POLICY: To improve the security of our patients, staff and property of the Centers for Advanced Healthcare, Pharmaceutical Representatives and Vendors who conduct business at these Centers will be required to adhere to the following procedure.

PROCEDURE:

All USF Health Practice Sites

1. All Representatives and Vendors are required to sign in and obtain a visitor identification badge. The badge must be displayed / worn during the visit and returned to the point of entry at the completion of the visit.
2. No Representatives or Vendors are permitted to come in contact with patients or patient’s PHI, except in cases that the representative is authorized to do so, for involvement in patient care with appropriate patient consent or under an IRB approved research protocol.
3. All Representatives and Vendors will have a scheduled appointment with a provider. Should they arrive without an appointment they will be asked to schedule an appointment with that Department and return at that time.
4. All Representatives and Vendors may wait in an area with no patient contact, or access to PHI, should a signature be required from a Provider and the Provider is unavailable.
5. No Representatives or Vendors are permitted to place educational materials, products, or product information in exam rooms or in the patient waiting areas. This information should be given directly to the Provider or nursing staff.
6. All Representatives or Vendors presenting educational sessions will hold these sessions in a conference room away from patient care areas.
7. No Representatives or Vendors are permitted to cater meals for Providers or Staff per University Regulation USF9.019 “Limiting Conflicts of Interest in Interactions with the Pharmaceutical, Medical Device, and Biotechnology Industries”.
8. Notification of the revised policy will be available at the check in locations for all Representatives or Vendors.
EYE Institute

1. Upon entering the Eye Institute all Representatives and Vendors will sign a visitor log sheet.
2. A temporary identification badge (sticker) will be issued if the Representative or Vendor does not have an identifying name badge.
3. A temporary parking pass will be issued to all Representatives and Vendors for parking in the Eye Institute parking lot only.
4. The front desk personnel will contact the designated area for authorization.
5. If there is no one available the representative or vendor will be asked to return at another time.
6. Upon completion of the visit the Representative or Vendor will return the temporary identification badge, and sign out.

KEYWORDS:
Pharmaceutical Representatives
Vendors
Visitors

REVISED: Per University Regulation USF9.019 - 12/2011

POLICY OWNER:
This policy was developed by the Department of Clinical Operations. Any questions regarding this policy should be directed as such by calling (813) 974-2252.