

Zachary Pruitt, Ph.D., M.H.A.

zpruitt1@health.usf.edu
[@zacpruitt](#)

EDUCATION

- Doctor of Philosophy, Health Services Research, University of South Florida (2013)
- Master of Health Administration, University of South Florida (2008)
- Bachelor of Arts, Psychology, University of Texas at Austin (1998)

ACADEMIC EXPERIENCE

University of South Florida

Tampa, FL

USF Health, College of Public Health

March 2018 – Current Assistant Professor
Teach graduate and undergraduate courses in health systems, management, strategy, marketing, and community-based consulting. Faculty sponsor for Healthcare Management Student Association, supporting leadership speaker series, professional development workshops, annual career fair, and alumni gala. Conduct health services research and health administration education research.

March 2018 – Current Director of Community Practice
Cultivate new student internship placement opportunities, administrative residency positions, and post-graduate fellowships with healthcare community partners, including hospitals, medical group practices, and managed care organizations.

September 2016 – Current Health Systems Domain Co-Lead
For USF Morsani College of Medicine SELECT program (Scholarly Excellence. Leadership Experiences. Collaborative Training.), create and deliver Health Systems curriculum for 1st and 2nd year medical students. Mentor students in health systems-related scholarly projects.

January 2015 – February 2018 Visiting Assistant Professor
Taught graduate and undergraduate courses in Department of Health Policy and Management. Conducted health services research and health management research.

January 2014 – December 2014 Adjunct Assistant Professor
Taught graduate and undergraduate courses in healthcare systems and management in the Department of Health Policy and Management. Conducted health services research and health management research.

January 2010 – December 2013 Doctoral Candidate / Research Assistant
Doctoral student in health services research. Assisted graduate-level course teaching. Conducted quantitative analyses of secondary data using SAS analytics software and scientific research methodologies.

PRACTICE EXPERIENCE

Universal Healthcare, Inc.

March 2009 – December 2009

St. Petersburg, FL

Director, Medicaid

For a government programs health plan, developed and implemented strategic and operational plans for Florida Medicaid HMO enrolling over 34,000 members. Responsible for profit and loss. Created member retention program. Successfully led implementation of regulatory reporting improvement processes.

WellCare Health Plans, Inc.

July 2007 – March 2009

Tampa, FL

Senior Manager, Public Policy

Analyzed federal policy opportunities and risks impacting operations for a health plan specializing in Medicare and Medicaid managed care programs. Evaluated operational gaps related to federal policy. Created communications for lobbyists.

April 2006 – June 2007

Manager, Florida Regulatory Affairs

Managed Medicaid regulator relationships and oversaw compliance staff. Oversaw implementation of regulations and contract requirements into business operations.

January 2005 – March 2006

Project Analyst, Regulatory Affairs

Led corporate regulatory team in expansion applications and new business implementation.

Navigant Consulting, Inc.

2004 – 2005

Tampa, FL

Staff Coordinator: Business Development

For a healthcare unit of a publicly traded consulting firm, coordinated development of proposals and engagement contracts in healthcare provider segment.

Sykes Enterprises

2002 – 2003

Tampa, FL

Business Development Specialist

For a publicly traded provider of customer service outsourcing, consulting, and management, conducted market research and developed direct marketing campaigns.

Stanton Street Technology Group

2000 – 2002

El Paso, TX

Project Manager

Responsible for client management and project management of web applications for a supplier of strategic consulting, web development, and business application services.

Embark.com

1998 – 2000

San Francisco, CA

Client Services Manager

Managed production of web-enabled suite of higher education recruitment software for a developer of online products & services for the education market.

Dun & Bradstreet

1997 – 1998

Austin, TX

Business Analyst

Supported client base through financial analysis and business information reporting for a business information firm that provided risk and supply chain compliance tools.

COURSES TAUGHT, USF HEALTH

- Advanced Seminar on Health Care Management (graduate), January 2017 to current.
- Strategic Planning & Healthcare Marketing (graduate), June 2015 to current.
- Health Systems (College of Medicine), September 2014 to current.
- Health Services Management (graduate), August 2014 to current.
- Understanding U.S. Health Care (undergraduate), January 2014 to current.
- Principles of Health Policy & Management (graduate), January 2014 to July 2016.

