

**CURRICULUM VITAE**  
**JACQUELINE CATHERINE WILTSHIRE**

**OFFICE:** Department of Health Policy and Management  
College of Public Health  
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**EDUCATION**

1995 Slippery Rock University, Slippery Rock, PA  
BA, Chemistry

1998 University of Alabama at Birmingham (UAB) School of Public Health, AL  
MPH, Epidemiology

2003 UAB School of Health Related Professions, AL  
PhD, Administration Health Services (Health Services Research concentration)

**CERTIFICATIONS**

1999 Center for Disease Control, Atlanta, GA  
Diseases Intervention Specialist

2007 University of Wisconsin-Madison  
Specialist in Gerontology

**HONORS AND FELLOWSHIPS**

2011 Michigan Center for Urban African American Aging Research: Summer Workshop on African American Aging Award

2010 West Virginia Teaching Scholars Summer Institute Fellowship

2009 Robert Wood Johnson Foundation New Connections Symposium Travel Award

2007 Outstanding Wisconsin Population Health Research Paper (UW Population Health Institute)

2007 Robert Wood Johnson Foundation New Connections Research and Coaching Clinic

2007 - 2008 NCRR/NIH Institutional Clinical and Translational Science Award

2006 - 2007 NIH Multidisciplinary Clinical Research Career Development Award

2005 - 2007 NIH Health Disparities Loan Repayment Award

2010-

2004 - 2006 NIH Health Ruth L. Kirschstein National Research Award

2005 National Institute on Aging Minority and Emerging Scientists Technical Assistance Workshop Award

- 2005 Gerontological Society of America Emerging Scholar and Professional Organization Poster Award
- 1999 - 2003 UAB-Department of Administrative Health Services Merit Fellowship

## RESEARCH AND PROFESSIONAL EXPERIENCE

- 1985 - 1988 Primary School Teacher, Odsan Combined School, Castries, Saint Lucia
- 1989 - 1990 Physical Therapy Assistant, Cerebral Palsy Center of Essex and West Hudson County, NJ
- 1991 - 1993 Lab Assistant, Slippery Rock University Department of Chemistry
- 1993 - 1995 Resident Advisor, McGinley Real Estate, Slippery Rock, PA
- 1996 - 1999 Data Information Coordinator, UAB School of Public Health, Department of Health Behavior
- 1998 - 1999 Senior Administrative Intern, Jefferson County Health Department, Disease Control Services
- 1999 Data Coordinator, UAB School of Medicine, Department of Infectious Diseases
- 1999 - 2003 Doctoral Fellow, UAB Department of Health Services Administration
- 2002 - 2003 Project Director, Women’s HealthLink, National Community Center of Excellence in Women’s Health, Jefferson Health System, Birmingham, AL.
- 2004 - 2006 Postdoctoral Fellow, University of Wisconsin School of Medicine and Public Health, Center for Women’s Health Research
- 2006 Visiting Scholar, UAB School of Medicine, Division of Preventive Medicine
- 2006 - 2008 Assistant Scientist, University of Wisconsin Center for Women’s Health Research
- 2008 - 2011 Assistant Professor, Florida A & M University, Institute of Public Health
- 2012 - Assistant Professor, University of South Florida, College of Public Health

## RESEARCH SUPPORT

### Ongoing Research Support

New Connections: Increasing Diversity of RWJF Programming 11/2011-10/2013  
 Robert Wood Johnson Foundation  
 Mechanisms and Consequences of Medical Debt among Older Adults  
**Role:** PI

### Completed

FAMU Faculty Research Awards Program 8/2010-12/2011  
 Racial/Ethnic Differences in Financial Hardships and Bankruptcy Filing of Medical Debt  
 The goal of the FRAP program is to supports faculty pilot research and stimulate the development/acquisition of competitive and creative research grants.  
**Role:** PI

Emerging Scholar Interdisciplinary Network (EISN) 03/09 – 03/10  
 Research Study Group on Health Care Quality  
 University of Michigan/Robert Wood Johnson Foundation

The goals of EISN research groups are to develop an online and in-person collaborative research environment for racial/ethnic minority faculty and to provide opportunities for group members to develop manuscripts and grant proposals on disparities in health care quality measurement.

