

Access LARC

The Road to Implementation

Access LARC Collaborative Webinar

Partnering to Improve Health Care Quality for Mothers and Babies

Welcome!

- Please enter your Audio PIN on your phone or we will be unable to un-mute you for discussion
- If you have a question, please enter it in the Question box or Raise your hand to be unmuted
- This webinar is being recorded
- Please provide feedback on our post-webinar survey



Agenda

11/14/18

- Welcome
- Announcements
- The Road to Implementation: Tampa General Hospital
- Access LARC Data Update
- Medicaid Update
- Questions



Regional Access LARC Training January – March 2019

- FREE Training for Perinatal Professionals
 - Orlando, Wednesday, January 30
 - Miami, Thursday, February 7
 - Sainesville, Thursday, March 7
- This half day training is aimed at OB residency training programs as well as hospitals not currently participating in Access LARC





Save the Date: April 4-5, Tampa FPQC 2019 Conference

Racial/ethnic disparities in maternal mortality & morbidity – Elizabeth Howell, MD, MPP
Professor of Population Hoolth Sciences & Policy Observing Companies

Professor of Population Health Sciences & Policy, Obstetrics, Gynecology, and Reproductive Science, & Psychiatry, Mount Sinai Health System

- Parent topic Lelis Vernon NICU Mom, National Network of Perinatal Quality Collaboratives, Patient and Family Centered Care advocate
- Racial/ethnic disparities in NICU care quality Jochen Profit, MD

Associate Professor of Pediatrics (Neonatology), Stanford University

Change Management— Bethany Robertson, DNP, CNM Assistant Professor Clinical, Emory University









For More Information, go to www.fpqc.org





Additional Resources

- Postpartum Contraceptive Choice Infographic
- Immediate Postpartum Implant patient flyer
- Immediate Postpartum IUD patient flyer
- Immediate Postpartum LARC patient flyer
- Immediate Postpartum Birth Control options patient flyer

https://health.usf.edu/publichealth/chiles/fpqc/larc/toolbox





Project Announcements

Schedule Access LARC site visit soon

IUD Insertion Training is available

MamaU training model will be provided to our participating hospitals/residency programs in Florida







Access LARC: The Road to Implementation

November 14, 2018





Speakers

Pat Barry, MSN, CNS

Perinatal Quality Nurse Specialist

Alyssa Brown, MD

Assistant Professor

Department of Obstetrics and Gynecology

University of South Florida

Team Members



Access LARC Initiative Members

- Nurse Managers
- Nurse Educators
- Providers-Attendings and OB Resident
- Nurse Clinician
- Finance
- Coding
- **❖** Billing
- Contract administrator, Managed care
- Pharmacy
- ❖ IT invited, but unable to attend due to a IT monthly meeting conflict.



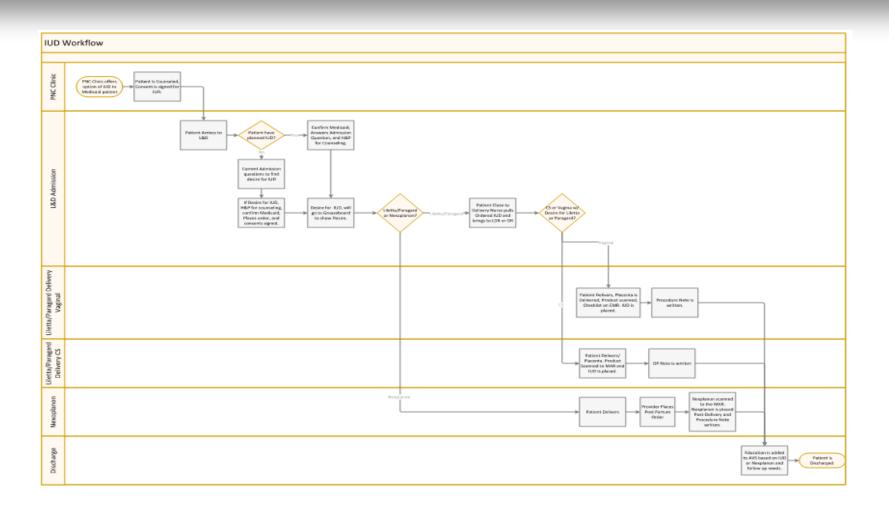
Initial Goal

- ❖ Offer LARC devices to all patients who are candidates
- Offer 3 products
 - Liletta
 - Paragard
 - Nexplanon
- ❖ Value analysis, business analysis performed
- Cost of devices could have a huge impact on finances if private insurance did not reimburse
- Decision made by team to offer only to Medicaid and Medicaid Managed Care insured patients for now

