- A Comprehensive Approach to NICU **Discharge Preparation and Transition** Planning:
- Supporting families on their journey home

The Importance of NICU **Discharge Planning Guidelines** and Standards

Vincent C. Smith, MD MPH Homeward Bound Initiative October 18, 2023







Association





Disclosure

• Vincent C. Smith has no financial disclosures that are relevant to this discussion

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Objectives

- Explain the importance of NICU discharge preparation and transition planning
- Describe the NPA guidelines for NICU discharge preparation and transition planning
- Identify step one can do locally to begin a discharge planning program

TODAY'S SESSION What to expect.

NPA guidelines for **INTRODUCTION** NICU discharge preparation and Discharge transition planning Implementation of Call to Action guidelines Readiness Development Discharge • Preparation Content ٠ Purpose

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The Importance of NICU Discharge Preparation and Transition Planning



What word or phrase best describes your NICU discharge experience?



Was it...

ioyful

Was it...

scary

quick... sudden



"It is like being put out on the ocean on a raft without a sail, a rudder, or oars."

Goyer, E. (2014). Personal communication, March 25, 2014

NICU Discharge: Parent Perspective



NICU discharge is really a transition from one team to another

WAIT...

Did we have a plan?

Discharge Readiness & Discharge Preparation



Discharge readiness

is the desired outcome.



Discharge preparation is the process.



NICU Discharge Readiness is the attainment of

- technical skills and knowledge
- emotional comfort
- confidence with infant care

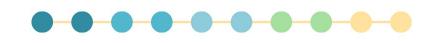
by the primary caregivers at the time of discharge.

NICU Discharge Preparation

is the process of facilitating

discharge readiness

to successfully make the transition from the NICU to home.





Why is the transition important?

Discharge Readiness



Less ready parents had more post-discharge difficulties

Newborns' parents who are perceived either by themselves or their providers as less prepared for discharge experience more difficulty post-discharge

-Splingaire JM. Readiness for Hospital Discharge: Predictors and Outcomes in NICU Parents Paper presented at: Sigma Theta Tau International 38th Biennial Convention - Scientific Sessions; 2011-10-17, 2005; Indianapolis, IN.

-Bernstein HH, Spino C, Baker A, Slora EJ, Touloukian CL, McCormick MC. Postpartum discharge: do varying perceptions of readiness impact health outcomes? Ambul Pediatr 2002;2:388-395.

-Bernstein HH, Spino C, Lalama CM, Finch SA, Wasserman RC, McCormick MC. Unreadiness for Postpartum Discharge Following Healthy Term Pregnancy: Impact on Health Care Use and Outcomes. Acad Pediatr2012; e-pub ahead of print 22 October 2012; pii: S1876-2859(12)00204-5

Mothers of term infants who felt less ready for discharge

- Reported greater difficulties with
- confidence with selfcare management abilities
- coping with
 challenging family
 related issues
- stress, recovery, and

- self-care
- obtaining necessary help and emotional support
- overall adjustment in the first three weeks after discharge

- Weiss ME, Lokken L. Predictors and outcomes of postpartum mothers' perceptions of readiness for discharge after birth. J Obstet Gynecol Neonatal Nurs 2009;38:406-417

Mothers of term infants who felt less ready for discharge

Even after accounting for maternal sociodemographic, prenatal, perinatal and postpartum factors, discharge unreadiness was still associated with increased infant-related calls to health care providers and infant symptom days

- Bernstein HH, Spino C, Lalama CM, Finch SA, Wasserman RC, McCormick MC. Unreadiness for Postpartum Discharge Following Healthy Term Pregnancy: Impact on Health Care Use and Outcomes. Acad Pediatr2012; e-pub ahead of print 22 October 2012; pii: S1876-2859(12)00204-5. doi: 10.1016/j.acap.2012.08.005

Among families with preterm infants

Lack of readiness for NICU discharge was associated with more infant feedingrelated issues in the days after NICU discharge

- Smith VC, Dukhovny D, Zupancic JA, Gates HB, Pursley DM. Neonatal Intensive Care Unit Discharge Preparedness: Primary Care Implications. Clin Pediatr (Phila) 2012; e-pub ahead of print 25 January 2012; doi: 0009922811433036 [pii] 10.1177/0009922811433036