**Role:** Member

1KL2RR025012-01 (PI: Drezner)

9/07-5/08

NIH/NCRR

Institutional Clinical and Translational Science Award (ICTR) UW-Madison (KL2)

The goal of the UW- ICTR is to create an environment that facilitates the transformation of research at the University into a continuum extending from investigation through discovery to translation into practice.

**Role:** ICTR Scholar

8K12RRO23268 (PI: Carnes)

7/06-9/07

NIH/NICHD

The Training and Education to Advance Multidisciplinary-Clinical-Research (TEAM) Program Train Ph.D. and MD researchers to conduct clinical research in multidisciplinary teams. The program emphasizes research in one of 10 multidisciplinary areas of clinical research. This program will establish and validate methods for training a work force to carry out the nation's clinical agenda, as put forth in the NIH Roadmap. (TEAM program was subsumed into the UW-ICTR K12 program).

**Role:** K12 Fellow

T32 #AG000265 (PI: Carnes)

1/04-6/06

NIH/NIA

The goals of this NIA-T32 are to develop academic leaders in Women's Health by supporting them to do progressively independent research in the laboratories of established scientists.

**Role:** Post-doctoral Fellow

## PUBLICATIONS

1. **Wiltshire J**, Cronin K, Sarto GE, Brown R. Self-Advocacy during the Medical Encounter: Use of Health Information and Racial/Ethnic Differences. *Med Care*. 2006; 44(2):100-109. PMID: 16434908. Also see editorial by Beach MC and colleagues in same issue 44(2):97-99.
2. **Wiltshire J**, Roberts V, Brown R, Sarto GE. The Effects of Socioeconomic Status on Participation in Care among Mid-Aged and Older Adults. *J Aging Health*. 2009; 21(2):314-35. PMID:19091692
3. **Wiltshire J**, Person S, Kiefe C, Allison J. Disentangling the Influence of Socioeconomic Status on Differences Between African American and White Women in Unmet Medical Needs. *Am J Public Health*. 2009; 99(9):1659-65. PMID:19608942
4. Varkey AB, Man well LB, Williams ES, Ibrahim SA, Boboli J, Brown RL, Boboli JA, Horner-Abler B, Schwartz MD, Konrad TR, **Wiltshire J**, Linzer M. Separate But Unequal: Where Minority and Non-Minority Patients Receive Primary Care. *Arch Internal Med*. 2009; 169(3):243-250. PMID:19204215
5. Elder K, **Wiltshire J**, McCoy L, Campbell D, Gary L, Monika Safford. Men and Differences by Racial/Ethnic Group in Self Advocacy during the Medical Encounter. *J Men's Health*. 2010; 7(2):135-144.
6. Elder K, **Wiltshire J**, Rooks RN, Belue R, Gary LC. Health Information Technology and Physician Career Satisfaction. *Perspect Health Inf Manag*. 2010 Sep 1;7. pii: 1d. PMID: 20808606

7. **Wiltshire J**, Dark T, Brown R, Person S. Gender Differences in Financial Hardships of Medical Debt. *J Health Care Poor Underserved*. 2011; 22(1):371-388. PMID: 21317529
8. **Wiltshire J**, Person S, Allison J. Exploring Differences in Trust in Doctors among African American Men and Women. *J Natl Medl Assoc*. 2011; 103 (9), 1-7.
9. Rooks RN, **Wiltshire J**, Elder K, Belue R, Gary LC. Health Information Seeking and Use Outside of the Medical Encounter: Is it Associated with Race and Ethnicity? *Soc Sci Med*. 2012; 74(2):176-84. PMID: 22154611
10. Elder K, Ramamonjariavelo Z, **Wiltshire J**, Horn W, Hullett S, Allison J. Trust, Medication Adherence, and Hypertension Control in Southern African American Men. (*In press, American Journal of Public Health*)