PUBLICATIONS

1. Emechebe, N., Amoda, O., Taylor, P.L., **Pruitt, Z.** (2019). Passive social health surveillance systems may identify individuals at risk of inpatient readmissions. *American Journal of Managed Care.* 25(8).
2. **Pruitt, Z.** and Moseley, M. (In press). Interprofessional problem-based learning activity: a value-based contracting decision. *The j of health admin educ.*
3. **Pruitt, Z.**, Emechebe, N., Quast, T., Taylor, P.L. and Bryant, K.B. (2018). Expenditure reductions associated with a social service referral program. *Population health management.* Epub 2018 Apr 17.
4. **Pruitt, Z.**, Taylor, P.L., Bryant, K.M. (2018). A managed care organization's call center-based social support role. *Amer jour of accountable care.* 6(1), e16-e22.
5. **Pruitt, Z.**, Kane, B., Barraco, R.D., DeWaay, D.J. Rosenau, A.M., Bresnan, K.A. and Mhaskar R., Greenberg, M.R., (2017). Development of a health care systems curriculum. *Advances in medical education and practice.* 8, 745-753.
6. **Pruitt, Z.** (2017). Case study: a population health strategy for bay city. *The journal of health admin education.* 34(4), 133-178.
7. **Pruitt, Z.** & Sportsman, S. (2017). Patient-perceived access to care when actively seeking treatment. *Oncology nursing forum.* 44(3), 320-328.
8. **Pruitt, Z.** & Langland-Orban, B. (2016). Managed care cautionary tale: a case study in risk adjustment and patient dumping. *The j of health admin educ.* 33(3), 475-486.
9. **Pruitt, Z.**, & Pruitt, R.C. (2016). Children covered by Medicaid/State Children's Health Insurance Program more likely to use emergency departments for food allergies. *Pediatric emergency care.* 33 (12), e152-e159.
10. **Pruitt, Z.** (2015). Book review: Jonas and Kovner's Health Care Delivery in the United States, 11th edition. *The journal of health admin education,* 32(1), 401-406.
11. **Pruitt, Z.**, Robst, J., Langland-Orban, B., and Brooks, R.G. (2015). Healthcare costs associated with antiretroviral adherence among Medicaid patients. *Applied health economics and health policy.* 13(1), 69-80.
12. **Pruitt, Z.** & Pracht, E. (2013). Emergency admissions for non-life-threatening injuries to children. *American journal of managed care,* 19(11), 917-924.
13. **Pruitt, Z.** & Sportsman, S. (2013). The presence and roles of nurse navigators in acute care hospitals. *Journal of nursing administration,* 43(11), 592-596.

MANUSCRIPTS IN REVIEW

- **Pruitt, Z.**, Mhaskar, R., Greenberg, M.R. (Submitted). Interprofessional collaboration between medical and health administration students. *Journal of Healthcare Administration Education*.

TEXTBOOK

- **Pruitt, Z.**, Smith, C.S., and Pérez-Ruberté, E. (In Press). *Healthcare Quality Management: A Case Study Approach*. New York: Springer Publishing Company.

BOOK CHAPTERS

- Drabiak, K. and **Pruitt, Z.** (2018). Health Law and Ethics. In K.D. Liller & J.A. Corvin (Eds.), *Certified Public Health Exam Review Guide*. Washington, D.C.: American Public Health Association.
- **Pruitt, Z.** and Langland-Orban, B. (2017). Case 53. Managed Care Cautionary Tale: A Case Study in Risk Adjustment and Patient Dumping. In Kovner, A.R., McAlearney, A., (Eds.), *Health services management: a casebook, with commentaries and recommended readings, 11th edition*. (pgs. 373-380) Chicago: Health Administration Press.

TECHNICAL REPORTS AND WHITE PAPERS

- **Pruitt, Z.** & Emechebe, N. (2017). *Coordinated Medical and Social Services Associated with Improved Access to Social Services and Decreased Costs*. Tampa, FL: University of South Florida, College of Public Health.

PRESENTATIONS AND LECTURES

- Emechebe, N., **Pruitt, Z.**, Taylor, P.L. (November 2018). *Self-identified social needs predict hospital readmissions*. American Public Health Association 2018 Annual Meeting & Expo, San Diego CA.
- Armstrong, A., Corvin, J.A., Cragun, D., **Pruitt, Z.**, Wang, W., Wilson, R., Zgibor, J., (November 2018). *APHA Learning Institute: CPH Exam Boot Camp*. American Public Health Association 2018 Annual Meeting & Expo, San Diego CA.
- **Pruitt, Z.** and Mhaskar, R. (June 2018). *Medical and health administration student collaboration in problem-based health systems curriculum*. Presentation at Annual Meeting of the Association of University Programs in Health Administration, Philadelphia, PA.
- **Pruitt, Z.** (June 2018). *Value-based Payments and the Independent Practice*. Keynote Speech at the DAS Connect Regional Conference, Clearwater Beach, FL.
- **Pruitt, Z.**, Emechebe, N., Taylor, P., & Bryant, K. B. (July 2017). *Is access to social services related to decreased healthcare use?* Florida Public Health Association 2017 Annual Meeting, Orlando, Florida.

