

Amy Fioramonte Education Coordinators' Workshop November 7, 2017





✓ Compare On Demand vs. Traditional evaluations

✓ Review uses of On Demand evaluations

✓ Demonstrate how to set up an On Demand evaluation in New Innovations

✓ Demonstrate how to request an On Demand evaluation

✓ Review pros and cons of On Demand evaluations



- Residents and Faculty can elect to REQUEST an evaluation on someone rather than being matched automatically/manually by YOU.
- Very similar to choosing a TV show or movie to watch when <u>YOU WANT TO</u> ...





Two ways to create evaluations:

1. TRADITIONAL

(Automatic or Manual match)

| Person | July | August |
|------------------------------------|----------------------|------------------|
| Faculty (ER-Emergency Medicine) | | |
| Lee, A | PEDS:PEDS:ER- TGH | PEDS:PEDS:ER-TGH |
| Reinhardt, N | PEDS:PEDS:ER- TGH | PEDS:PEDS:ER-TGH |
| PRG 1 (ER-Emergency Medicine) | | |
| Beattie, M | ER:ER:EM-TGH | ER:ER:EM-TGH |
| Bishawi, M | ER:ER:EM-TGH | ER:ER:PED EM-TGH |

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2. ON-DEMAND

Add Match

| Evaluators | F |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| Benjamin, Suzanne: ER-Emergency Medicine Campbell, Tabitha: ER-Emergency Medicine DeRespino, Allison: ER-Emergency Medicine Derr, Charlotte: ER-Emergency Medicine Dibartolomeo, Domenic: ER-Emergency Medicine | |

| Subjects |
|-----------------------------------------------|
| Avrith, Nita Gabriella: ER-Emergency Medicine |
| Barnathan, Adam S: ER-Emergency Medicine |
| Beattie, Matthew Adam: ER-Emergency Medicine |
| Bishawi, Maram; ER-Emergency Medicine |

Butterfield, Mike: ER-Emergency Medicine

Filter Y



WAYS TO USE ON DEMAND EVALUATIONS



- Rotations that may be difficult to match
 - Elective Rotations
 - Out-of-service Rotations





PRAISE OR KUDOS CARD



ANONYMOUS COMMENT BOX





PROCEDURAL COMPETENCY EVALUATION













END OF SHIFT CARD





HOW DO YOU SET UP AN ON DEMAND EVALUATION?



| Evaluation Status Types | | |
|-----------------------------------|---------------------------------|------------|
| Evaluator Status Types | Subject Status Types | |
| | | - |
| Configured Status Types | | |
| Evaluator Status | Subject Status | Delete All |
| Faculty | PRG 1 | 0 |
| Faculty | PRG 2 | 8 |
| Faculty | PRG 3 | 3 |
| Program Director | PRG 1 | 0 |
| Program Director | PRG 2 | 0 |
| Program Director | PRG 3 | 0 |
| Include Evaluators from (1) other | Include subjects from other dep | artmonto |

- Evaluators select "Evaluators" if you want the evaluator to create the match
- **Subjects** select "Subjects" if you want the subject to create the match

UII Demanu Evaluations

Provide personnel with an option to create their own evaluations

Evaluators

Subjects



| On Demand Evaluations | | | |
|------------------------------------------------------------------|--|--|--|
| | | | |
| | | | |
| B the state of the state of the state | | | |
| Provide personnel with an option to create their own evaluations | | | |
| Evaluators Customize evaluator list? | | | |
| Evaluators <u>Customize evaluator list?</u> | | | |
| | | | |
| Subjects | | | |
| | | | |
| Select the date option displayed on evaluations | | | |
| | | | |
| | | | |
| Interval Date Range | | | |
| | | | |
| Single Date | | | |
| | | | |

• Interval Date Range – select an interval range for the evaluation

• **Single Date** – select the date of the evaluation



| ole 🧐 Rotations 📄 Evaluation Fo | m 🛛 🎲 Settings 🔪 📧 Match | Schedule | | |
|----------------------------------------|----------------------------------|------------------------------------|-----------------------|------------------------|
| Department: | | | | |
| Rotation Favorites | | | | |
| Available Rotations: | People 🛛 🕸 Rotations 📄 🖺 | Evaluation Form 🔪 🎡 Settings 🔪 🛅 | Match Schedule | |
| CYTOPATH WOC-MCC (* Graduate Medic | | | | |
| DERM - OFF SITE ROTATION-USF (* Gradu | Current Evaluation Form 360 Eval | uation | • | |
| EM OFF-SITE ROTATION-USF (* Graduate I | Evaluation Form | | | |
| FAM MED WOC-MPM (* Graduate Medica | 360 Evaluation | | | |
| HOSPC-PALL WOC-USF (* Graduate Medic | | 🥵 People 🔪 🕸 Rotations 🔪 🖺 Evaluat | ion Form 🧳 🔅 Settings | 遭 Match Schedule 🔪 |
| | | Email Settings | | |
| | | Email Notifications are enabled | | |
| | | Notification Type | Evaluator | Administrator |
| | | Available for Completion | | afioramo@health.usf.ed |
| | | Declined | | afioramo@health.usf.ed |
| | | Delinguent | | afioramo@health.usf.eo |



| 🥵 Peopl | e 🛛 🧐 Rotations 🖉 🖺 Evaluation Form 🛛 🦃 | Settings Match Schedule |
|---------|---------------------------------------------------------------------------------|----------------------------------------------|
| | omatic Matching nable Automatic Matching - the system will automatically cre | eate matches with personnel on the departmer |
| | of Session Settings uto Copy when this session ends 🔲 Send an email remind | er when the session ends to |
| | w Interval | |
| Q 1 | /iew 🖉 Edit More 🗸 | |
| | Interval Name | |
| | Interval 1 | 0 matches |

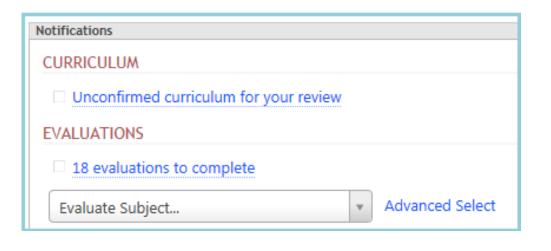


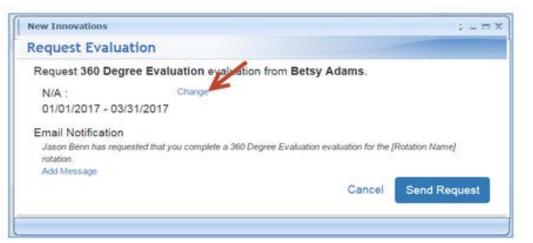
WHAT RESIDENTS & FACULTY DO



To <u>REQUEST</u> an On Demand evaluation:

- Located on the Home Page, in the notifications section
- Select either subject or evaluator from the drop down menu
- Make any rotation & date changes
- Select Send Request







PROS

- Improve match accuracy
- Improve evaluation completion rates
- Positively impact ACGME resident survey results
- Demonstrate an attentive environment (e.g., praise card, anonymous comments)

CONS(IDERATIONS)

- Create instructions
- Implement strategically
- Monitoring is still required



- A future training session will be held for ON DEMAND Evaluations.
- Be on the look out for date, time, and location.

