

Mother-Focused Care

Mother-Focused Care Initiative

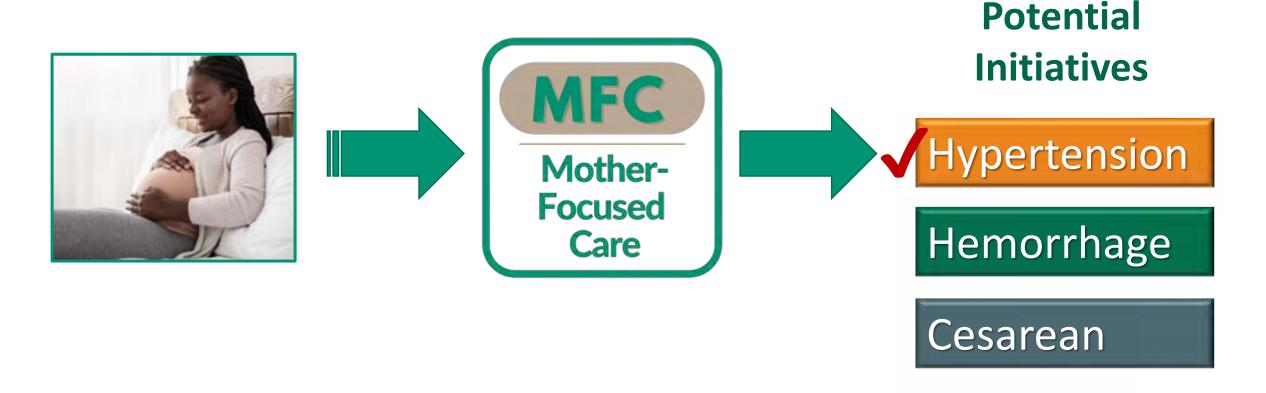








MFC Initiative is An Important <u>First</u> Step to Addressing Health Care Differences





Builds on the 3 Reasons for MFC











AIM

By 12/2024, each hospital will:

- 1) Achieve a 20% increase from baseline in the % of patients with a positive SDOH screen who were referred to appropriate services
- 2) Have 80% of providers and nurses attend an RMC training~ since January 2023



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Respectful care is a universal component of every driver & activity

Primary Key Drivers

Data Insights: maternal characteristics, risk factors, & outcomes across populations

Respectful Maternity Care (RMC)

Universal SDOH Screening & Linkage to Services/Resources

Family & Community Engagement in QI Work



Primary Key Driver

Data Insights

Learn about the mothers served:
characteristics, risk factors, &
outcomes across populations

Secondary Drivers

Improve the collection of individual patient characteristics

Use PQI & differences in perinatal outcomes dashboard to identify differences. Share findings, and build ongoing plans to address gaps



Primary Key Driver

Respectful Maternity Care (RMC)
Learn, define, commit, and
implement respectful care for
mothers and learn over time how
well they are performing

Secondary Drivers

Educate provider and staff about respectful maternity care and its components and strategies

Develop a hospital commitment with providers and staff support

Implement and use an ongoing respectful maternity care survey and other methods of maternal feedback to improve care

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Primary Key Driver

Universal SDOH Screening and Linkage to Services/Resources Screen all mothers for SDOH.

Assist & refer mothers to help meet needs in a successful and respectful way working with community partners

Secondary Drivers

Screen all mothers for SDOH using a standard process and format

Link patients to available services and resources for identified SDOH using a community resource directory and other referrals

Educate hospital staff on processes for developing a mutually agreed-upon plan of care utilizing a shared decision-making model

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Primary Key Driver

Family & Community
Engagement in Hospital QI Work
Include family and community
representatives in defining and
implementing their hospital's QI
initiative

Secondary Drivers

Educate QI Team, leadership, providers and staff about family and community advisor involvement

Engage family and/or community advisors to provide ongoing input on QI efforts and care provision

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Mother-Focused Care Initiative Timeline