ZACHARY PRUITT, Ph.D., M.H.A.

- **Pruitt, Z.** (June 2017). *A Problem Solving Approach to Teaching by the Case Method*. Presentation at Annual Meeting of the Association of University Programs in Health Administration, Long Beach, California.
- **Pruitt, Z.** (May 2017). *Panelist: Florida View of Coverage and Access*. Healthcare Action Summit hosted by The Tampa Bay Healthcare Collaborative & Foundation for a Healthy St. Petersburg. St. Petersburg, Florida.
- **Pruitt, Z.** (November 2016). Access to the Medicaid Managed Care System, Tampa Bay Healthcare Collaborative, *Quarterly Meeting*, Tampa, Florida.
- Gregory, S., **Pruitt, Z.**, Hall, K., and Pracht E. (October 2016). *Variation in intensity & cost of outpatient therapy for children with traumatic brain injury*. Poster presented at the American Public Health Association Annual Meeting & Expo, Denver, Colorado.
- **Pruitt, Z.** (October 2016). Leadership Brandon 2017 Symposium, Greater Brandon Chamber of Commerce. *Leadership Panel Q&A*, Brandon, Florida.
- **Pruitt, Z.** (June 2016). *Case-based Learning: A Population Health Strategy for Bay City*. Poster presented at Association of University Programs in Health Administration (AUPHA), Kansas City, Missouri.
- **Pruitt, Z.** (June 2016). *Are Dual Eligible Special Needs Plans Special?* Presentation at the 18th Annual Family Café Disability Conference, Orlando, Florida.
- **Pruitt, Z.** & Sportsman S. (April 2016). *Systems Navigation: A Collaboration Between Nurses and Healthcare Administrators to Improve Access to Care*. Poster presented at annual meeting of the National Academies of Practice, Baltimore, MD.
- **Pruitt, Z.** (March 2016 to current). “U.S. Health Care Policy: Quality Measurement and Improvement.” Population Health Assessment 2, USF College of Public Health.
- **Pruitt, Z.** (2016 January). Franklin Middle Magnet School Career Day, “Healthcare Administration as a Career.” Tampa, Florida.
- **Pruitt, Z.** (January 2015 to current). “Healthcare Reform: Issues & Rationale.” University of South Florida, Morsani College of Medicine, Doctoring 1.
- **Pruitt, Z.** (January 2015 to current). “Introduction to the U.S. Healthcare System.” Doctoring 1, USF Morsani College of Medicine.
- **Pruitt, Z.** (September 2014 to current). “Introduction to Managed Care.” Doctoring 2, USF Morsani College of Medicine.
- **Pruitt, Z.** (November 2014 to current). “Trends in Reimbursement and Risk-Bearing by Healthcare Organizations.” Doctoring 2, USF Morsani College of Medicine.
- **Pruitt, Z.** (September 2011 to September 2013). “Quality & Managed Care.” PHC 6147 Managing Quality in Health Care, USF College of Public Health.
- **Pruitt, Z.** (April 2014). “Affordable Care Act.” Florida Association of Physical Therapy, Tampa, Florida.
- **Pruitt, Z.** (February 2014). “The Determinants of Antiretroviral Therapy Adherence and the Relationship of Healthcare Expenditures to Adherence among Florida Medicaid-insured Patients Diagnosed with HIV or AIDS.” Poster presented at University of South Florida Health Research Day, Tampa, Florida.
- Picone, Gabriel A. & **Pruitt, Z.** (July 2011). “Accountable Care Organizations & Physician-Hospital Integration.” Presented at Latinoamerica seminar, Tampa, Florida.

CERTIFICATION

Certified in Public Health, National Board of Public Health Examiners (2015 – Current)

DISSERTATION

The Determinants of Antiretroviral Therapy Adherence and the Relationship of Healthcare Expenditures to Adherence among Florida Medicaid-insured Patients Diagnosed with HIV or AIDS. Successfully defended in October 2013.

