

Visual Upgrade Error

Error Message

**“Visual Upgrade failed. The default master page for this user interface could not be found at
"~/masterpage/v4.master”**

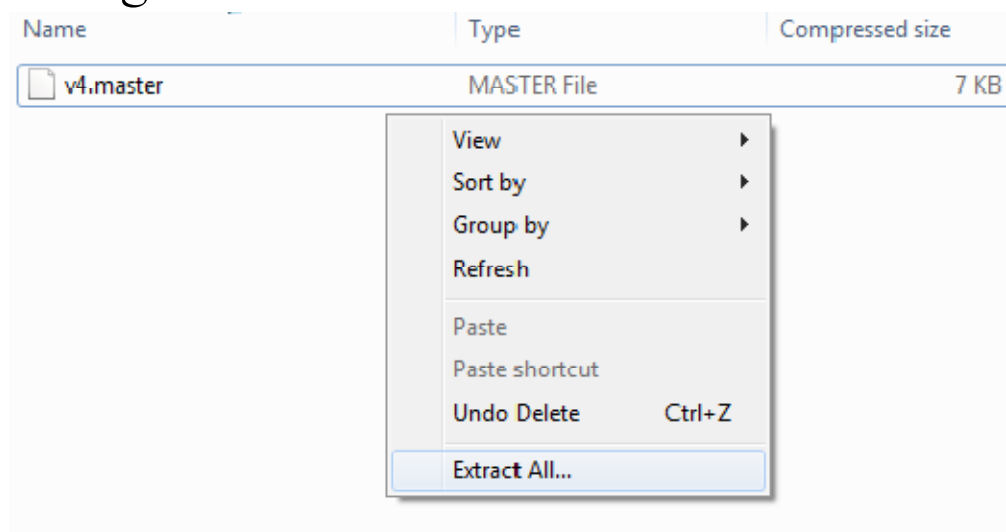
This error is caused when Visual Upgrade is done after migration from MOSS 2007 to Sharepoint 2010 using the database attach method.

Downloading v4.master

Click this link to download v4.master:

http://health.usf.edu/is/download/sharepoint2010_visualupgrade/v4master.zip

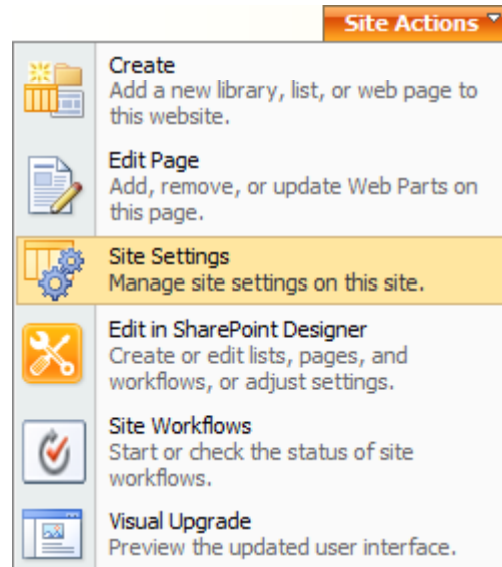
When the download completes, open the .zip folder. Right click the background of the folder and click “Extract All.”



You will then be prompted to choose a location for the extracted file.

You will upload the file from this location later.

How to solve



On the home page, click on the orange “site actions” tab in the upper right corner and click on “site settings.”

How to solve

Users and Permissions

- People and groups
- Site permissions

Look and Feel

- Title, description, and icon
- Tree view
- Site theme
- Navigation

Galleries

- Site columns
- Site content types
- **Master pages**

Site Actions

- Manage site features
- Reset to site definition
- Delete this site

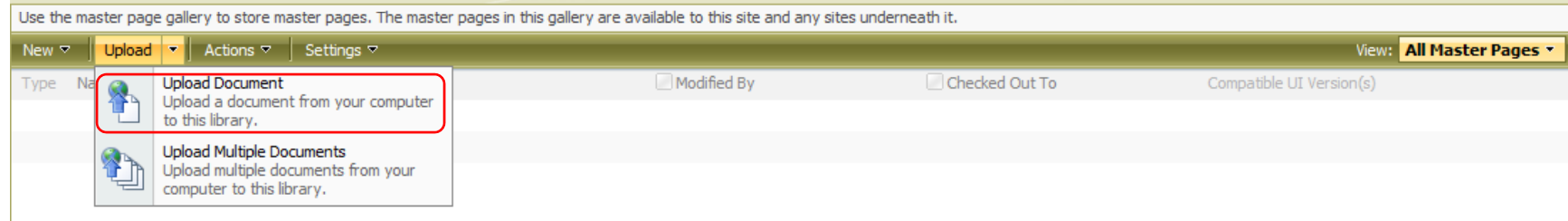
Site Administration

- Regional settings
- Site libraries and lists
- User alerts
- RSS

Under “galleries,” click “Master pages.”

How to solve

Master Page Gallery



From the folder you chose to extract v4.master into, click “Upload” and then “Upload Document” to upload the master page into the Master Page Gallery.