Risk factors for not being ready for NICU discharge



Higher risk families

- Substance use disorder
- Inadequate prenatal
 care
- Teenage parents
- History of intimate

partner violence

Marital instability

Limited socioeconomic

resources

-Bernstein HH, Spino C, Lalama CM, Finch SA, Wasserman RC, McCormick MC. Unreadiness for Postpartum Discharge Following Healthy Term Pregnancy: Impact on Health Care Use and Outcomes. Acad Pediatr2012; e-pub ahead of print 22 October 2012; pii: S1876-2859(12)00204-5. doi: 10.1016/j.acap.2012.08.005

-Robison M, Pirak C, Morrell C. Multidisciplinary discharge assessment of the medically and socially high-risk infant. J Perinat Neonatal Nurs 2000;13:67-86.

-Miquel-Verges F, Donohue PK, Boss RD. Discharge of infants from NICU to Latino families with limited English proficiency. J Immigr Minor Health 2011;13:309-314.

-Glazebrook C, Marlow N, Israel C, Croudace T, Johnson S, White IR et al. Randomised trial of a parenting intervention during neonatal intensive care. Arch Dis Child Fetal Neonatal Ed 2007;92:F438-443

Higher risk families

- Mental health issues
 - > Anxiety
 - Depression
- Limited English Proficiency
- Lacking function health literacy

-Zelkowitz P, Papageorgiou A, Bardin C, Wang T. Persistent maternal anxiety affects the interaction between mothers and their very low birthweight children at 24 months. Early Hum Dev 2009;85:51-58.

-Miquel-Verges F, Donohue PK, Boss RD. Discharge of infants from NICU to Latino families with limited English proficiency. J Immigr Minor Health 2011;13:309-314.

-Maroney D. How family centered care affects preterm infants (including late-preterms) and their families. 2010; http://www.premature-infant.com/centered.pdf Accessed 12/15/2011, 2011.

Moderate risk families

- Parental history of chronic disease
- First time parents
- Unexplained inadequate prenatal care
- Delivery during nonroutine hours

- Infants with complex medical needs
- Intent to breastfeed
- Lacking adequate discharge teaching
- Lacking a skilled teacher

-Bernstein HH, Spino C, Finch S, Wasserman R, Slora E, Lalama C et al. Decision-making for postpartum discharge of 4300 mothers and their healthy infants: the Life Around Newborn Discharge study. Pediatrics 2007;120:e391-400

-Robison M, Pirak C, Morrell C. Multidisciplinary discharge assessment of the medically and socially high-risk infant. J Perinat Neonatal Nurs 2000;13:67-86.

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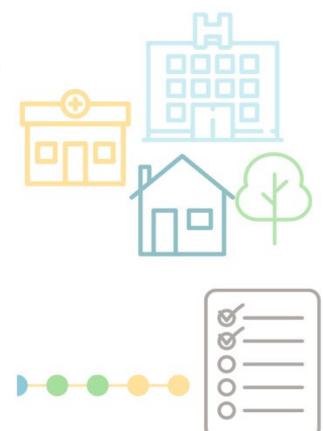
Why is the transition important?

Discharge Preparation



Homeward Bound Initiative:

NICU's develop a comprehensive, multidisciplinary, familycentered discharge preparation program



Multidisciplinary Discharge Planning Team

- The family
- Bedside clinical nurses
- Physicians
- Mid-level providers
 - (e.g. neonatal advance practice nurses and/or physician assistants)
- Discharge planner
- Case managers
- Social work
- Family support staff
- Other providers as appropriate



Why is the transition important?

Discharge Guidelines



AAP Guidelines

American Academy of Pediatrics Committee on Fetus and Newborn.