IT Representative Unable to Attend Monthly Meetings

- Impacted ability to move forward
- Decision made to have the Initiative Quality Lead meet with the IT Team Leader to discuss needs
- Epic Stork Team Lead set up every 2 week meeting to plan and review progress
- Critical to the process was the development of the expected workflow related to LARCs

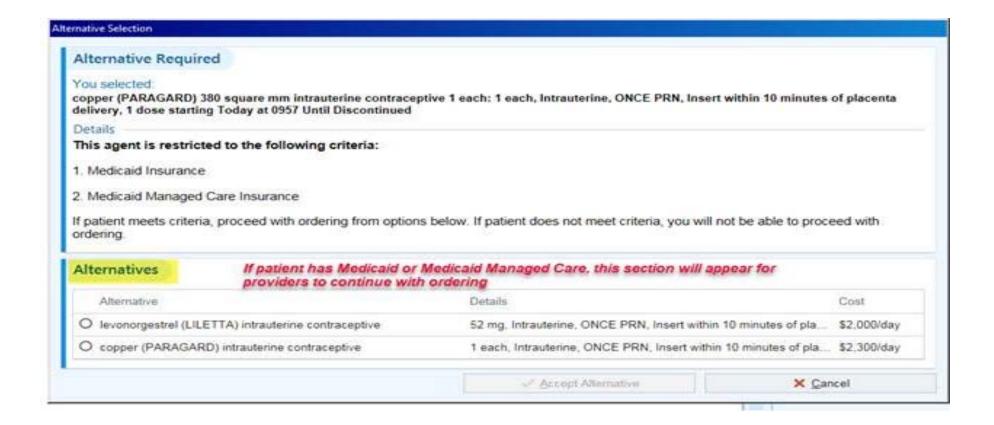
LARC Workflow



How do we ensure that only Medicaid Insured patients are offered Postpartum LARC option?

- Worked with Pharmacy IT Representative
- Modified order set to link the LARC orders to the Insurance on the patient face sheet
- ❖ If the patient is not Medicaid, the provider is not able to see the LARC product on the order set.
- LARC Orders have to be ordered in the specific Order Sets-can not be ordered as a stand alone order

LARC Products Ordered in Order Sets



How do we document and charge for the device?

- Decision made to have Pharmacy stock products
- Product will be ordered in revised order sets
 - Liletta and Paragard
 - Preop CS
 - Labor and Delivery Admission Orders
 - Nexplanon
 - Postpartum CS Order Set
 - Postpartum Vaginal Delivery Order Set
- Product scanned into Medication Administration Record (MAR)
- Device is charged through the MAR entry

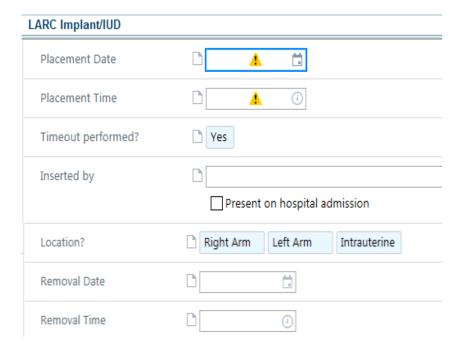
Once the product is documented in the MAR-how do we address during the hospitalization?

