SURVEYS GENERAL INFORMATION



#### ACGME SURVEY WHAT IS IT?

- Metric used by RC to monitor clinical education and environment
- Provides early warning of potential non-compliance with ACGME accreditation requirements.
- All accredited programs (regardless of size) are required to participate in these surveys each academic year between the months of January and April.

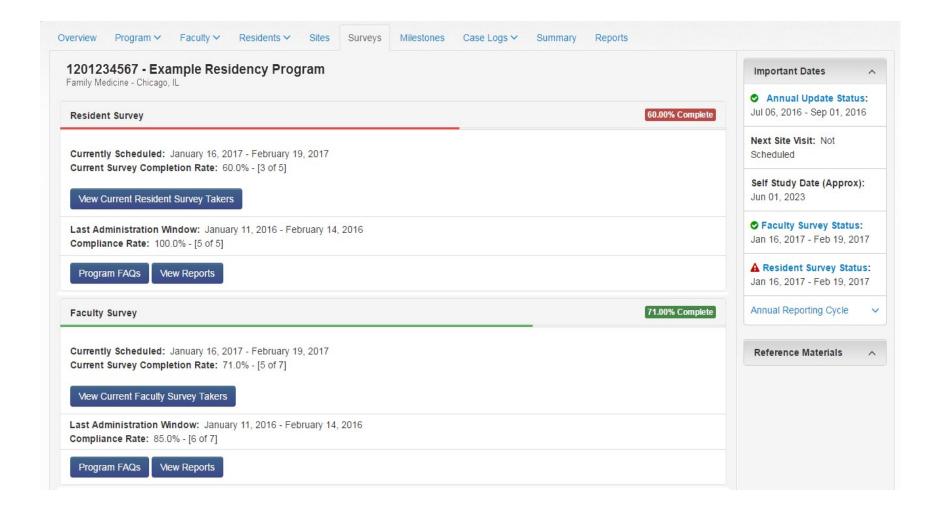
#### RESIDENT & FACULTY SURVEY

- Administered annually Jan-April (5 week reporting windows)
- Requires accurate resident information in ADS
- Includes all active residents (resident=fellow)
- $\square$  Requires 70% compliance (or <4 = 100%)
- Compliance managed by YOU (program)
- ☐ Instructions must be emailed to your residents within ADS containing links and logins
- Reports available in May

### QUESTION CONTENT

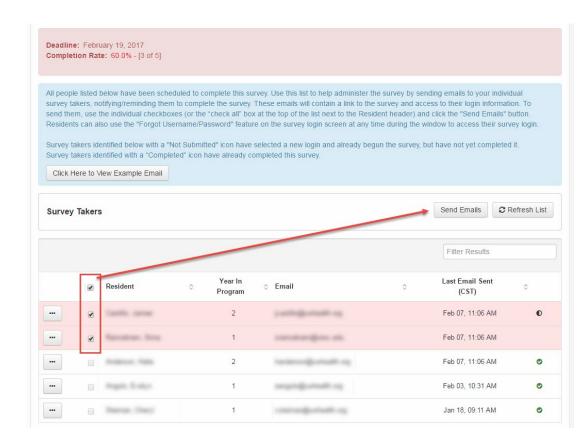
- •Clinical Experience and Education (e.g. 80 hours per week)
- Faculty Teaching and Supervision (e.g. Faculty members interested in education)
- Evaluation (e.g. Able to access evaluations)
- Educational Content (e.g. Opportunities for research participation)
- •Diversity and Inclusion (e.g. Preparation for interaction with diverse individuals)
- Resources (e.g. Impact of other learners on education)
- Patient Safety and Teamwork (e.g. Know how to report patient safety events)
- Professionalism (e.g. Faculty members act professionally when teaching)
- Overall evaluation of the program

