

# Entrustable Professional Activities: can the continuum between UME, GME and CME finally be bridged?

Deborah DeWaay, MD, FACP January 18, 2018

#### Before we start...

- PD
- APD
- Coordinator
- Other



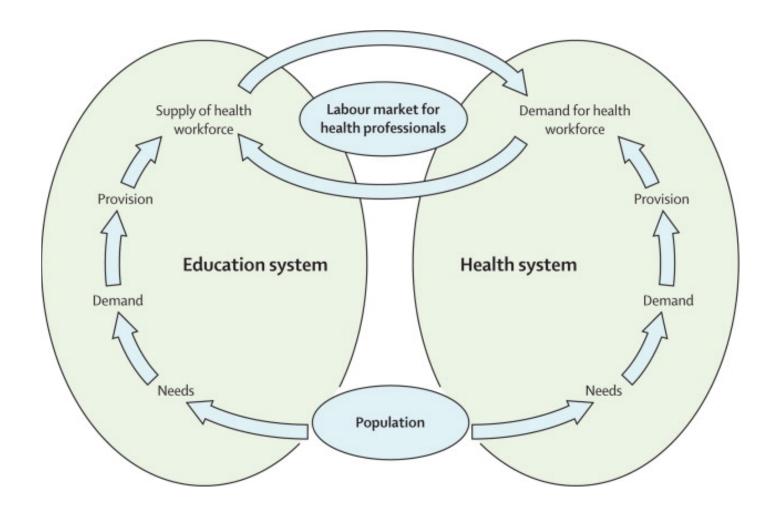


# **Objectives**

- To review recent publications on Entrustable Professional Activities
- To review how the Pediatrics community is using EPAs for UME, GME and CME
- To experiment with how the AAMC's core EPAs for residency apply to your field
- To explain how USF is looking to apply the EPAs to UME

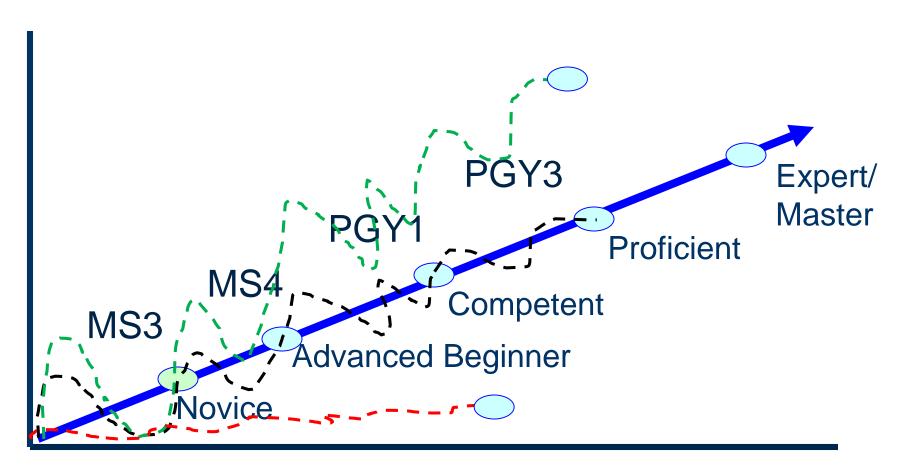






Frenk et al. Health professionals for a new century: transforming education to strengthen health systems in an interdependent world. Lancet. 2010 Dec 4;376(9756):1923-58

#### **Dreyfus & Dreyfus Development Model**



Time, Practice, Experience

Carraccio CL et al. From the educational bench to the clinical bedside: translating the Dreyfus developmental model to the learning of clinical skills. Acad Med 2008;83:761-7