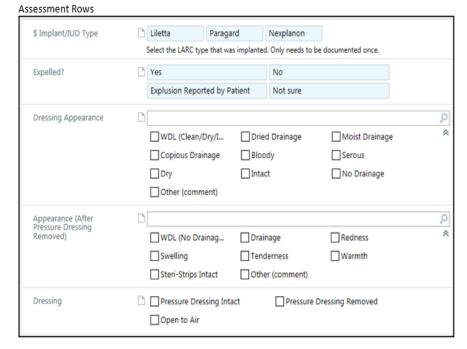
- Communication with Nurses at handoff or transfer of patient that LARC is in place
- Documentation if a post-placental IUD was expelled
- ❖ Assessments of site after Nexplanon insertion

Decision made to add a "LARC LDA"

- LDA stands for Lines Drains and Airways
- Used for IV sites, implants, packing etc. to allow for ongoing documentation
- Once the LDA is added, the nurse can document to the LARC every shift.
- ❖ The LARC LDA would not be completed at discharge (such as would be done when an IV is removed), so that an outpatient EPIC user could view that the LARC had been placed

LARC LDA





Provider Documentation

- Providers developed Procedure note for LARC insertion
 - This was made into a "smart text"
 - ❖ Note includes Product Name, Lot number and Expiration, counseling of patient, and procedure

SmartText

- Procedure note for IUD "TGH IP POST PLACENTAL IUD" SmartText
- Procedure not for Implant "TGH IP NEXPLANON NOTE" SmartText
- Patient Instructions "TGH IP OB IUD INSTRUCTIONS" SmartText

Dot Phrase

- IUD Counseling for H&P Vaginal ".ppiud" Dot Phrase
- C Section IUD H&P Counseling ".csiud" Dot Phrase
- Post-Partum H&P Counseling ".ppni" Dot Phrase

Provider Education

- ❖ Access LARC Provider leads set up hands-on education
 - Offered during Wednesday Academic schedule
 - Offered to Residents, Attending, and CNM Providers
- ❖ Mama U model used for demonstration/return demonstration
- Process reviewed at OB meetings
- Email sent to all OB providers with Smart Text etc. to facilitate documentation of counseling and procedures in EPIC

Nurse and Scrub Tech Education

- Workflow reviewed with Nurses and Scrub Techs in L&D, Antepartum Postpartum, and Mother Baby Units during Education Block Time
- ❖ ACOG Video shown during Education Block
- Staff Nurses provided in-service on LARC Insertion Process and Documentation
- ❖ Nurse Educators and Clinicians organized supplies in a packet so that it was easy to gather supplies prior to the procedure

IUD and Nexplanon Kits Made





Go Live October 1st!

- First Insertion on October 4th
- October utilization
 - ❖ 42 Devices inserted
 - Ordering system worked without problems
 - Waiting on reimbursement
- Tracking system
 - Report created based on LARC LDA
 - Coding and Billing have access to the report so that they can track submissions and reimbursement
 - New process-LDA not always added
 - ❖ Additional report being developed that will track devices based on MAR

Lessons Learned

- ❖ Have IT Lead Team Member be part of Initiative Kick-Off
- Once we receive information about reimbursement, we may have additional input or need for changes
- ❖ Frequent team communication and input is critical, especially related to Coding, Billing issues
- Ongoing Feedback to providers and nurses on process changes important
- Tracking of device insertions necessary to make sure we are completing all the steps properly



