

Florida Perinatal Quality Collaborative

AT THE LAWTON AND RHEA CHILES CENTER FOR HEALTHY MOTHERS AND BABIES



Partnering to Improve Health Care Quality
for Mothers and Babies

GOLDEN HOUR **September 2014 Newsletter**

PROJECT ANNOUNCEMENTS

- Thank you for your attendance and support at FPQC's Annual Neonatal Focused Meeting 2014. We had 64 attendees, including neonatologists, nurses, administrators, and state government representatives. Attendees enjoyed the networking and ability to exchange ideas and collaborate across the state.
- Thank you for providing good discussion and feedback regarding the topic of our next neonatal project at the FPQC meeting. We will be sending out a survey in the next month to evaluate your interest so that we can pursue development of our next collaborative project.
- FPQC's Golden Hour project completes required data collection on 12/31/14 (not 11/30/14, as previously stated). For those sites who joined later or who are interested in continuing to submit data, the database will be open until 3/31/15 and the last available data reports will be generated to include that data.
- FPQC will be working on formatting the Golden Hour toolkit we developed to share with all of our members. We hope to have this completed by 1/2015.

CURRENT ACTION ITEMS FOR HOSPITAL TEAMS

- We are noticing an initiative-wide decline in compliance with a number of measures.
 - Consider providing incentives to improve your Golden Hour team's efforts. Several sites have had success with rewarding teams with 100% compliance with goals using bulletin board postings, certificates and candy bars, and email notification.
 - Being engaged with your site is important. Evaluate your site's performance by reviewing your data report with the core team as well as other team members. After reviewing your data reports, discuss your site's goals for the month to determine your next change cycle.
 - As we are nearing the end of our collaborative effort, consider the interventions your site has made and methods to continue and maintain your site's success.

Data entry deadline for September data is 10/15/14. Please use the prospective database link. If your site would like the opportunity to review raw data and make any corrections, please submit your data and this request to fpqc@health.usf.edu by the 8th of each month.

UPCOMING EVENTS

- Free half day FPQC TeamSTEPPS training with Terri Ashmeade: November 13, 2014 in Orlando, FL. More information is *attached*.
- Free TeamSTEPPS master training by Florida Hospital Association for HEN Hospitals: October 30-31, 2014 in Tampa, FL [More information is available here](#).
- [IHI 26th Annual National Forum](#): December 7-10 in Orlando, FL
- [VON 2014 Annual Quality Congress](#): November 1-2 in Chicago, IL

ARTICLES

- Boyd M., Cumin D, Lombard B, Torrie J, Civil N, Weller J. (2014) **Read-back improves information transfer in simulated clinical crises**. BMJ Quality and Safety.
- Kaplan GS, Patterson SH, Ching JM, Blackmore CC. (2014) **Why Lean doesn't work for everyone**. BMJ Quality and Safety.
- Ashmeade TL, Haubner L, Collins S, Miladinovic B, Fugate K. (2014) **Outcomes of a neonatal golden hour implementation project**. American Journal of Medical Quality.
- Lisbon D, Allin D, Cleek C, Roop L, Brimacombe M, Downes C, Pingleton SK. (2014) **Improved Knowledge, Attitudes, and Behaviors After Implementation of TeamSTEPPS training in an Academic Emergency Department: A Pilot Report**. American Journal of Medical Quality.

RESOURCES

- The Florida Perinatal Quality Collaborative is offering a limited number of paid subscriptions to the IHI Open School. The IHI Open School offers a range of online courses in improvement capability, patient safety, triple aim for populations, person- and family-centered care, leadership, and quality, cost, and value. More information can be found at <http://www.ihl.org>. If interested, please e-mail fpqc@health.usf.edu to request an application.
- Feel free to share the attached Golden Hour update from our FPQC meeting with your site and team members.
- Any Golden hour related documents, checklists, guidelines, etc. that you are willing to share with other pilot hospital sites via the Dropbox account can be submitted to mbalakri@health.usf.edu

Contact mbalakri@health.usf.edu with any questions, concerns or suggestions.

<http://health.usf.edu/publichealth/chiles/fpqc/golden1.htm>