AWARDS

- Outstanding poster presentation (2nd of 40). Association of University Programs in Health Administration (AUPHA), Philadelphia, PA. (2018).
- 2018 Excellence in Teaching Award, USF Public Health Student Association.
- Outstanding poster presentation (2nd of 40). Association of University Programs in Health Administration (AUPHA), Kansas City, MO. (2016).
- College of Public Health, Department of Health Policy and Management, “Outstanding Graduate Student Poster Presentation” (2014).
- College of Public Health’s “Most Outstanding Graduate Fellow” (2011).
- WellCare Outstanding Associate (2nd Quarter 2006).
- WellCare Associate of the Month (February 2005).

FUNDING

- USF College of Public Health Faculty Research Award. “Enhanced Social Service Navigation hospital readmission prevention program design and feasibility study,” \$14,344. (2018-19).
- WellCare Health Plans, Health Connections Model Evaluation, \$51,250. (2017-18).

SERVICE

College of Public Health Faculty Assembly, Historian	(2018-Current)
Pinellas Children’s Mental Health Initiative, Outcomes Co-chair	(2018-2019)
AUPHA Management Faculty Forum, Chair-elect	(2018-2020)
Reviewer: Pediatric Emergency Care	(2018-Current)
Hillsborough County Medical Reserve Corps (Hurricane Irma)	(2017-Current)
Chair: Dept. of Health Policy & Management Curriculum Committee	(2016-2018)
Faculty Sponsor: Health Management Student Association (HMSA)	(2016-Current)
Faculty Representative: ACHE Western Florida Chapter Board	(2016-Current)
College Education Committee & ETA Work Group	(2016-Current)
USF Morsani College of Medicine, SELECT curriculum committee	(2016)
USF Nutrition & Dietetics Program faculty recruitment committee	(2016)
Reviewer: Journal of Health Administration Education	(2016-Current)
Reviewer: Clinical Journal of Oncology Nursing	(2016-Current)

ZACHARY PRUITT, Ph.D., M.H.A.

Reviewer: American Journal of Managed Care (2016-Current)
Chair: PhD Redevelopment Committee, USF College of Public Health (2015)
Hillsborough County Schools Great American Teach-In (2015-Current)
Dept. of Health Policy & Management Internship Coordination Lead (2015-Current)

PROFESSIONAL MEMBERSHIPS

American College of Healthcare Executives (2016-Current)
Association of University Programs in Health Administration (2015-Current)

STUDENT ADVISING

- Richard Kelso, PhD, “Patient-Minded Discharge Planning.” Master of Public Health, Health Care Organizations. Fall 2018.
- Neha Shah, “Lakeland’s PinkSync: A Breast Cancer Education and Awareness Initiative.” Master of Public Health, Health Care Organizations. Fall 2018.
- Paula Tran, “A Comparison of Public and Private Health Insurance on Access to Mental Health Care for Children in Pinellas County, Florida.” Bachelor of Sciences in Public Health, Honors College Thesis. Fall 2018.
- Jaylin Earl, “Creating Quality Measures for Medicaid Long-Term Services & Supports.” Master of Public Health, Health Policies and Programs. Summer 2018.
- Taylor Jarvill, “Epinephrine Auto-Injector Price Increases and Administration in the Emergency Department.” USF Morsani College of Medicine, SELECT. Summer 2018.
- Taher Hamid, “Tobacco Policy Best Practices Assessment at the Polk County Florida Health Department.” Master of Health Administration. Spring 2018.
- Jacqueline Douek, “Delays in Room Turnover Effecting Patient Flow at Nemours Children’s Hospital.” Master of Health Administration. Spring 2018.
- Yana Linsh, “Wellness Program Evaluation at Florida Hospital.” Master of Public Health, Health Care Organizations. Spring 2018.
- Megan Salzman, “USF Physician Group atrial fibrillation quality improvement analysis.” Master of Health Administration. Spring 2018.
- Neil Rampy, “Optimal Information Management Supporting a Quality Strategy in a Military Mental Health Clinic.” Master of Public Health, Public Health Administration. Spring 2018.
- Jennifer Ammerman, “Integration of Behavioral Health Services into Primary Care for Patient Centered Medical Home Success.” Master of Health Administration. Fall 2017.
- Kimberly David, “Quality Management Practices to Improve YMCA’s Wellness Program.” Master of Public Health, Health Care Organizations. Fall 2017.
- Karthik S. Thiagarajan, “Improving the Rates of Uncontrolled Hypertension at USF Health.” Master of Public Health, Health Care Organizations. Fall 2017.
- Erin Kearney, “Improving Communication of Key Patient-centered Medical Home Concepts at Suncoast Community Health Center.” Master of Public Health, Health Care Organizations. Summer 2017.
- Aisha Robinson, “A Congestive Heart Failure Discharge Compliance Improvement Supplement to American Heart Association’s ‘Get with the Guidelines’ Program.” Master of Public Health, Health Care Organizations. Summer 2017.