Access LARC Initiative-Wide Score Card

Estefania Rubio, MD, MPH, CPH

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Hospitals in each Phase

Pre-Implementation Implementation





Devices placed

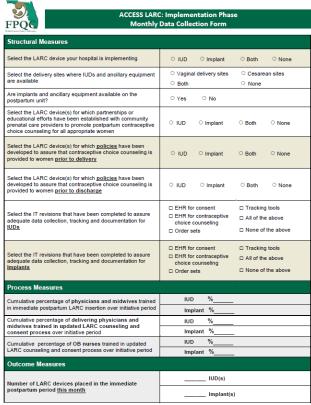


Implants



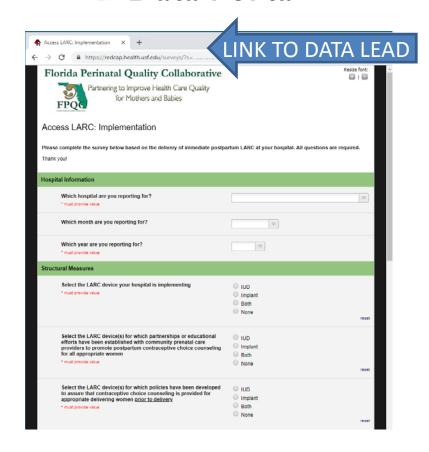
Data Tools for Implementation

Data Collection Sheet



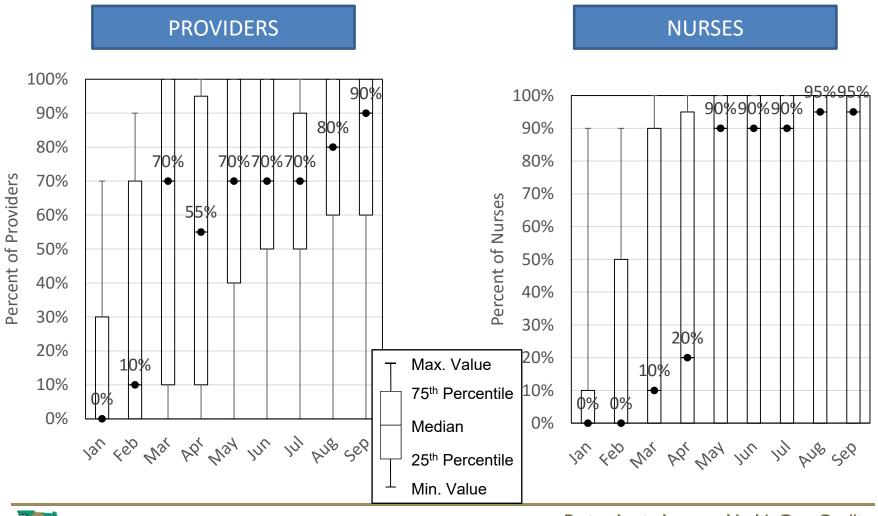
Questions? Please contact FPQC@health.usf.edu







Cumulative Percent of staff educated on the importance of offering immediate postpartum LARC