Pediatrics. 2008; 122(5):1119-26

POLICY STATEMENT

Hospital Discharge of the High-Risk Neonate

Organizational Principles to Guide and Define the Child Health Care System and/or Improve the Health of All Children

DEDICATED TO THE HEALTH OF ALL CHILDREN

American Academy of Pediatrics

Committee on Fetus and Newborn

ABSTRACT

This policy statement updates the guidelines on discharge of the high-risk neonate first published by the American Academy of Pediatrics in 1998. As with the earlier document, this statement is based, insofar as possible, on published, scientifically derived information. This updated statement incorporates new knowledge about risks and medical care of the high-risk neonate, the timing of discharge, and planning for care after discharge. It also refers to other American Academy of Pediatrics publications that are relevant to these issues. This statement draws on the previous classification of high-risk infants into 4 categories: (1) the preterm infant; (2) the infant with special health care needs or dependence on technology; (3) the infant at risk because of family issues; and (4) the infant with anticipated early death. The issues of deciding when discharge is appropriate, defining the specific needs for follow-up care, and the process of detailed discharge planning are addressed as they apply in general to all 4 categories; in addition, special attention is directed to the particular issues presented by the 4 individual categories. Recommendations are given to aid in deciding when discharge is appropriate and to ensure that all necessary care will be available and well coordinated after discharge. The need for individualized planning and physician judgment is emphasized. *Pediatrics* 2008;122:1119–1126

INTRODUCTION

The decision of when to discharge an infant from the hospital after a stay in the NICU is complex.¹ This decision is made primarily on the basis of the infant's medical status but is complicated by several factors. These factors include the readiness of families for discharge, differing opinions about what forms of care can be provided at home, and pressures to contain hospital costs by shortening the length of stay. Insofar as possible, determination of the readiness for discharge should be based on peer-reviewed scientific evidence. Shortening the length of a hospital stay may benefit the infant and family by decreasing the period of separation of infant and parents; moreover, the infant may benefit from shortening its exposure to the risks of hospital-acquired morbidity. However, the over-

www.pediatrics.org/cgi/doi/10.1542/ peds.2008-2174

doi:10.1542/peds.2008-2174

All policy statements from the American Academy of Pediatrics automatically expire 5 years after publication unless reaffirmed, revised, or retired at or before that time.

Key Words

discharge, high risk, premature, neonate, infant

AAP Guidelines

The transition should occur when the **INFANT**

- achieves physiologic maturity
- can coordinate breathing and oral feedings
- ingests adequate volumes and can gain weight
- can maintain a normal body temperature



AAP Guidelines

The transition should occur when the

PARENTS

have participated in an active preparatory program for care of the infant at home.



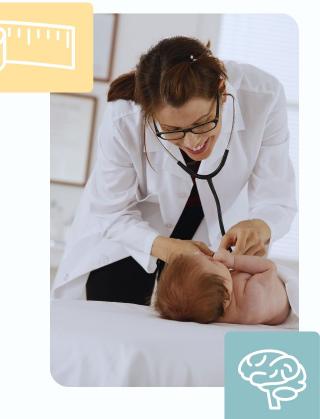
AAP Guidelines

The transition should occur



- follow-up with a pediatric provider arranged
- a program for tracking infant growth and development established

PLANNING



Published

Interdisciplinary Guidelines and Recommendations

NICU Discharge Preparation and Transition Planning

Spring 2022

The Official Journal of the Section on Neonatal-Perinatal Medicine, American Academy of Pediatrics Official Publication of the National Perinatal Association



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NEW Guidance

NICU discharge preparation and transition planning: guidelines and recommendations

Journal of Perinatology. 2022.