#### REVIEW OF THE LITERATURE

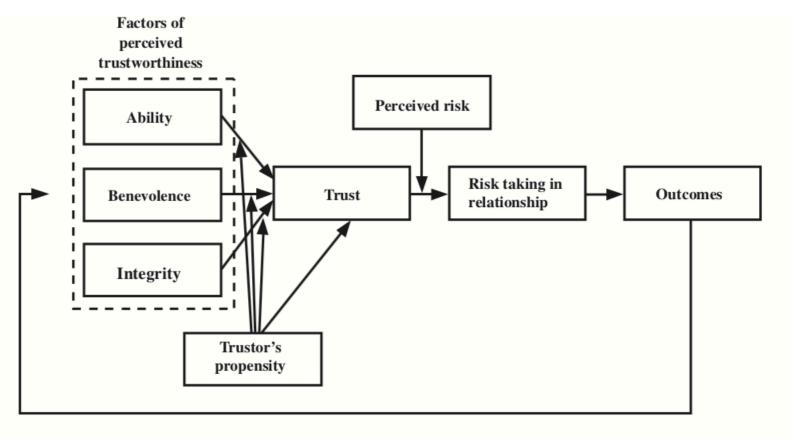
#### Trust and Risk: Damadaran et al

- Narrative review article of the literature on trust
- Databases: MEDLINE, ERIC, CINAHL, EMBASE, Proquest Central, Business Source Central, Google Scholar
- Searched: trust, medical, health, education
- Reviews from management, higher ed, medicine and medical education were all included

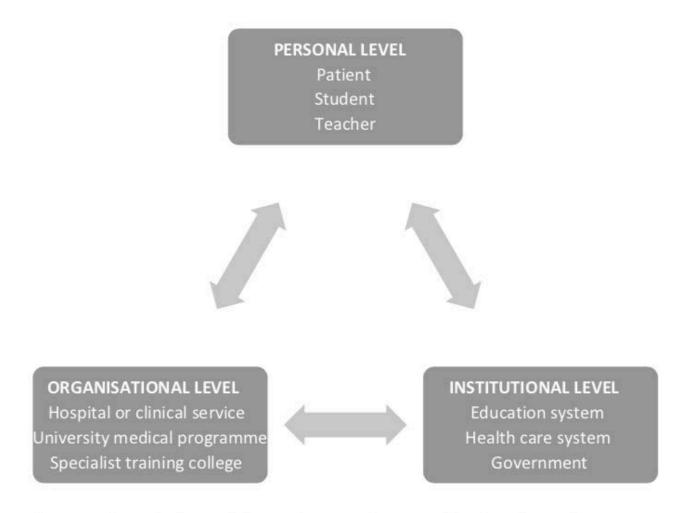




#### A trusts B to do X



**Figure 2** From Mayer *et al.*<sup>15</sup> Reproduced with the kind permission of the Academy of Management Damadaran et al



**Figure 1** Relationships of trust in medical education. Arrows represent bidirectional relationships

#### Trust and Risk:Damadaran et al

- "The defining feature of trust is the trustor's appreciation of risk and acceptance of vulnerability in the relationship."
- Declaration of competence is an impartial certification and does not take into account the risk the supervisor is taking.





#### Assessment and Entrustment: Dolan et al

- Question: will explicitly asking faculty about entrustment improve the quality of feedback given.
- Added: "Based on this observation, I trust that this student could independently perform an appropriate H&P on a future patient of similar complexity." Not yet/Yet





#### Assessment and Entrustment: Dolan et al

**Table 2** Constructive Ratings and Feedback by Year

	AY 2015–16 (control), no. (%)	AY 2016–17 (intervention), no. (%)	<i>p</i> value*
Received a "target for improvement" rating	16/577 (3%)	28/662 (4%)	.17
Received a constructive rating**	16/577 (3%)	37/662 (6%)	<.05*
Received constructive narrative feedback	118/577 (20%)	240/662 (36%)	<.01*
Received both a constructive rating and constructive narrative feedback	6/577 (1%)	16/662 (2%)	.07

<sup>\*</sup>Statistically significant results include those where p = <0.05



<sup>\*\*</sup>Includes "target for improvement" for AY 15–16 and both "target for improvement" and "not yet" rating for AY 16–17

#### Students' perception of feedback on EPAs: Duijn et al

- Qualitative, multicenter study
- Focus groups were done moderated group discussion until no new ideas emerged
- Netherlands, MDs and DVM





#### Students' perception of feedback on EPAs: Duijn et al

- Cases given:
  - C-section of a cow
  - Breaking bad news to a patient
  - "What do you perceive as meaningful feedback to optimally prepare for performing the presented EPA?"
  - "Which information sources should or could provide this feedback?"