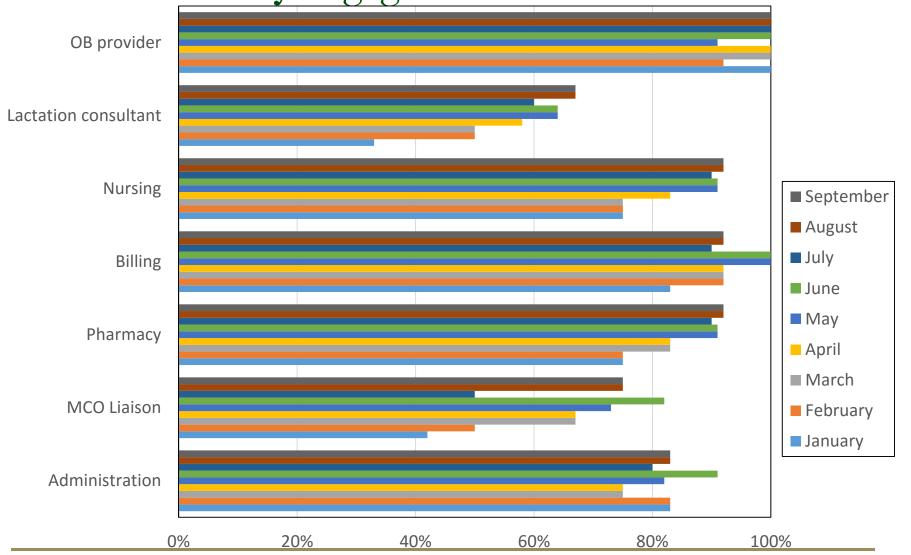






Percent of multidisciplinary and multidepartment teams

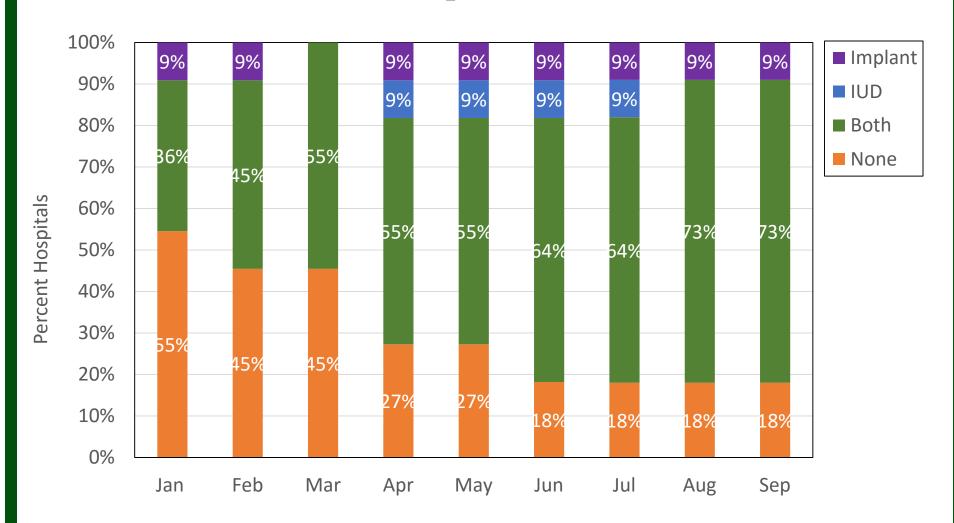
currently engaged for Access LARC*





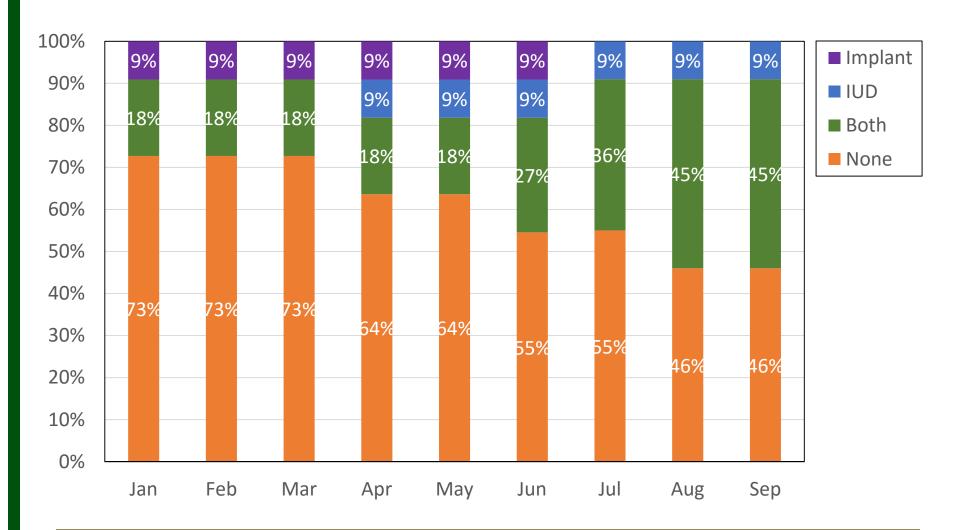
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Percent of hospitals that have added LARC devices to the hospital formulary



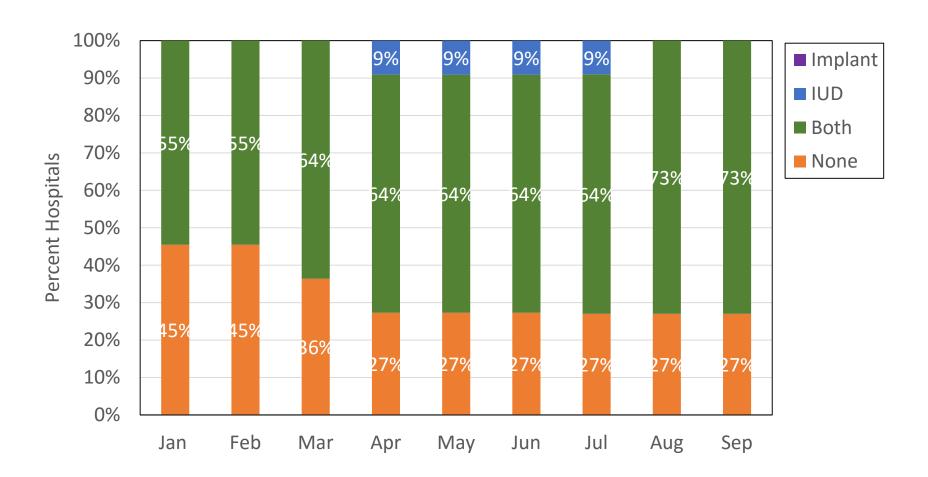


Percent of hospitals that have LARC devices and ancillary equipment available at all delivery sites