Journal of Perinatology

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www.nature.com/jp () Check for updates PERSPECTIVE NICU discharge preparation and transition planning: foreword (II) Check for spelates Heather Cohen Padratzik^{1 68} and Kristin Love^{2 68} d Transition Planning: Editorial © The Author(s), under exclusive licence to Springer Nature America. Inc. 2022 2022 Parents whose babies are admitted to the neonatal intensive care unit (NICU) need support. Whether their baby's stay is brief or long, uncomplicated or complex, a NICU stay changes how they care for their infant and how they will parent once they are discharged. While we know a NICU stay is traumatic for most parents, the consequences of a family's time spent in the NICU do not instruction for preparing feeds, tools for preventing and treating need to be negative ones. Supportive NICU teams can use the time a family is in the NICU to engage in a well-designed discharge infections, information on applying for the Supplemental Nutripreparation and transition planning program. These programs can have a lasting positive impact on both the infant's health and tion Assistance Program and the Women. Infants and Children the family's wellbeing. e on the timing, safety, and instruction for safely adminiser medications is essential to Journal of Perinatology; h Journal of Perinatology www.nature.com/jp on and transition planning INTRODUCTION (1) Chack for updates CONSENSUS STATEMENT Having your baby admitted (NICU) to receive critical care NICU discharge preparation and transition planning: guidelines anticipate their baby's birth and even fewer are famili and recommendations provides. Once there, parent baby will be able to come discharge preparation and t Vincent C. Smith¹⁵⁰, Kristin Love²⁵⁰ and Erika Goyer³ the first day of a family's NR that our goal is not just to se © The Author(s), under exclusive licence to Springer Nature America, Inc. 2022 they arrived, it is to serv empowered and prepared. confident and competent c guidance and support. The In this section, we present Interdisciplinary Guidelines and Recommendations for Neonatal Intensive Care Unit (NICU) Discharge NICIL can not be limited to b Preparation and Transition Planning. The foundation for these guidelines and recommendations is based on existing literature, to expand to meet their nee practice, available policy statements, and expert opinions. These guidelines and recommendations are divided into the following fragile child. It has to meet th sections: Basic Information, Anticipatory Guidance, Family and Home Needs Assessment, Transfer and Coordination of Care, and to welcome them into a com Other Important Considerations. Each section includes brief introductory comments, followed by the text of the guidelines and is what smart, timely, coor recommendations in table format. After each table, there may be further details or descriptions that support a guideline or NICII team can deliver recommendation. Our goal was to create recommendations that are both general and adaptable while also being specific and actionable. Each NICU's implementation of this guidance will be dependent on the unique makeup and skills of their team, as well HEATHER as the availability of local programs and resources. The recommendations based only on expert opinion could be topics for future Being the parent of a baby is research both exciting and terrifying. my son, Owen, was born a Journal of Perinatology; https://doi.org/10.1038/s41372-022-01313-9 fragile, two-pound preemie After 81 very long days and met milestones, he was final discharge only 2 days prior. was finally coming home ABOUT THE GUIDELINES NICU setting. Rather, what we propose are guidelines and overwhelmed at the though recommendations that focus on content and process. We strived to The foundation for these recommendations is based on existing all of the wonderful staff tha literature, practice, and available policy statements. Given the create recommendations that are both general and adaptable while into the strong baby he had range of topics we cover, there are some situations where there is also being specific and actionable. Each NICU's implementation of this heart-apnea monitor to be s no published literature specific to a recommendation. In some guidance will be dependent on the unique makeup and skills of their After only a 15-min explana team, as well as the availability of local programs and resources. situations, we relied on the lived experiences of families and providers to inform our recommendations. While there may not be supporting references for some of these recommendations, all of the recommendations are based on expert opinion and consensus BASIC INFORMATION Board of National Perinatal Associat and the readers are requested to note this issue while adapting Discharge planning is the process of working with a family to help them into their practices, if they choose to. The recommendations them successfully transition from the NICU to home. To this end, based only on expert opinion could be topics for future research. each family will need to participate in a comprehensive discharge planning program that has been tailored to their and their infant's Our guidelines are divided into the following sections: specific needs. The first section is basic information and is meant Rasic Information to emphasize content that every family will need, without taking Anticipatory Guidance into account each family/infant's specific needs. Family and Home Needs Assessment In preparing for discharge, your team will have to set clear criteria Transfer and Coordination of Care for what each family and infant need to accomplish to be ready to Other Important Considerations transition from the NRTU to home. The NICU team should work with the family and confirm that the family understands the NICU Each section includes brief introductory comments, followed by discharge planning process. It is important that families understand the text of the guidelines and recommendations in table format. that it is difficult to plan for a specific discharge date because