#### Students' perception of feedback on EPAs: Duijn et al

- Source: feedback provider must be credible, have experience, trustworthy
- Method: personal, safe LE, Pos & neg, written and oral
- Topic: clear instructions, focus' on improvement
- Timing: after direct observation
- Frequency: multiple occasions with the same preceptor





# Supervisors have to trust themselves first: Sheu et al

- 2 phase qualitative study using inductive content analysis
- Included: Internal medicine UCSF, UPenn
  - 2<sup>nd</sup>/3<sup>rd</sup> year residents
  - Attendings (range of experience)
- Focus groups
- Transcripts reviewed for themes
  - 44 transcripts
  - 20 residents
  - 24 attendings (instructor → full professor)



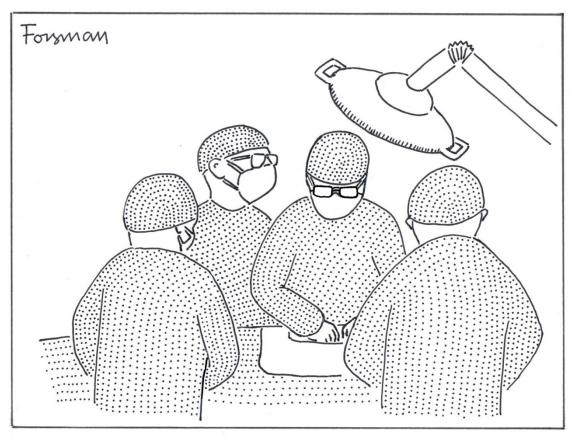


	Early Supervisor	<b>Developing Supervisor</b>	<b>Experienced Supervisor</b>
Data	Granular: Emphasis on trainee task completion - Completion and prioritization of tasks - Calling of consults as discussed on rounds - Ability to convey consult questions accurately	Individualized: Emphasis on trainee skills and abilities  Trainee's: - Previous experiences - Self-awareness, seeking help - Clinical decision-making - Ability to learn from mistakes	Holistic: Emphasis on trainee qualities and behaviors  Trainee's: - Leadership - Communication - Clinical judgment
Approach	Err towards more supervision  - Check-in frequently  - Desire to be aware of details, improve own skills	Tailored supervision  - Double-check key details only  - Supervise in the background  - Tailor supervision based on time of year, trainee experience/preferences, own comfort level, and patient complexity/acuity	Tend towards greater trainee autonomy  - Try not to get too involved  - Stay in supervisory/supportive role  - Coach trainees to right decisions
Perspective	Reflect on recent experiences as trainees - Role modeling from their previous supervisors - Personal preferences for supervision as a trainee	Reflect on own early supervisor experience - Trial and error - Trainee feedback	Draw on institutional knowledge and global experience  - Global sense of what trainees can and cannot do  - Understanding of where patient care errors tend to occur with trainees (e.g., discharge)
Clinical	Personal uncertainty  - Lower confidence in own clinical skills and supervisory responsibilities results in more active involvement in patient care  - Learn together with trainee	Growing personal confidence  - Increased confidence in predicting patient's anticipated trajectory and assessment of trainee skills  - Increased comfort allowing trainees more autonomy with stable patients	Confidence in assessing trainee skills  - Confidence in own clinical skills and ability to assess trainee skills allows for greater trainee autonomy  - Step in when necessary because of patient safety or trainee uncertainty

Figure 1 Four domains related to how supervisor experience influences trust and supervision (based on supervisor interviews), from a qualitative study of supervisor experience and approach to trust, University of California, San Francisco School of Medicine and University of Pennsylvania

COLLEGE OF Medicine 2013–2015





"We'll make a mess of this one, you need to learn how to handle a malpractice complaint."