ZACHARY PRUITT, Ph.D., M.H.A.

- Brittany Glover, “Diabetic Patients Referral to Pharmacist.” Master of Health Administration. Summer 2017.
- Sarah Iqbal, “Geographical Visualization and Analysis of HART Accessibility to Free/Affordable Healthcare Clinics in Tampa.” USF Morsani College of Medicine, SELECT. Summer 2017.
- Sreevardhan Alluri, “Hospital Readmission Program: Discharge Process Performance Improvement.” Master of Public Health, Health Care Organizations. Spring 2017.
- Natasha Kurji, “A Social Service Network Analysis Using Geographic Information Systems in a Medicare and Medicaid Managed Care Plan Provider.” Master of Health Administration. Spring 2017.
- Ron Mattson, “Process Improvement at Tampa General Hospital based on Press Ganey Patient Satisfaction Analysis.” Master of Health Administration. Spring 2017.
- Melinka Accardi, “Work Flow Process Improvements for an ALS Clinic.” Master of Health Administration. Fall 2016.
- Teena Saji, “Developing a High Quality Evidence Based Adult Inpatient Whiteboard to Enhance Patient, Family, and Care Team Communication.” Master of Health Administration. Fall 2016.
- Vrushalee Palsule, “Developing a High Quality Evidence Based Adult Inpatient Whiteboard to Enhance Patient, Family and Care Team Communication.” Master of Public Health, Health Care Organizations. Fall 2016.
- Andrew Shenoi, “The collaboration of leaders in medicine and public health to improve population health.” USF Morsani College of Medicine, SELECT. Summer 2016.
- Allison Schlofner, USF College of Public Health, “Quiet at Night Scores in a Hospital Setting,” Master of Health Administration. Spring 2016.
- Nashrin Jahan, USF College of Public Health, “The Expanding Melanoma Burden in the United States,” Master of Public Health, Public Health Practice. Fall 2015.
- Hanshure Martial, USF College of Public Health, “Improving outreach and retention within Patient Continuum Care at Drug Abuse Comprehensive Coordinating Office Tampa Division,” Master of Public Health, Public Health Practice. Fall 2015.
- Priscilla Shen, USF Morsani College of Medicine, SELECT. “USF MCOM Faculty: Time Allocation & Personal Satisfaction.” Summer 2015.
- Aleksandra Bacewicz, USF Morsani College of Medicine, SELECT. “Health Systems Access for Detainees during US/Mexico border Immigration Crisis.” Summer 2015.
- Ian Osburn, “Curriculum development for SELECT.” USF Morsani College of Medicine, SELECT. Spring 2015.

CAPSTONE CONSULTING PROJECTS

- Jennifer Ammerman, Boni-Ryan Santa Maria, Taher Hamid, Paul Wagner, “Suncoast Community Health Centers, Inc. strategic plan for 30,000 sq. ft. multi-service outpatient facility integrating primary care and social care.” Spring 2018.
- Jacqueline Douek, Sarah Langel, Kelly Hood, Jacques Mouton, Jorge Sanchez, “Medicare ACO readiness assessment for a large academic medical group, Doctors of USF Health.” Spring 2018.

ZACHARY PRUITT, Ph.D., M.H.A.

- Yemisi Amoda, Jonathan Lange-Chen, Stephen Lapp, Radhika Mehrotra, and Teena Saji, “USF Physicians Group Good Catch social marketing program increased reported quality and safety error near misses.” Spring 2017.
- Brittany Glover, Edwardo Haughton, Ron Mattson, Miranda Scott, Sifat Sheik, Cauchavius Watts. “USF Physicians Group Chronic Disease Care Management Strategy.” Spring 2017.
- William Stewart, Kristopher Bryant, Hunter Gullickson, Ryann Espinosa, Robert Chandler, “Tampa General Hospital Outpatient Claims Denials Analysis and Performance Improvement.” Spring 2017.