#### RESPONSE MANAGEMENT



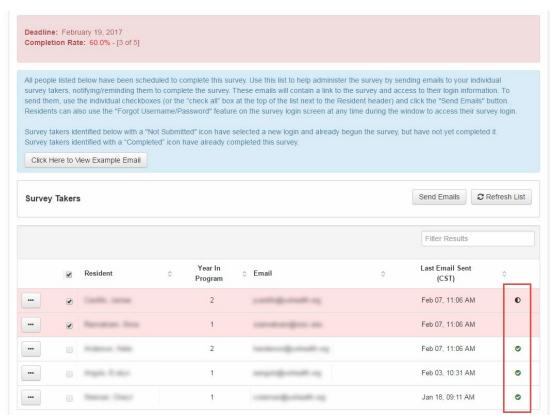
#### RESPONSE NOTIFICATION

- Communicate directly with residents and faculty about survey involvement
- Emails sent by YOU using tool within ADS
- Email includes direct links and default survey login information, sent simply and securely from the servers



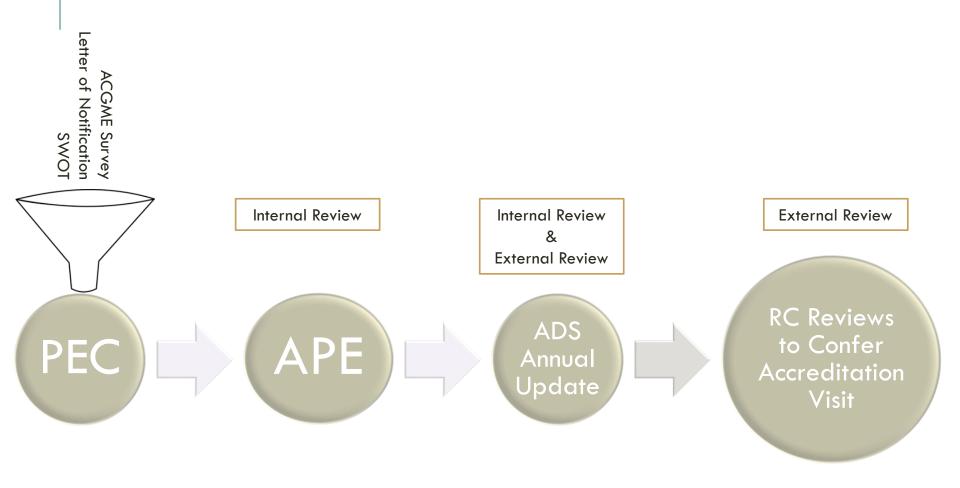
## RESPONSE MANAGEMENT TRACKING

- Completed survey has been submitted
- Incomplete survey has not yet been saved or submitted
- Not Submitted default survey login has been changed, but survey has not yet been submitted



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## ANNUAL REVIEW OF DATA



## PROGRAM EVALUATION COMMITTEE (PEC)

The program director must appoint the Program Evaluation Committee (PEC) to conduct and document the Annual Program Evaluation (APE) as part of the program's continuous improvement process.

The Program Evaluation Committee must be composed of:

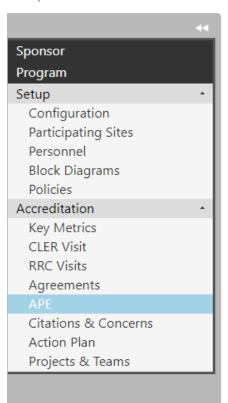
- at least two program faculty members, (at least one core)
- at least one resident.

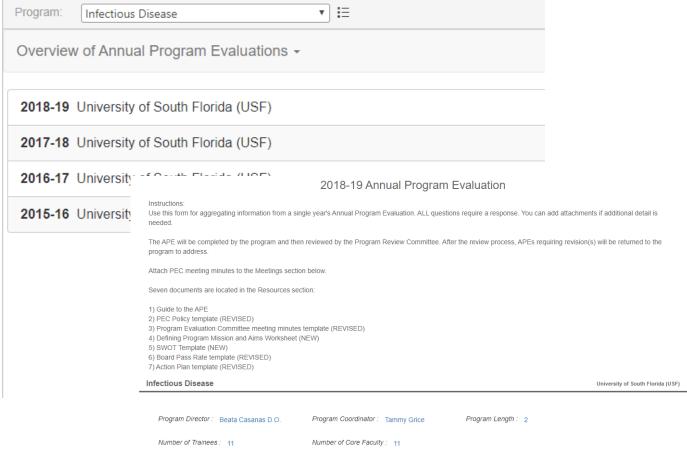
## PROGRAM EVALUATION COMMITTEE (PEC)