# AAMC CORE ENTRUSTABLE PROFESSIONAL ACTIVITIES

## AAMC CEPAER pilot: Brown et al

- Started in 2014
- 10 medical schools
- The increased focus of competencies in GME → gap between PD expectations and UME delivery





# AAMC CEPAER pilot: Brown et al

- Principles to operationalize [look familiar?]
  - Formal entrustment via a trained group (competency review committee)
  - Base entrustment on longitudinal assessment
  - Need ad hoc workplace entrustment (mini-CEX)
  - Explicitly measure attributes of learners
  - Multimodal performance evidence, multiple assessors
  - Formative feedback
  - Learners are active participants





# AAMC CEPAER pilot: Brown et al

- Challenges [look familiar?]
  - Faculty availability, development and cost
  - Insufficient longitudinal clinical experiences
  - Scalability to a large medical school class
  - What assessment tools work?
  - Getting faculty to do evaluations





#### **AAMC** Conference

- Still on pilots they only are doing a few at a time
- No consensus on how to assess
- Unclear if residencies will accept if a medical school deems a student entrustable
- Is it worth the resources?





# How do the EPAs apply to you?

- Put a check box in the columns
  - I trust them: every intern is trusted to do the task
  - I trust them in certain situations: ie take a history of a patient unsupervised with pneumonia but not a patient with neutropenic fever after a bone marrow transplant
  - I trust some of them: ie I double check all of the orders of some of them, but not others
  - I would never trust them:



# Get into groups

- Were there any themes in your group?
  - Which EPAs was there agreement?
  - Which EPAs was there a lot of variation?
  - Take a few minutes then will report to the big group





### 13 Core EPAs for Entering Residency:

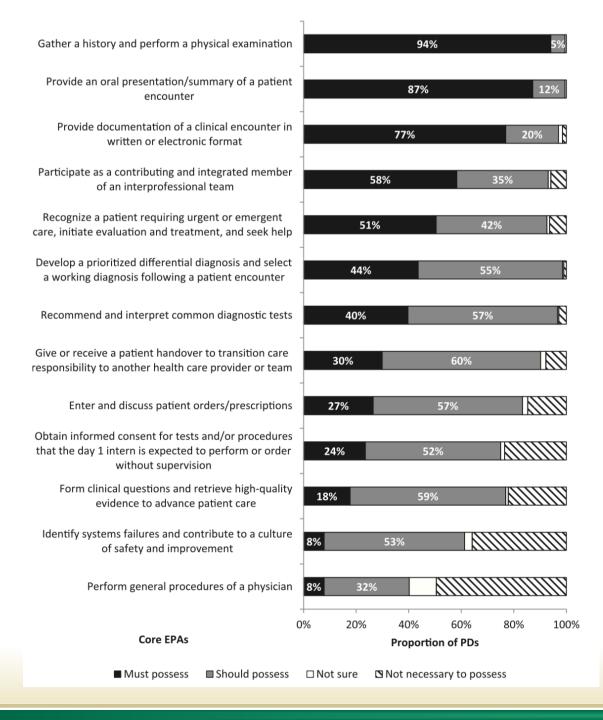
- EPA 1: Gather a history and perform a physical examination
- EPA 2: Prioritize a differential diagnosis following a clinical encounter
- EPA 3: Recommend and interpret common diagnostic and screening tests
- EPA 4: Enter and discuss orders and prescriptions
- EPA 5: Document a clinical encounter in the patient record
- EPA 6: Provide an oral presentation of a clinical encounter
- EPA 7: Form clinical questions and retrieve evidence to advance patient care
- EPA 8: Give or receive a patient handover to transition care responsibility
- EPA 9: Collaborate as a member of an interprofessional team
- EPA 10: Recognize a patient requiring urgent or emergent care and initiate evaluation and management
- EPA 11: Obtain informed consent for tests and/or procedures
- EPA 12: Perform general procedures of a physician
- EPA 13: Identify system failures and contribute to a culture of safety and improvement



