

# GOOD CATCH ERROR REPORTING

---

*What is a Good Catch?*

An unplanned event that did not result in injury, illness or damage - but had the potential to do so,

OR

ANY potential medical error

---

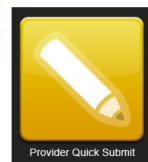


Below are instructions on how to report a good catch at USF and at our affiliate sites

---

### Tampa General Hospital

- \* Create a report using the Provider Quick Submit form from a TGH computer and have your TGH login information.
- \* TGH User ID Help: Look on the back of your TGH ID badge. Under the smaller barcode, you will see a 6-digit number. Change the first number to a letter following this sequence (0=a; 1=b, etc.). The first letter is followed by the remaining 5 numbers (Example: 312345 = user ID: d12345).  
**Note** – Reset your password by going to <https://myaccess.tgh.org/>
- \* From a TGH computer through **EPIC**-> look for the **Hyperlinks** menu ->**Incident/Event Reporting**, and enter your username and password.
- \* Select the Provider Quick Submit icon (scroll down and shown to the left). Icons are alphabetized by title.



---

### University of South Florida

- \* From a USF Health computer, click on the RL icon; or using a web browser, go to [http://RLPROD/RL6\\_Prod](http://RLPROD/RL6_Prod).
- \* Sign in using your USF Health username and password.



---

### James A Haley VA

<http://www.vaww.tampa.va.gov/>

- \* Must log on using a VA computer; click “report a concern.”



---

### Moffitt Cancer Center

[http://ldtlibrary/RLSolutions/Support/SubmitSafetyReport\\_help/SubmitSafetyReport\\_help.htm](http://ldtlibrary/RLSolutions/Support/SubmitSafetyReport_help/SubmitSafetyReport_help.htm)

- \* From a Moffitt computer, go to the MoffittNet homepage. Select **My Applications** from the top menu. Choose the **RL Moffitt Safety Report** icon from the Moffitt applications menu.



---

### Bay Pines VA

<https://vaww.visn8.portal2.va.gov/apps/bay/SitePages/EIR.aspx>

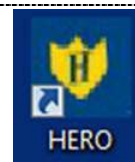
- \* On a VA computer, click the link above or click VA shortcuts which is a gold star and then click on “JPRS” link (Joint Patient Safety reporting) to complete.



---

### Johns Hopkins All Children's Hospital:

- \* From a JH ACH desktop computer, click on the “Hero” icon.



---

If you have concerns about an event, please read through [SIP FAQs](#) or contact the Self-Insurance Program (SIP) at the following:

USF Self-Insurance Program  
Ph: 813-974-8008  
Fax: 813-974-8114  
E-mail: [usfsip@health.usf.edu](mailto:usfsip@health.usf.edu)