Uploading the Master Page

Master Page Gallery : Upload Master Page

Upload Document
Browse to the document you intend to upload.

Name: [Browse...](#)

[Upload Multiple Files...](#)

Add as a new version to existing files

Destination Folder
Specify the folder in this document library where the document should be saved.

Folder: [Choose Folder...](#)

Version Comments
Type comments describing what has changed in this version.

Version Comments:

[OK](#) [Cancel](#)

On the upload page, browse to locate the v4.master. If you do not want to specify a destination folder or input version comments, click “OK.”

Uploading the Master Page

The screenshot shows a web interface titled "Master Page Gallery: v4". At the top, a yellow message box states: "The document was uploaded successfully. Use this form to update the properties of the document." Below this, there are "Delete Item" and "Spelling..." options. The main form has three sections: "Name" with a text input containing "v4" and ".master"; "Description" with a large empty text area; and "UI Version" with two radio buttons, "3" (unchecked) and "4" (checked). At the bottom left, it says "Version: 2.0" and "Created at 10/18/2011 2:51 PM by System Account". At the bottom right, there are "OK" and "Cancel" buttons. A legend indicates that an asterisk (*) indicates a required field.


When the master page has uploaded successfully, this page will appear. You can customize the name and description of the master if necessary. Click “OK” when completed.

Uploading the Master Page

Master Page Gallery

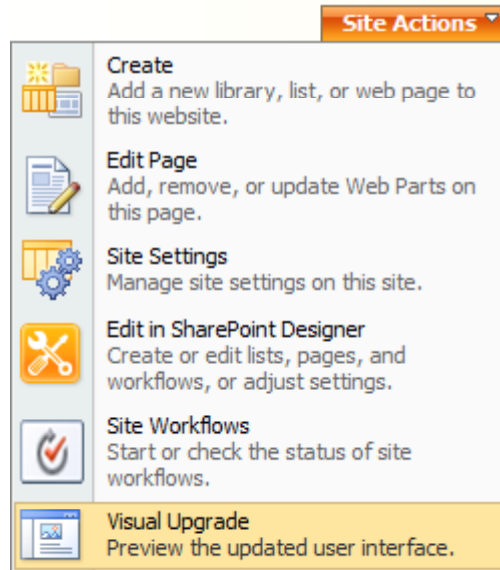
Use the master page gallery to store master pages. The master pages in this gallery are available to this site and any sites underneath it.

New ▾ | Upload ▾ | Actions ▾ | Settings ▾ View: **All Master Pages** ▾

Type	Name	Modified	<input type="checkbox"/> Modified By	<input type="checkbox"/> Checked Out To	Compatible UI Version(s)
	v4.master	10/21/2011 11:33 AM			

The new upload will appear on the Master Page Gallery.

Updating Sharepoint



From the Master Page Gallery, click “Site Actions” and choose “Visual Upgrade.”

Previewing or Saving

Visual Upgrade

Choose the user interface of your SharePoint sites. If you choose to update, your sites will use the new interface, which includes the ribbon. Choose Preview the updated user interface to evaluate new features. You will be able to commit the update or to return to the user interface of the earlier version of SharePoint. If you notice that some pages from the earlier version of SharePoint display incorrectly after Visual Upgrade, you can [reset the pages](#) or all pages on this site.

Use the previous user interface
 Preview the updated user interface
 Update the user interface

OK Cancel

Near the bottom of the page, under “Visual Upgrade,” you may choose to:

- Preview the updated user interface-look at the interface before saving
- Update the user interface-save the interface before viewing

Click “OK” when completed. If necessary, an administrator can restore the interface to that of an earlier version.

Previewing or Saving

The screenshot shows a SharePoint interface for a Master Page Gallery. At the top left is the USE HEALTH logo. The breadcrumb path is 'test > Master Page Gallery > All Master Pages'. Below the breadcrumb is a description: 'Use the master page gallery to store master pages. The master pages in this gallery are available to this site and any sites underneath it.' On the right side, there are icons for 'I Like It' and 'Tags & Notes'. Below the breadcrumb is a search bar labeled 'Search this site...' and a help icon. On the left side, there is a navigation pane with links for 'Pictures', 'Documents', 'Shared Documents', 'Lists', 'Calendar', 'Tasks', 'Post-Content Type', 'Date Function Test', 'Discussions', 'Team Discussion', 'Sites', and 'People and Groups'. At the bottom of the navigation pane are 'Recycle Bin' and 'All Site Content'. The main content area displays a table with the following columns: Type, Name, Modified, Modified By, Checked Out To, and Compatible UI Version(s). The table contains one row with the following data: Type (document icon), Name (v4.master), Modified (10/21/2011 11:33 AM), Modified By (Jones, Alissa), Checked Out To (checkbox), and Compatible UI Version(s) (3).

Type	Name	Modified	Modified By	Checked Out To	Compatible UI Version(s)
	v4.master	10/21/2011 11:33 AM	Jones, Alissa	<input type="checkbox"/>	3

The new Master Page style will now go into effect.