#### Program Evaluation Committee responsibilities must include:

- acting as an advisor to the program director, through program oversight;
- review of the program's self-determined goals and progress toward meeting them
- guiding ongoing program improvement, including development of new goals, based upon outcomes; and,
- 4) review of the current operating environment to identify strengths, challenges, opportunities, and threats as related to the program's mission and aims.

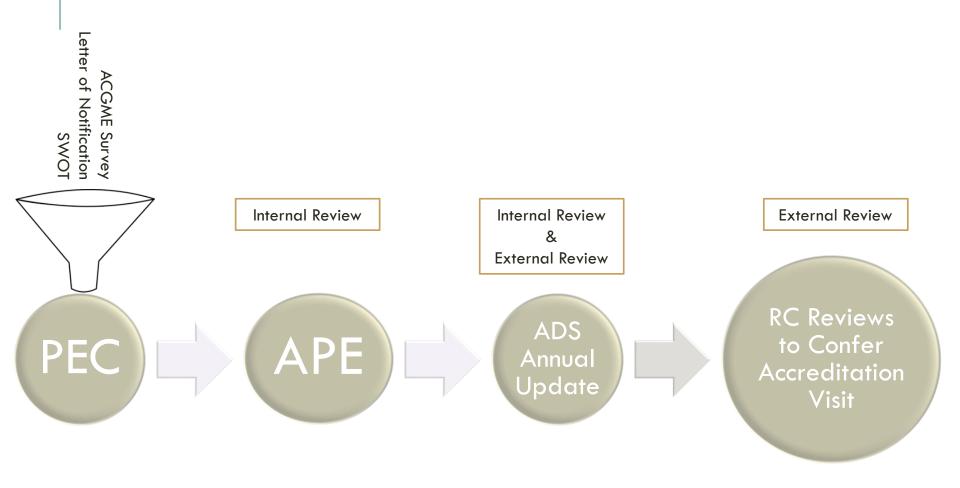
#### ANNUAL PROGRAM EVALUATION



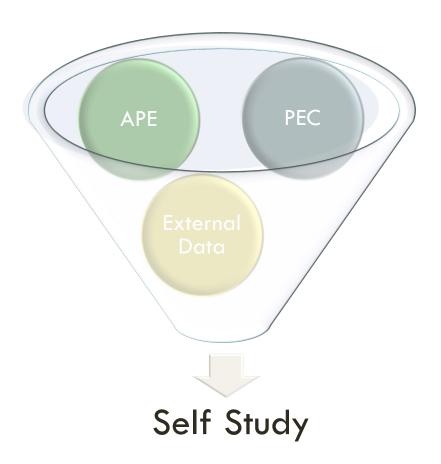


Program Evaluation Committee •

## ANNUAL REVIEW OF DATA



#### **ACGME SELF-STUDY**



#### TIPS FOR SUCCESS

- Own your program! Don't wait to be told. Be pro-active.
- Organize Can't say enough about how important this is!
- □ Communicate Good communication with everyone makes your life easier (Your PD, Associate PD's, residents, colleagues, GME Office, department office, etc., etc.)
- When in doubt, ask! You will save yourself some grief.
- Don't assume! You know what they say about assuming!!
- Know your program and your program's requirements.
- □ Network with your professional association and your fellow coordinators at your institution.
- □ Recognize that what you do every day has an impact on your residents, your program and yourself!!!

University of South Florida Morsani College of Medicine

#### **Program Dashboard**

Plastic Surgery - Integrated

2017-2018



# Q&A