#### Discussion

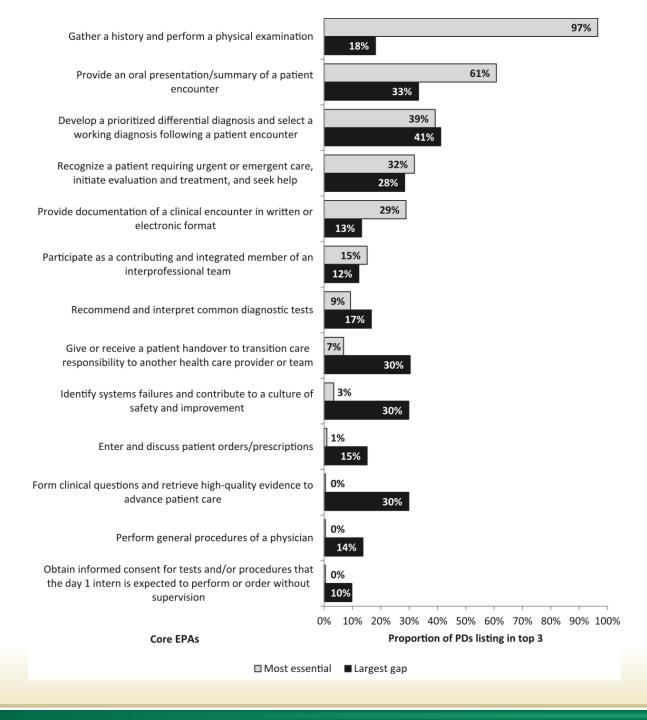
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#### Internal Medicine Program Directors n=204 out of 361 programs 57% response rate

2015 Association of Program Directors in Internal Medicine



#### IM PDs were asked to rank order:

- 1. The EPAs the top 3 EPAs that they viewed as most essential for new interns on Day 1
- 2. The EPAs they observed as having the largest performance gaps
- 3. What do you find surprising?
- 4. My thoughts
  - 1. UME needs to work on ddx
  - 2. Handoffs and EBM? This seems essential

#### What does your ideal intern look like?

- Example: Internal Medicine
  - H&P: intern can go to the ED and do an H&P. Get all relevant info, making sure to cross reference PMH and med list. Does a complete physical exam without being asked.
  - Knows the ddx of chest pain, SOB, abdominal pain
  - Can write orders accurately
  - Can do an LP, paracentesis supervised
  - Can tell when an unstable patient needs to go to ICU, can manage hypotension initially until help comes
  - Communicates with nurses re: what has happened overnight, checks with telemetry if appropriate (doesn't assume that no news is good news)



#### Vision for USF UME and the EPAs

- Inventory the EPAs what are we already doing?
  - Curriculum map
    - Search by session, course, program objective
    - Search by national content objective
    - PCRS, EPA cross reference





#### Vision for USF UME and the EPAs

- Challenges
  - Is it really possible to sign off on all of the EPAs for all of the students in a meaningful way?
  - If it isn't how do we implement?





#### Vision for USF UME and the EPAs

- General EPAs for all students
  - Students should be able to get an H&P on any patient
- Make some of the EPAs specialty specific
  - Each student maybe entrustable in a different procedure that is relevant to their specialty
- Define the context of the EPA
  - Entrust an intern to manage an unstable patient who is hypotense because of early sepsis but not an unstable patient who is in PEA arrest
  - What does "manage" mean? In the case of an unstable patient does it just mean calling for help?





#### Partner with GME

- Partner with APD and PDs to get students to be entrustable in a discipline specific manner for some of the EPAs
- Goal: that USF students would be the "ideal" intern when they start with you





# Closing thoughts

- EPAs are a great idea
- How to assess?
- EPAs need a context
- We should expend our resources in a strategic manner so that we are giving residencies what they need. Entrustability does not need to looks the same in every student.





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