

GOOD CATCH ERROR REPORTING

What is a Good Catch?

An unplanned event that did not result in injury, illness or damage - but had the potential to do so,
OR
ANY potential medical error



Below are instructions on how to report a good catch at USF and at our affiliate sites.
*Note the following **NA**: Confidential, but Not Anonymous Reporting; **A**: Anonymous Reporting*

Tampa General Hospital | **NA**

- * Create a report using the Provider Quick Submit form from a TGH computer and have your TGH login information.
- * TGH User ID Help: Look on the back of your TGH ID badge. Under the smaller barcode, you will see a 6-digit number. Change the first number to a letter following this sequence (0=a; 1=b, etc.). The first letter is followed by the remaining 5 numbers (Example: 312345 = user ID: d12345).
Note – Reset your password by going to <https://myaccess.tgh.org/>
- * From a TGH computer through **EPIC**-> look for the **Hyperlinks** menu ->**Incident/Event Reporting**, and enter your username and password.
- * Select the Provider Quick Submit icon (scroll down and shown to the left). Icons are alphabetized by title.



University of South Florida | **NA**

- * From a USF Health computer, click on the RL icon; or using a web browser, go to http://rlprod/RL6_Prod/Homecenter/.
- * Sign in using your USF Health username and password.



James A Haley VA | **NA**

<http://www.vaww.tampa.va.gov/>

- * Must log on using a VA computer; click “report a concern.”



Moffitt Cancer Center | **NA**

http://ldtlibrary/RLSolutions/Support/SubmitSafetyReport_help/SubmitSafetyReport_help.htm

- * From a Moffitt computer, go to the MoffittNet homepage. Select **My Applications** from the top menu. Choose the **RL Moffitt Safety Report** icon from the Moffitt applications menu.



Bay Pines VA | **NA**

<https://vaww.visn8.portal2.va.gov/apps/bay/SitePages/EIR.aspx>

- * On a VA computer, click the link above or click VA shortcuts which is a gold star and then click on “JPRS” link (Joint Patient Safety reporting) to complete.



Johns Hopkins All Children's Hospital | **NA**

- * From a JH ACH desktop computer, click on the “Hero” icon.



If you have concerns about an event, please read through [SIP FAQs](#) or contact the Self-Insurance Program (SIP) at the following:

USF Self-Insurance Program
Ph: 813-974-8008
Fax: 813-974-8114
E-mail: usfsip@health.usf.edu