## MANUSCRIPTS IN REVIEW / PREPARATION

1. Ward E, **Wiltshire J**, Dentry M. Gender and Age Differences in Attitudes and Coping of Mental Illness among African Americans. (*In review*)
2. Person S, Schoen M, **Wiltshire J**, Allison J, Rosen A, Saag K. Race and Gender Differences in Patient Satisfaction with Physician Visits: the Alabama Nonsteroidal Anti-inflammatory Drug (NSAID) Patient Safety Study. (*In review*)
3. **Wiltshire J**, Dark T, Elder K, Person S. Age and Race/Ethnicity Differences in Financial Hardships and Bankruptcy Filing of Medical Debt. (*In preparation*)
4. **Wiltshire J**, Sarto G, Allison J, Brown R. Distrust in the Health Care System among African American Women: Is there Invariant by Socio-demographic Characteristics? (*In preparation*)
5. **Wiltshire J**, Elder K, Sarto G, Allison J, Brown R. Midlife and Elderly African American Women Perceptions of Physician Trustworthiness: A Factorial Survey Approach. (*In preparation*)
6. Elder K, Ramamonjariavelo Z, **Wiltshire J**, Piper C. African American men's rating of healthcare and its impact on healthcare utilization. (*In preparation*)
7. Ramamonjariavelo Z, Elder K, **Wiltshire J**, Piper C. African American men's rating of health care quality: An assessment of the Consumer Assessment of Health Plans. (*In preparation*)

## PAPER PRESENTATIONS /MEETING ABSTRACTS

Elder K, Ramamonjariavelo Z, **Wiltshire J**, Piper C. African American men's rating of healthcare and its impact on healthcare utilization. 2011 American Public Health Association Annual Meeting, Washington, DC.

Ramamonjariavelo Z, Elder K, **Wiltshire J**, Piper C. African American men's rating of health care quality: An assessment of the Consumer Assessment of Health Plans. 2011 American Public Health Association Annual Meeting, Washington, DC.

**Wiltshire J**, Montague E, Sarto G, Brown R. Health Care System Distrust among Older African American Women: Are there differences by Socio-demographics? 2010 Annual Meeting of the Gerontological Society of America. New Orleans, LA.

Gary LC, Belue R, Rooks RN, Elder K, **Wiltshire J**, Quon NC. Improving Health Care Quality and Reducing Health Disparities: The Impact of Consumer Empowerment and Health Information Technology. 2010 American Public Health Association Annual Meeting, Denver, CO.

Rooks RN, **Wiltshire J**, Elder K, Belue R, Gary LC. Is health information seeking and use associated with race and ethnicity? 2010 American Public Health Association Annual Meeting, Denver, CO.

Elder K, **Wiltshire J**, Rooks RN, Belue R, Gary LC. Health Information Technology and Physician Career Satisfaction. 2010 American Public Health Association Annual Meeting, Denver, CO.

**Wiltshire J**, Brown S, Dark T, Ashford A. Gender Differences in Financial Consequences of Medical Debt. 2009 Annual AcademyHealth Gender and Health Interest Group Meeting. Chicago, IL.

Elder K, **Wiltshire J**, Gary L, Roberts V, Campbell D. Men Health's and Disparities in Health Self Advocacy. 2008 American Public Health Association Annual Meeting. San Diego, CA.

Elder K, Wiltshire J, Gary L, Roberts V, Campbell D. Minority Men and Medical Advocacy during the Medical Encounter. 2007 Academy Health Annual Research Meeting. Orlando, FL.

Gary L, **Wiltshire J**, Elder K, Roberts V. Race, Avoidance of Care, Illness Perceptions and Patient Satisfaction. 2007 Academy Health Annual Research Meeting. Orlando, FL.

**Wiltshire J**, Person S, Allison J, Kiefe C, Manwell L. Differences in Recognized Need for Care among Black and White Women. 2007 UW Center for Women's Health Research Annual Advisory Board Meeting. Madison, WI.

Ward E, **Wiltshire J**. Recruiting Older African American Women For Mental Health Research: A Culturally Competent Model. 2006 Annual Meeting of the Gerontological Society of America. Dallas, TX.

**Wiltshire J**, Ward, E. Age and Race Differences in Unmet or Delayed Care for Women: Patient and Physician Actions. 2006 Annual Meeting of the Gerontological Society of America. Dallas, TX.

**Wiltshire J**, Roberts V, Brown R, Sarto GE. The Effects of Health Status and Education on Participation in Care among Aging and Older Adults. 2006 Academy Health Annual Research Meeting. Seattle, WA.

Roberts V, **Wiltshire J**. Teaching across the Continuum of Care: Knowledge Transfer among Health Professionals. 2006 Association of University Programs in Health Services Administration Annual Meeting, Seattle, WA.