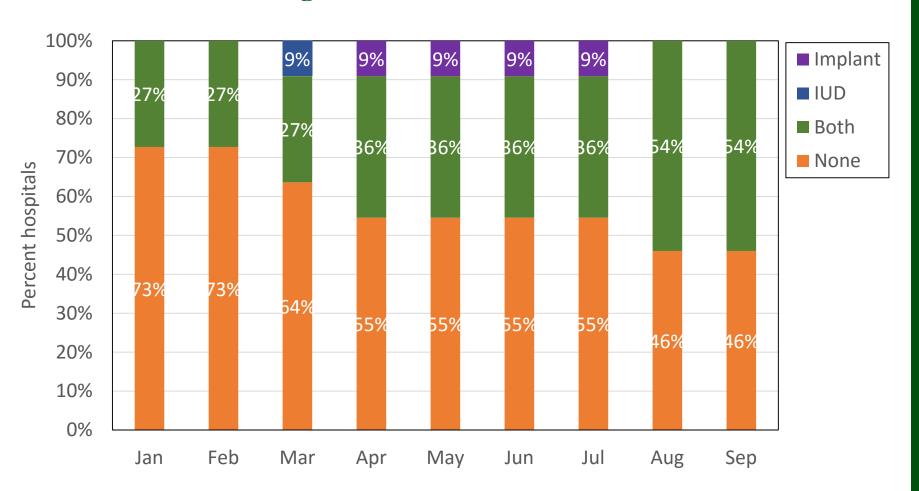


Percent of hospitals that are modifying policies, procedures and guidelines to support postpartum placement of LARC



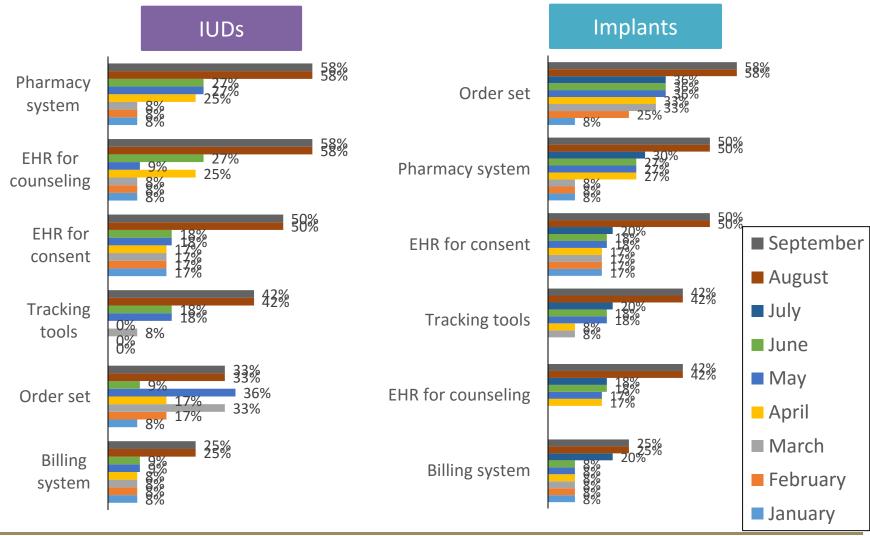


Percent of hospitals that have established and tested billing codes for LARC devices





Percent of IT revisions that have been completed to support Access LARC







THANK YOU!

Technical Assistance: erubio I @health.usf.edu

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Medicaid Updates

Janicka Harris, MPH

Bureau of Medicaid Quality

Agency for Health Care Administration



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Q & A

If you have a question, please enter it in the Question box or Raise your hand to be un-muted.

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HAPPY THANKSGIVING!

Technical Assistance:

FPQC@health.usf.edu

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