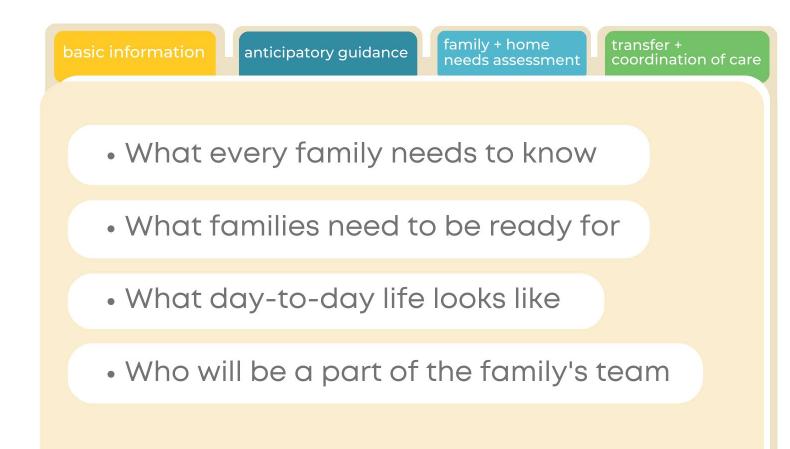
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Goals of a discharge preparation program include the following:

- Educating, equipping, and enabling parents to care for their infant
- Addressing health-related social needs of caregivers and family through referral and coordination with community resources
 - Arranging for the infant health
 care and support services families
 will need after NICU discharge



CONTENTS:

- basic information
- anticipatory guidance
- family and home needs assessment
- transition and coordination of care



basic information

Basic information involves supporting the family to assure they have the skills, knowledge, and confidence needed to make a successful transition

basic information

- goals and timeline
- CURRICULUM: skills and knowledge
- discharge education strategy
- discharge supplementary
 - websites paper
 - digital folders
 - videos binders



basic information

• infant care skills DEMONSTRATION

- Safer Sleep
- car seat installation and safety
- typical and atypical behavior





This section discusses family and home needs assessment to inform discharge planning

Help families understand their needs and meet them - SOCIAL DETERMINATES OF HEALTH.

- What does the family look like? What roles do people play?
- What are their resources? What are their unmet needs?



Timing of the Assessment

All families should be assessed for risk factors upon admission to NICU and again as part of the discharge planning process.



Support Systems



transfer + coordination of care

Families transition from having all their babies' care needs met in the NICU \longrightarrow to having to piece together care in the community. We all have a role in HELPING FAMILIES ESTABLISH A MEDICAL HOME.

- primary care providers
- specialty care
- county, state, federal, and tribal agencies
- community-based programs
- mutual aid and community-specific supp supportsorts

transfer + coordination of care

DELIVERING COMPREHENSIVE CARE

requires that we think beyond the discharge summary and warm handoff...

BUILD RELATIONSHIPS

reach out to our colleagues...

- ESTABLISH OPEN COMMUNICATION meet together... seek each other's input...
- CULTIVATE COLLABORATION

respect each other's expertise... learn together... create new strategies

Every family needs a Medical Home

A medical home is not a building. It's not a place.

It is a partnership that you build with your baby's primary care provider.

It extends beyond the walls of a clinical practice.



When families transition from NICU to Home the **Medical Home** provides continuity of care.



- family-centered
- accessible
- compassionate
- coordinated
- comprehensive
- culturally competent



A medical home builds partnerships with clinical specialists, families, and community resources.

The medical home recognizes the family as a constant in a child's life and emphasizes partnership between health care professionals and families.



AAP Technical Assistance Center

www.aap.org/en/practice-management/medical-home

There are resources for professionals and families who care for children and youth with special health care needs (CYSHCN) and want to achieve the best possible outcomes for their health, well-being, and success.



Medical Home Portal

www.medicalhomeportal.org

- families with limited English proficiency
- military families
- LGBTQIA+ headed families
- parents with disabilities
- families with distinct cultural and/or philosophical expectations

Families who prefer speaking other languages 你会说汉语吗 hablamos español Nou vle pale kreyòl

Military Families



Call 1-800-538-9552

or go to milConnect

tricare.mil/ContactUs/AskBenefitQuestion

LGBTQIA+ Headed Families





Families with Distinct Cultural and/or Philosophical Expectations



NEW Guidance

NICU discharge preparation and transition planning: guidelines and recommendations

Journal of Perinatology. 2022.