Varkey AB, Manwell LB, Ibrahim SA, Bobula J, Mundt M, Williams ES, **Wiltshire J**, Linzer M. Separate But Unequal: Where Minority and Non-minority patients Receive Primary Care. 2006 Society of General Internal Medicine Annual Meeting, Los Angeles, CA.

**Wiltshire J**. Women's Health across the Lifespan. 2006 Wisconsin Women of Color Network's Annual Conference. Madison, WI.

**Wiltshire J**, Ward E. Women's Health: Physical, Spiritual, and Emotional. 2006 Fountain of Life Annual Women's Retreat. Madison, WI.

**Wiltshire J**, Njokanma C, Cronin K. Exploring Physician Trust among African American Women: Do Vulnerable Groups within a Vulnerable Population View Trust the Same Way? 2005 American Public Health Association Annual Meeting, Philadelphia, PA.

**Wiltshire J**, Brown R. Racial/ethnic Differences in Physician Distrust among Midlife Women. 2005 Annual Meeting of the Gerontological Society of America. Orlando, FL.

**Wiltshire J**, Roberts V, Cronin K, Sarto GE. Determinants of Self-Advocacy among Older Adults. 2005 Annual Meeting of the Gerontological Society of America. Orlando, FL.

McQuirter M, **Wiltshire J**, Carnes M. Reaching African American Women through a Community-Based Breast and Cervical Cancer Education Program: The Witness Project of Madison. 2005 Annual ISHIB Meeting. San Juan, Puerto Rico.

**Wiltshire J**, McQuirter M, Taylor O. Health Services Use among Older Women: The Combined Roles of Self-rated Physical and Mental Health. 2005 Academy Health Annual Research Meeting. Boston, MA.

**Wiltshire J**, Cronin K, Sarto GE. Racial/Ethnic Differences in the Use of Health Information to Self-Advocate During the Medical Encounter: Is Having Health Information Enough? 2005 Academy Health Annual Research Meeting. Boston, MA.

**Wiltshire J.**, Smith M., Hardin, M. Family-household Structure and Access to Care among Midlife Women. 2004 Annual Meeting of the Gerontological Society of America. Washington, DC.

**Wiltshire J.** Strategies for finding the Right Postdoctoral Position. 2004 Institute on Preparing for Postdoctoral Experiences in Science, Technology, Engineering, and Mathematics (STEM). Washington, DC.

**Wiltshire J**, Oh MK, Feinstein R. Beliefs and Intentions of African American Adolescent Male Athletes Regarding Partner Notification of STDs. 1998 National STD Prevention Conference. Dallas, TX.

## **TEACHING**

|                         |   |
|-------------------------|---|
| <b>USF (Present)</b>    | Management of Public Health Programs, Principles of Health Policy and Management  |
| <b>FAMU (2008-2011)</b> | Health Outcomes Research & Health Care, Principles of Health Care Policy & Management, Public Health Practice III (Thesis research), Topics in Public Health, Introduction to Public Health in Pharmacy, Health Care Research Methods, Administrative & Managerial Uses of Epidemiology, Applied Community-Based Research Methods |

## **UNIVERSITY SERVICE**

|                         |  |
|-------------------------|--|
| <b>USF (Present)</b>    | <b>Member</b> , College of Public Health (COPH) Student Affairs Committee<br><b>Member</b> , COPH Public Health Practice Admissions Committee<br><b>Member</b> , Advancing Knowledge Pillar Workgroup, COPH 2012-2017 Strategic Plan development process |
| <b>FAMU (2008-2011)</b> | <b>Member</b> , COPPS Assessment Committee<br><b>Member</b> , IPH CEPH Self Study Committee<br><b>Member</b> , IPH Research Committee<br><b>Member</b> , IPH Continuing Education Committee  |

## **OTHER SERVICE**

|             |  |
|-------------|--|
| 2004 - 2008 | Member, African American Health network of Dane County, Madison, WI          |
| 2007 -      | Reviewer: Social Science and Medicine Health Services Research, Medical Care |
| 2008 -      | Reviewer: Journal of Gerontology: Social Science                             |
| 2011-       | Reviewer: Journal of Health Care for the Poor and Underserved                |
| 2011 -      | Reviewer: Journal of Health Care for the Poor and Underserved                |

## **PROFESSIONAL MEMBERSHIPS**

|        |                                    |
|--------|------------------------------------|
| 2005 - | Gerontological Society of America  |
| 2007 - | American Public Health Association |