www.nature.com/jp () Check for updates PERSPECTIVE NICU discharge preparation and transition planning: foreword (III) Check for updates Heather Cohen Padratzik^{1 ®} and Kristin Love^{2 ®} d Transition Planning: Editorial © The Author(s), under exclusive licence to Springer Nature America. Inc. 2022. Parents whose babies are admitted to the neonatal intensive care unit (NICU) need support. Whether their baby's stay is brief or long, uncomplicated or complex, a NICU stay changes how they care for their infant and how they will parent once they are discharged. While we know a NICU stay is traumatic for most parents, the consequences of a family's time spent in the NICU do not instruction for preparing feeds, tools for preventing and treating need to be negative ones. Supportive NICU teams can use the time a family is in the NICU to engage in a well-designed discharge infections, information on applying for the Supplemental Nutripreparation and transition planning program. 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4	BASIC INFORMATION Discharge Education	0000 000 000 000 000 000 000 000 000 0
	FAMILY COMPREHENSION	\square
	Invite family members' questions, But instead of asking. "Do you have any questions?" say, "Doil leave something out?" or "Does that make sense?" Communicate clearly tha you exact they will have questions, both now and in the future. Let them know who ca help answer those questions.	1, 18 t
	Confirm the family's comprehension of the infant's diagnoses and conditions and their knowledge of medical follow-up appointments by inviting the family to repeat or "teach back" their understanding	1, 3, 12, 18, 21
	Ensure the family's comprehension of infant care skills, confirmed by return demonstrations of their knowledge. Encourage families to demonstrate by suggesting, "Now you try it."	1, 3, 8-10, 17, 18
	TIMING OF DISCHARGE EDUCATION	
	Families' technical infant care skills and knowledge discharge preparation should occur based on the family's availability, regardless of time of day. When possible, have at least two caregivers that are familiar with the infant care skills and knowledge.	1, 7, 15
T a	stabilish that the family feels comfortable with their ability to provide care at discharge. his may require changing the baby's existing care schedule to accommodate parent vallability and/or an overnight stay.	1, 6, 13
FA	AMILY EDUCATION SUPPORT	
ma edi	me families may want to record infant care skill demonstrations for later reference or show a family member who was not present during the demonstration. Follow patial protocol to allow video recording as appropriate. Note: if there is no policy, it y be necessary to create one to support a family's use of recording as part of the ucation process.	18
edu	plement sicharge skill demonstrations and discharge education in the family's if and learning style and language ((<u>e</u> , written, visual, live demonstration, or orded) to reinforce instruction and increase knowledge retention. Allow multiple external opportunities and skill demonstrations. Give families adequate time to es information and ask questions. Accommodate the family when additional ultation or a review is requested.	8, 7, 15, 18

companion WEBSITE

guidance into

- tools
- resources
- community of experts





IMPLEMENTATION

How do you turn recommendations into actions?

What do we do next?



We're not asking you to boil the ocean. We're asking you to get a pot. We all have a pot.

Boil your pot.

Mia Malcolm

NICU Parent Advocate

Discharge planning process

thoughts Call to ACTION



Discharge planning begins at admission.





Need to meet family where they are - instead of where you want them to be.

Our Family's Plan

• health information

- follow-up appointments
- community resources

NICU Follow Up Clinic (555)123-4567 Pediatrician Dr. Smith (555)234-5678 Early Intervention www.cdc.gov/ncbddd/actearly In an EMERGENCY 911



A place where families feel safe and welcomed.

talk... ... tal talk...

We need to be INTENTIONAL in addressing diversity, equity inclusion, accessibility, and belonging.

Policies **POLICIES:** may need to change. The Way Done It

Community connections may need to change.

"How we are" may need to change.



companion website

NICUTOHOME.ORG

guidance into

- tools
- resources
- community of experts



- American Academy of Pediatrics Committee on Fetus and Newborn. Pediatrics. 2008;122(5):1119-26 -Bernstein HH, Spino C, Lalama CM, Finch SA, Wasserman RC, McCormick MC. Unreadiness for Postpartum Discharge Following Healthy Term Pregnancy: Impact on Health Care Use and Outcomes. Acad Pediatr2012; e-pub ahead of print 22 October 2012; pii: S1876-2859(12)00204-5. doi: 10.1016/j.acap.2012.08.005
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Resources

- Nicutohome.org
- Nationalperinatal.org
- Cfirguide.org
- Dissemination-implementation.org
- Feedingmatters.org
- Swhd.org/programs/disabilities-services/smooth-way-home/

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